

# The City of Bristol Parks, Recreation, Youth and Community Services Needs Assessment

## Findings Report

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since 1982*

# 2020

**Submitted to the City of Bristol  
Department of Parks, Recreation,  
Youth and Community Services**

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**September 2020**



**ETC**  
INSTITUTE



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# City of Bristol Parks, Recreation, Youth and Community Services Needs Assessment Executive Summary

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## Overview

ETC Institute administered a parks and recreation needs assessment in the Summer of 2020 for the City of Bristol. This assessment was administered as part of the City's efforts to develop area parks, facilities, and programs. Information compiled from the assessment will provide key data to set a clear vision for the future. This survey will determine priorities for parks, recreation facilities, program offerings, and special event offerings in the City.

## Methodology

ETC Institute mailed a survey packet to a random sample of households in Bristol, CT. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Residents who received the survey were given the option of returning the survey by mail or completing it online at [www.BristolSurvey.org](http://www.BristolSurvey.org).

Ten days after the surveys were mailed, ETC Institute sent emails to the households that received the survey to encourage participation. The emails contained a link to the online version of the survey to make it easy for residents to complete the survey. To prevent people who were not residents of the City from participating, everyone who completed the survey online was required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted.

The goal was to obtain completed surveys from at least 385 residents. The goal was accomplished with a total of 410 residents completing the survey. The overall results for the sample of 410 households have a precision of at least +/-4.8% at the 95% level of confidence.

This report contains the following:

- Charts showing the overall results of the survey (Section 1)
- Benchmarking analysis comparing the City's results to national results (Section 2)
- Priority Investment Rating (PIR) that identifies priorities for facilities and programs (Section 3)
- Tabular data showing the overall results for all questions on the survey (Section 4)
- A copy of the survey instrument (Section 5)

The major findings of the survey are summarized below and on the following pages.

## Bristol Parks, Recreation, Youth and Community Services Department

***Over half (51%) of residents are either very satisfied (14%) or satisfied (37%) with the overall value they receive from the Bristol Parks, Recreation, Youth and Community Services (BPRYCS) Department.***

**Public Familiarity.** Thirty-six percent (36%) of responding households indicated they are either extremely familiar (9%) or moderately familiar (27%) with what the BPRYCS Department provides to the community. Twenty-eight percent (28%) are somewhat familiar and 36% respondents are either slightly familiar (20%) or not at all familiar (16%) with what services BPRYCS provides the community.

**Department Value.** Respondents were asked their opinion on how valuable of a contributor BPRYCS is in addressing community issues. The community issues that were rated the highest, based on the sum values of “very valuable contributor” and “somewhat valuable contributor” responses among residents *who had an opinion*, were: making living in Bristol fun (72%), preserving and protecting the natural environment (71%), and enhancing community connection to each other (71%).

**Satisfaction with Department.** The highest levels of satisfaction with services provided by BPRYCS, based on the sum of “very satisfied” and “somewhat satisfied” responses among residents *who had an opinion*, were: amount of open greenspace (64%), ease of registering for programs (59%), maintenance of parks/facilities (58%), and user friendliness of website (55%).

The services that residents think should receive the most attention from BPRYCS over the next two years, based on the sum of respondents’ top three choices, were: maintenance of parks/facilities (39%), availability of information about programs and facilities (30%), and connectivity of trails and pathways (28%).

## Bristol Parks and Facilities

**Use.** The City parks/facilities that were used most, by responding households, during the past 12 months before the COVID-19 Pandemic were: Rockwell Park (58%), Page Park (50%), and Memorial Park (47%). The parks/facilities that were **used most** during the past year, based on the sum of respondents’ top three choices, were: Rockwell Park (46%), Page Park (40%), and Memorial Boulevard (28%).

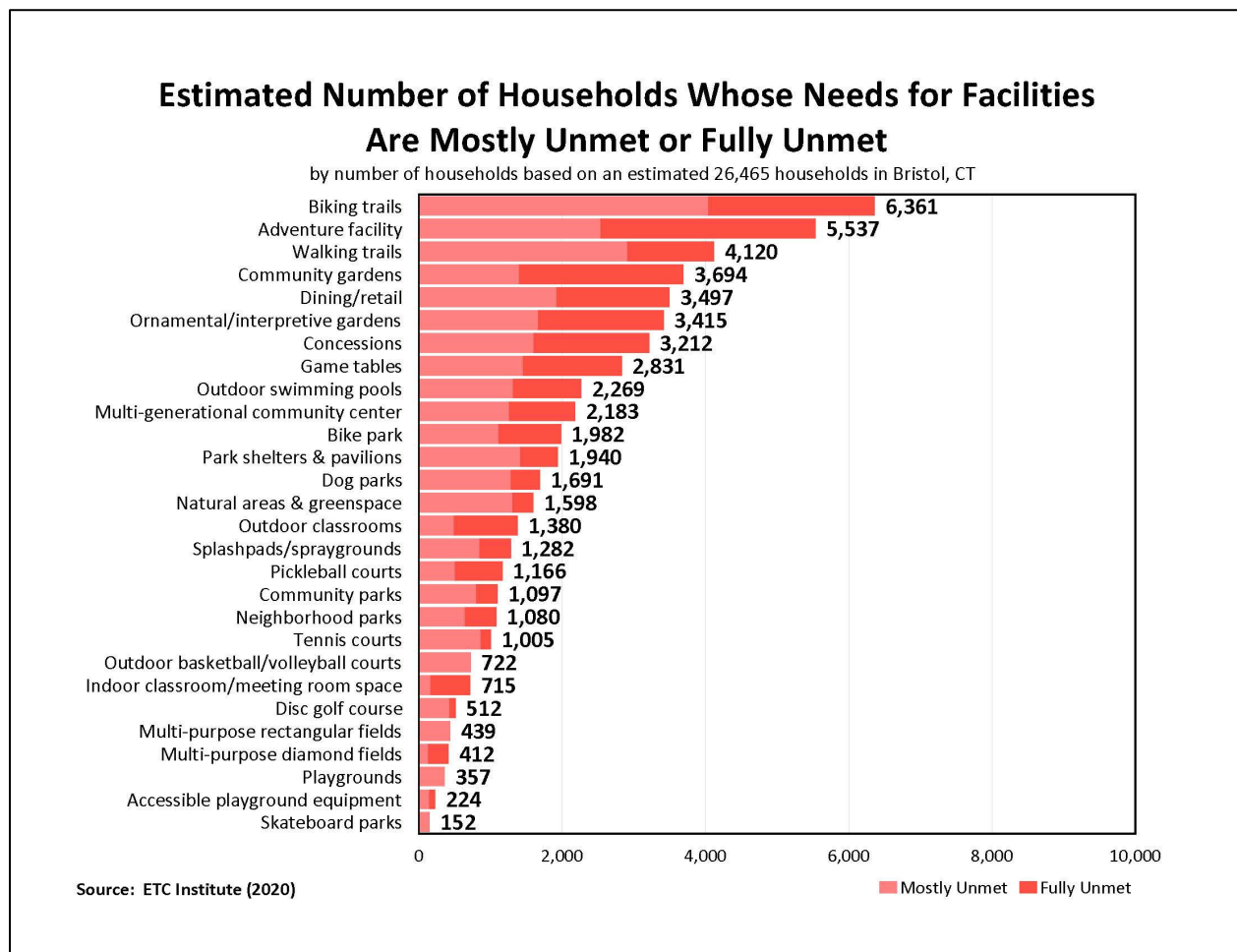
**Ratings.** Respondents that had used City parks/facilities during the past 12 months (before the COVID-19 Pandemic) were asked to rate the condition of each respective park/facility used. The parks/facilities with the highest rating, based on the sum of “excellent” and “good” responses among residents, were: Quinlan Park (100%), Dennis N. Malone Aquatic Center (95%), and Muzzy Field (92%).

## Facility Needs and Priorities

**Facility Needs.** Respondents were asked to identify if their household had a need for 28 facilities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities. The four facilities with the highest percentage of households that have an unmet need were:

1. biking trails – 6,361 households (or 24%),
2. adventure facility – 5,537 households (or 21%),
3. walking trails – 4,120 households (or 16%), and
4. community gardens – 3,694 households (or 14%).

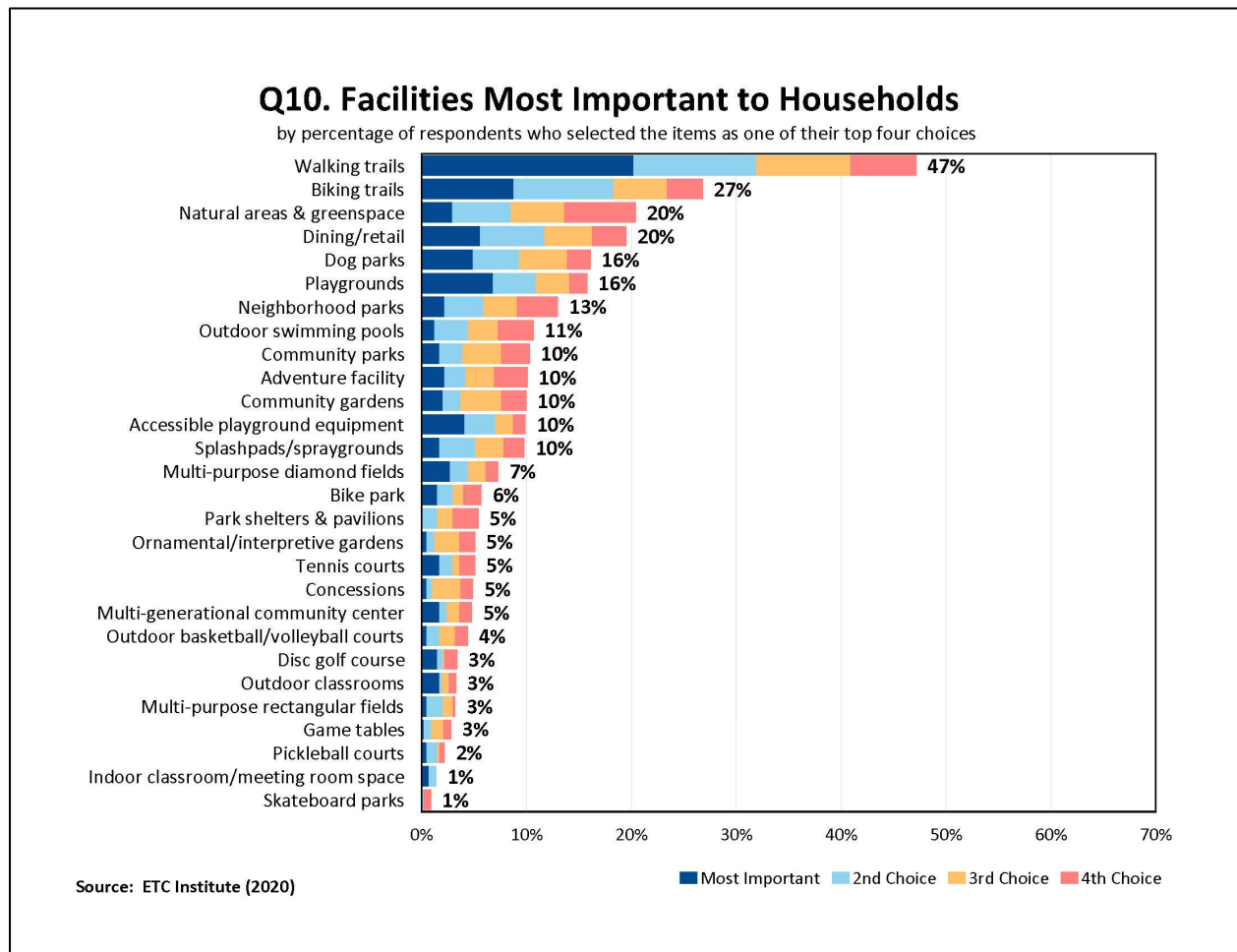
The estimated number of households that have unmet needs for each of the 28 facilities that were assessed is shown in the graph below.



**Facility Importance:** In addition to assessing the needs for each facility, ETC Institute also assessed the importance that residents placed on each facility. Based on the sum of respondents' top four choices, the four most important facilities to residents were:

1. walking trails (47%),
2. biking trails (27%),
3. natural areas and green space (20%), and
4. dining/retail (20%).

The percentage of residents who selected each facility as one of their top four choices is shown in the graph on the next page.

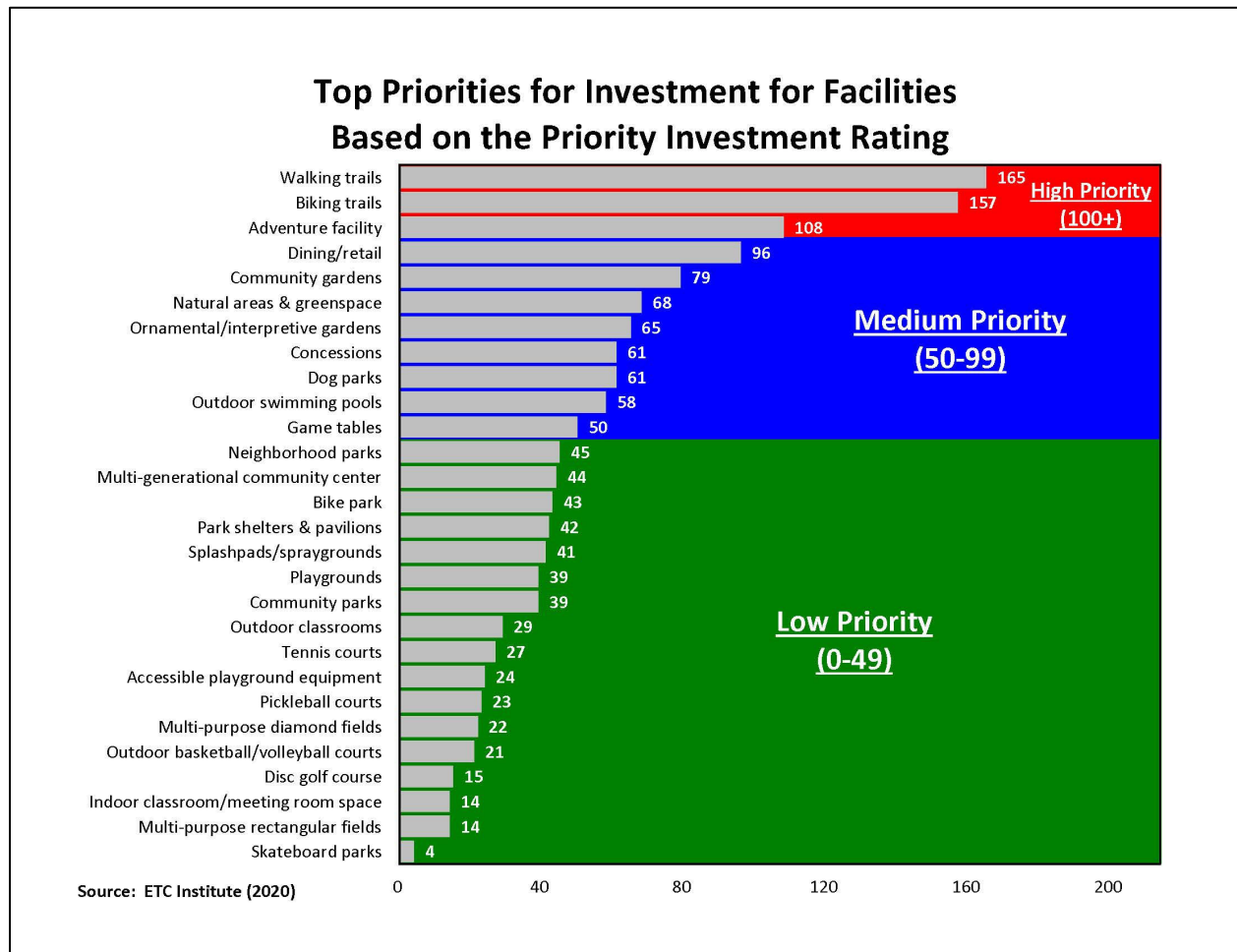


**Priorities for Facility Investments:** The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on Parks and Recreation investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that residents place on amenity/program and (2) how many residents have unmet needs for the facility/program. [Details regarding the methodology for this analysis are provided in Section 3 of this report.]

Based the Priority Investment Rating (PIR), the following three facilities were rated as high priorities for investment:

- Walking trails (PIR=165)
- Biking trails (PIR=157)
- Adventure facility (PIR=108)

The graph on the next page shows the Priority Investment Rating for each of the 28 facilities that were rated.



## City Recreation or Youth and Community Services Programs

**Participation.** Twenty-eight percent (28%) of responding households indicated they participated in recreation or youth and community services programs offered by BPRYCS during the past 12 months (before the COVID-19 Pandemic). Of the respondents that have participated in programs (28%),

- 43% participated in 1 program
- 46% participated in 2 to 3 programs,
- 10% participated in 4 to 6 programs, and
- 1% participated in 7 or more programs.

**Ratings.** Of the respondents that used BPRYCS programs (28%) and *who had an opinion* of the quality of programs participated in;

- 40% rated the programs as excellent,
- 54% rated the programs as good, and
- 6% rated the programs as fair.

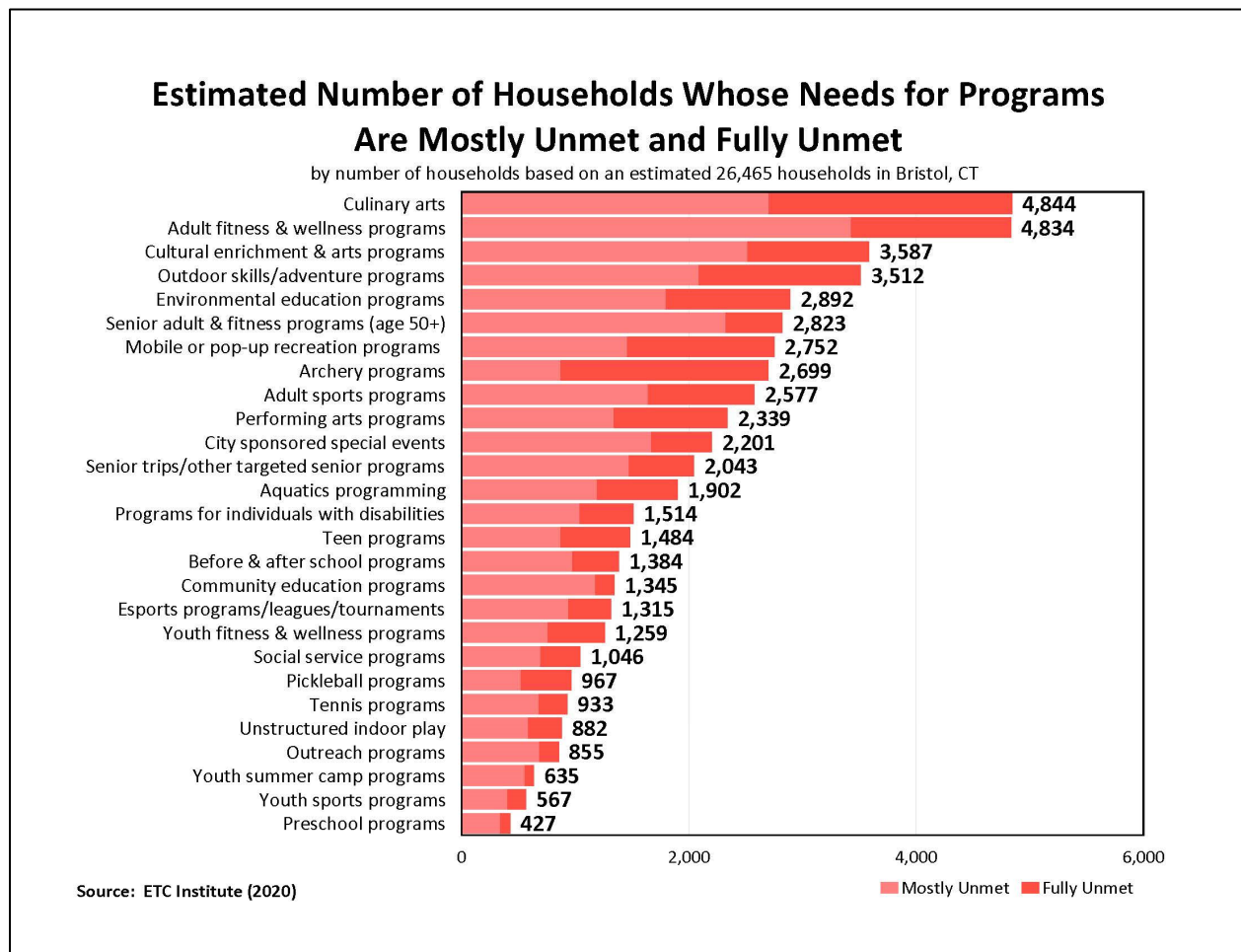
## Program Needs and Priorities

**Program Needs.** Respondents were also asked to identify if their household had a need for 27 programs and rate how well their needs for each program were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had “unmet” needs for each program.

The four recreation programs with the highest percentage of households that have an unmet need were:

1. culinary arts – 4,844 households (or 18%),
2. adult fitness and wellness programs – 4,834 households (or 18%),
3. cultural enrichment and arts programs – 3,587 households (or 14%), and
4. outdoor skills/adventure programs – 3,512 households (13%).

The estimated number of households that have unmet needs for each of the 27 programs that were assessed is shown in the chart below.

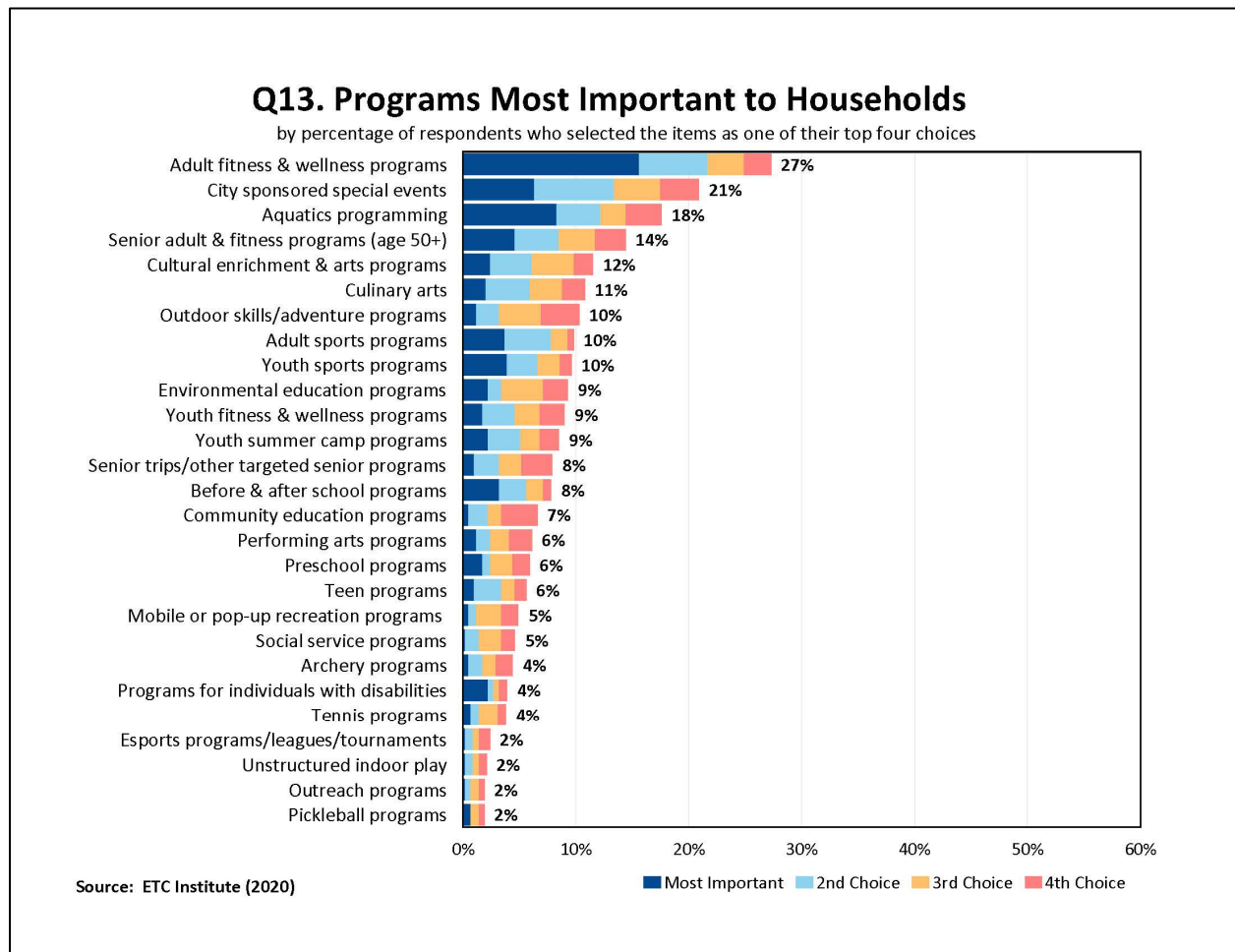




**Program Importance.** In addition to assessing the needs for each program, ETC Institute also assessed the importance that residents placed on each program. Based on the sum of respondents' top four choices, the four most important programs to residents were:

1. adult fitness and wellness programs (27%),
2. City sponsored special events (21%),
3. aquatics programming (18%), and
4. senior adult and fitness programs (14%).

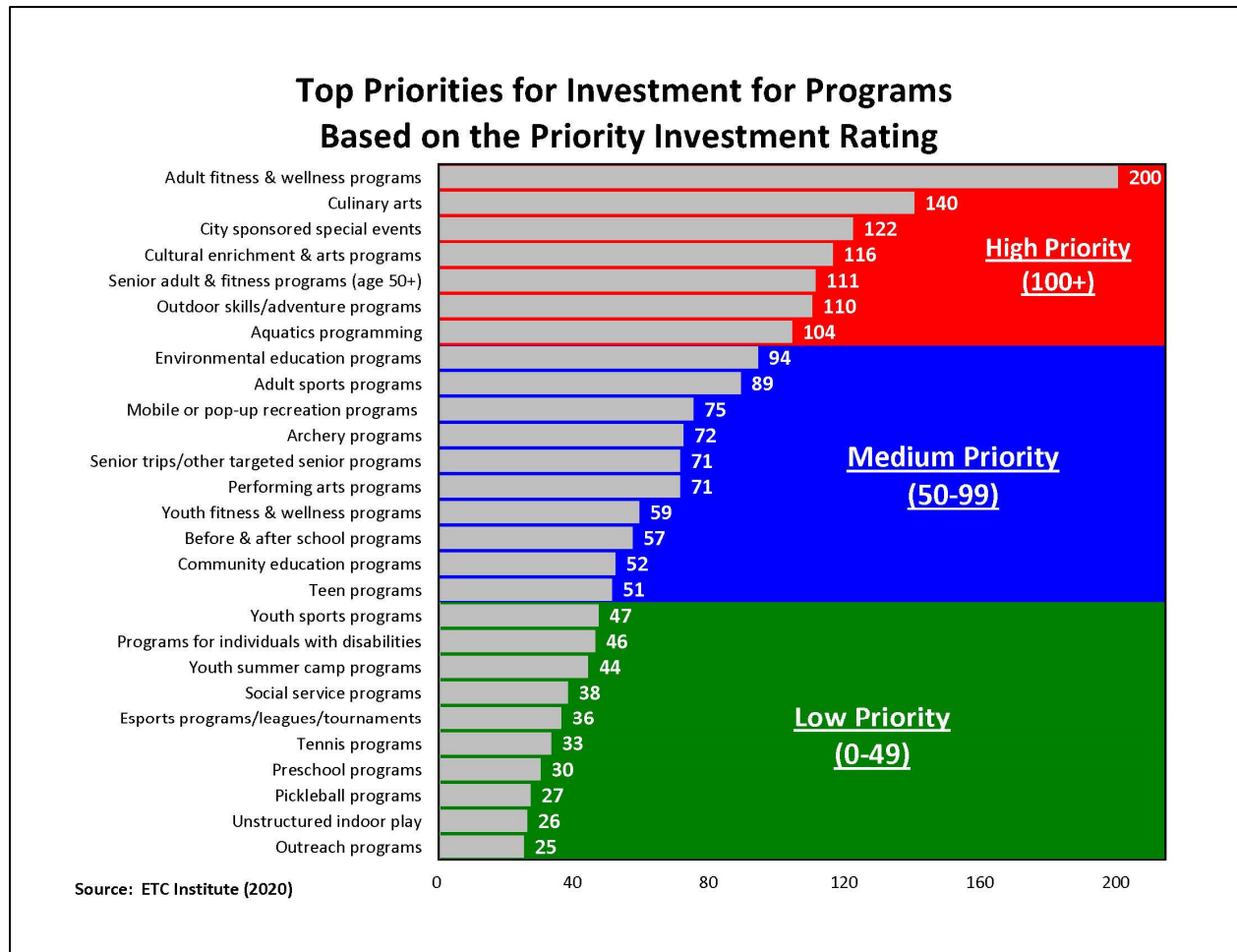
The percentage of residents who selected each program as one of their top four choices is shown in the graph below.



**Priorities for Program Investments.** Based on the priority investment rating (PIR), which was described briefly on Page iv of this Executive Summary and is described in more detail in Section 3 of this report, the following seven programs were rated as “high priorities” for investment:

- Adult fitness and wellness programs (PIR=200)
- Culinary arts (PIR=140)
- City sponsored special events (PIR=122)
- Cultural enrichment and arts programs (PIR=116)
- Senior adult and fitness programs (PIR=111)
- Outdoor skills/adventure programs (PIR=110)
- Aquatics programming (PIR=104)

The chart below shows the Priority Investment Rating for each of the 27 programs that were rated.



## Potential Improvements

**Taxes Versus User Fees.** Programs that residents perceived should be supported more by taxes than user fees were: senior programs (52%), social service programs (50%), community special events/festivals (42%), and preschool programs (42%).

**Page Park.** The highest levels of support for potential options for Page Park, based on the sum of “very supportive” and “somewhat supportive” responses, among residents *who had an opinion*, were: renovate/update the existing amenities and facilities (76%), enhance walkability within the park (74%), and enhance parking availability on site (68%).

**Chippers Hill Dog Park.** The item with the highest level of support, based on the sum of “very supportive” and “somewhat supportive” responses among residents *who had an opinion*, was to maintain property as a passive park with enhanced open space, pathways, and trails (58%).

**Improvements.** Respondents were asked how they would prioritize spending \$100 on potential Parks and Recreation improvements in the City. Responding households indicated they would spend,

- \$28 on the improvement/maintenance of existing parks and recreation facilities,
- \$24 to acquire and develop pathways and greenways,
- \$18 to develop new facilities,
- \$16 to acquire new parkland and open space, and
- \$14 to construct new sports field and courts.

## Additional Findings

**Organizations Used.** Organizations that households have used most for indoor and outdoor recreation during the last 12 months (before the COVID-19 Pandemic) were: public schools (28%), neighboring cities (26%), and places of worship (26%).

**Method of Communication.** Responding households were asked what method(s) they used to learn about BPRYCS programs, activities, and facilities.

- 49% use the Department website
- 48% learn from friends and neighbors
- 42% learn from temporary signs/banners at parks or around the City
- 38% learn from the newspaper

The methods of communication that are most preferred, based on the sum of respondents' top three choices, were: the Department website (42%), e-mails (39%), Facebook (35%), and temporary signs/banners at parks or around the City (31%).

**Barriers of Use.** Responding households were given a list of twenty-four (24) potential barriers that would prevent the use of City parks, facilities, and programs. The three most popular responses were: I do not know what is being offered (36%), we are too busy (26%), and lack of restrooms (18%).

**Public Perceptions.** Residents indicated the items that make a public park the most welcoming were: facility/park cleanliness (81%), shade from trees (65%), mowed grass (64%), and lighting (62%). Residents indicated the items that make a public program the most welcoming were: not overcrowded (57%), close to home (55%), quality of instruction (49%), and familiar staff presence (43%).

Over half (65%) of respondents indicated they strongly agree (29%) or somewhat agree (35%) that they feel welcomed, respected, and safe in the City.

## Conclusions

To ensure that the City continues to meet the needs and expectations of the community, ETC Institute recommends that the Parks, Recreation, Youth and Community Services Department sustain and/or improve the performance in areas that were identified as "high priorities" by the Priority

Investment Rating (PIR). The facilities and programs with the highest PIR ratings are listed below.

**Facility Priorities**

- Walking trails (PIR=165)
- Biking trails (PIR=157)
- Adventure facility (PIR=108)

**Program Priorities**

- Adult fitness and wellness programs (PIR=200)
- Culinary arts (PIR=140)
- City sponsored special events (PIR=122)
- Cultural enrichment and arts programs (PIR=116)
- Senior adult and fitness programs (PIR=111)
- Outdoor skills/adventure programs (PIR=110)
- Aquatics programming
- (PIR=104)

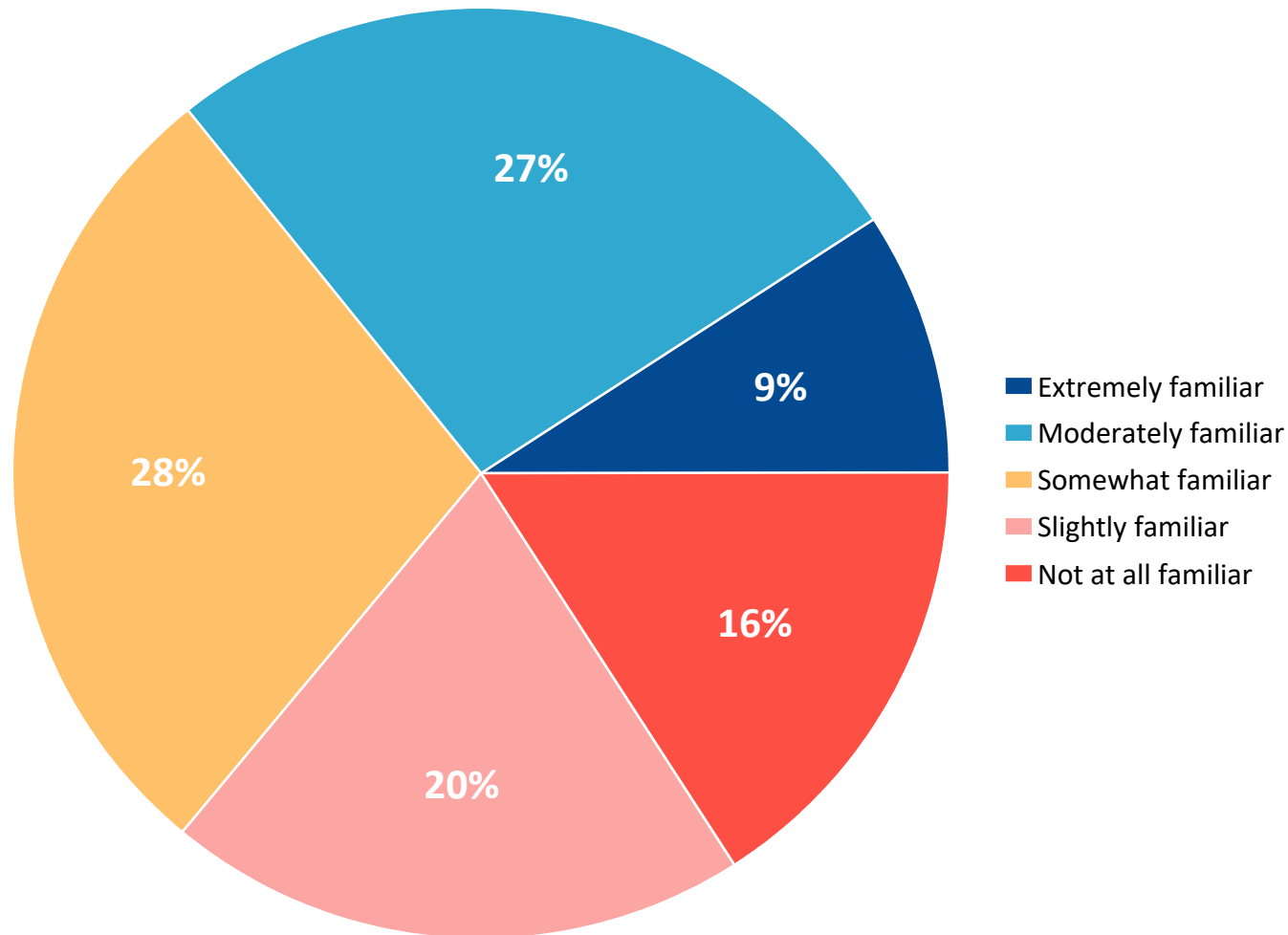
# Section 1

## Charts and Graphs

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# Q1. How familiar would you say you are with what the Bristol Parks, Recreation, Youth, and Community Services Department (BPRYCS) provides to the community?

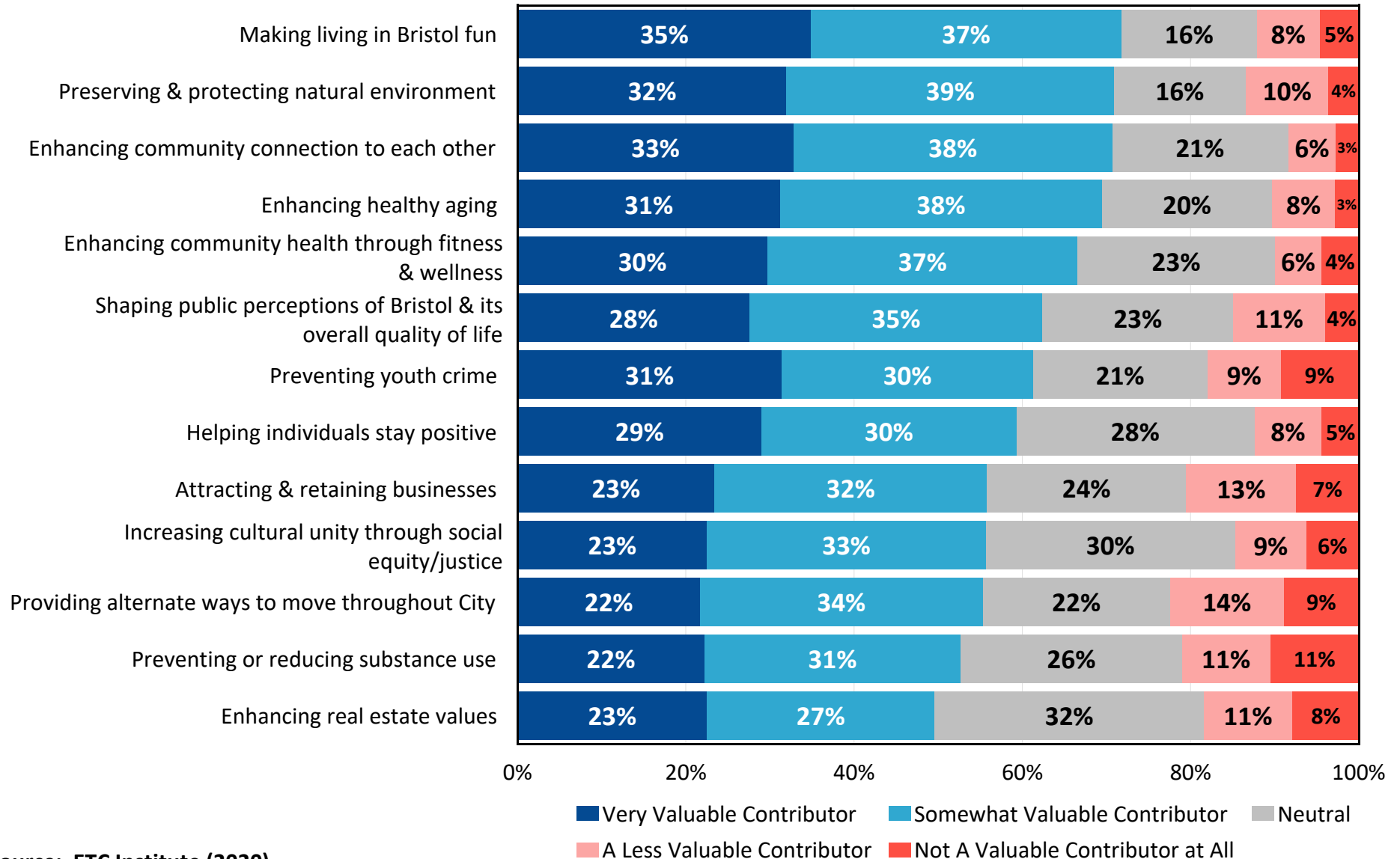
by percentage of respondents (without “not provided”)



Source: ETC Institute (2020)

## Q2. How Valuable of a Contributor BPRYCS is in Addressing Community Issues

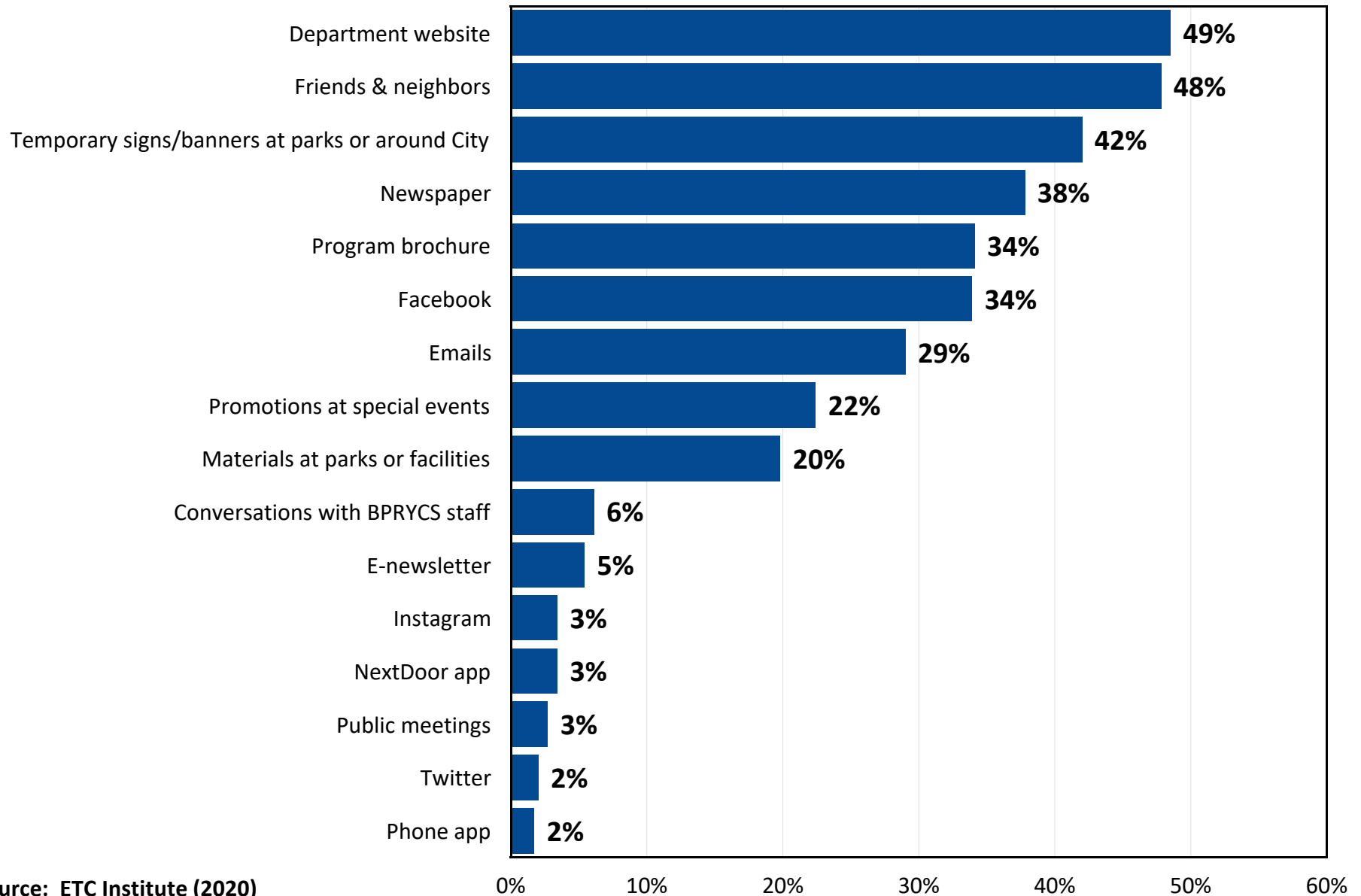
by percentage of respondents using a scale of 1 to 5, where 5 means "Very Valuable Contributor" and 1 means "Not A Valuable Contributor at All" (without "don't know")



Source: ETC Institute (2020)

### Q3. From the following list, please **CHECK ALL** of the ways you learn about BPRYCS programs, activities, and facilities.

by percentage of respondents (multiple choices could be made)

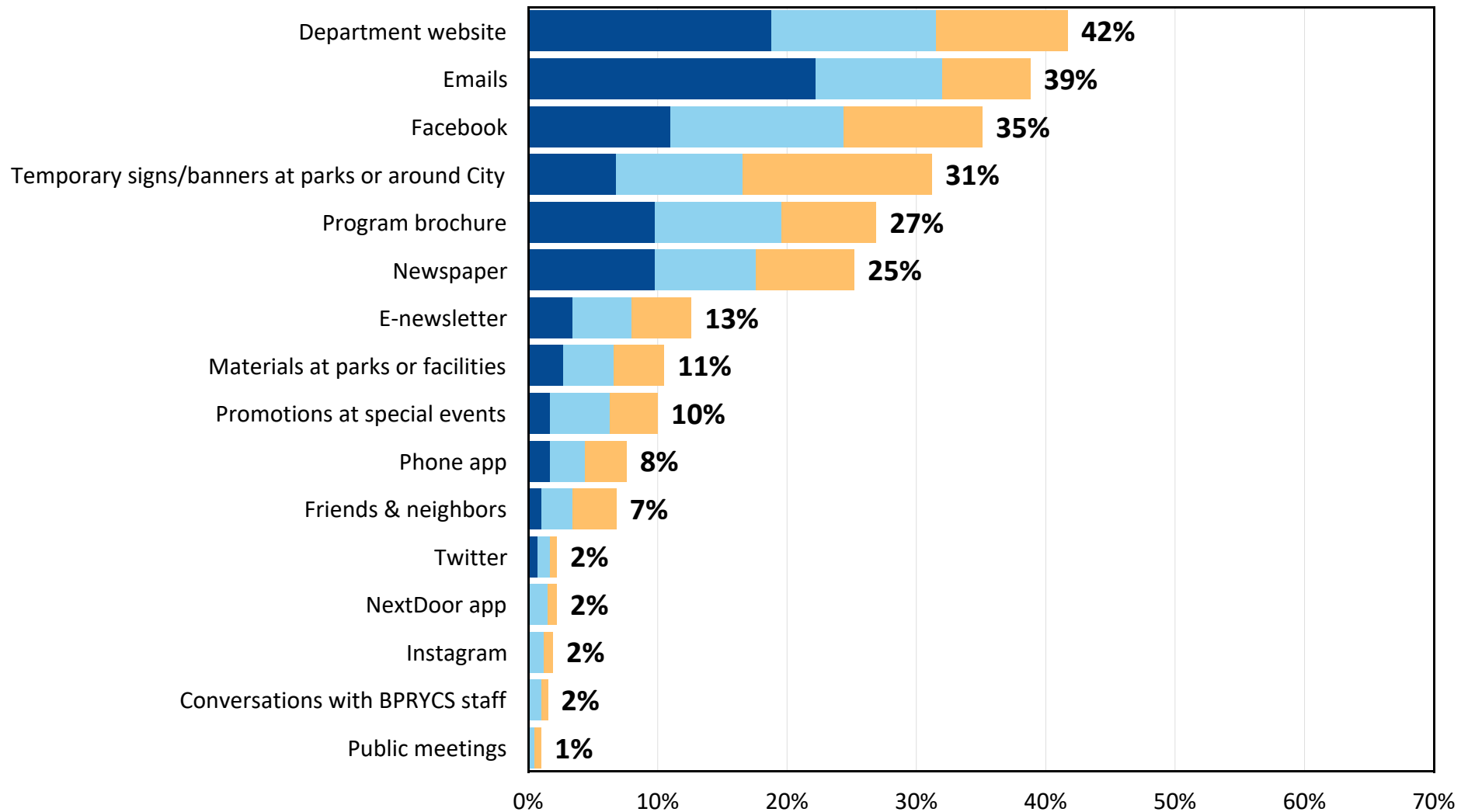


Source: ETC Institute (2020)



## Q4. From the list in Question 3, which **THREE** methods of communication would you **MOST PREFER** the City use to communicate with you about **BPRYCS programs, services, activities, and facilities?**

by percentage of respondents who selected the items as one of their top three choices

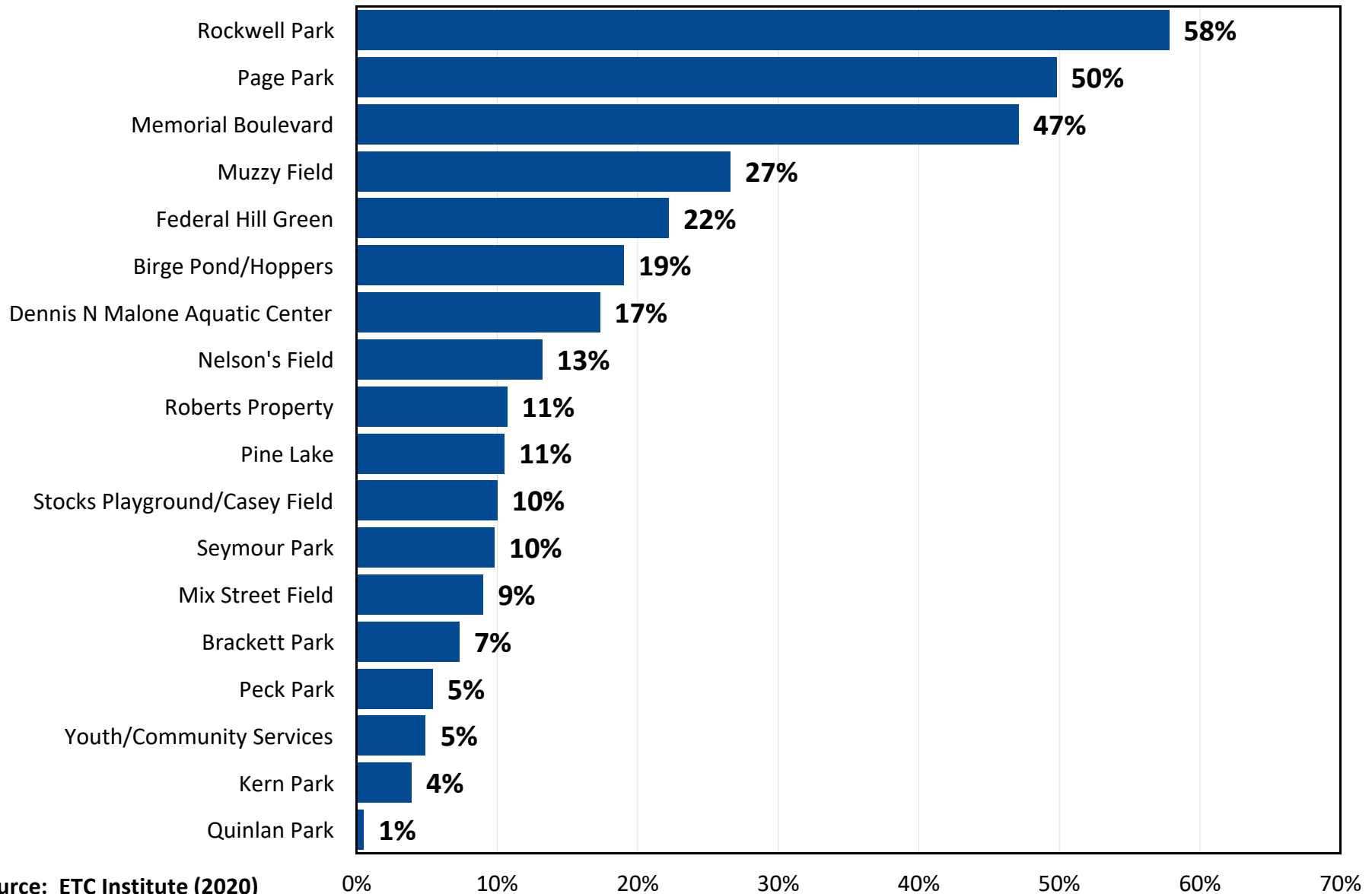


Source: ETC Institute (2020)

■ Most Preferred ■ 2nd Choice ■ 3rd Choice

## Q5. Please indicate if you or any member of your household has used any of the following City of Bristol parks/facilities during the past 12 months before the COVID-19 Pandemic.

by percentage of respondents (multiple choices could be made)

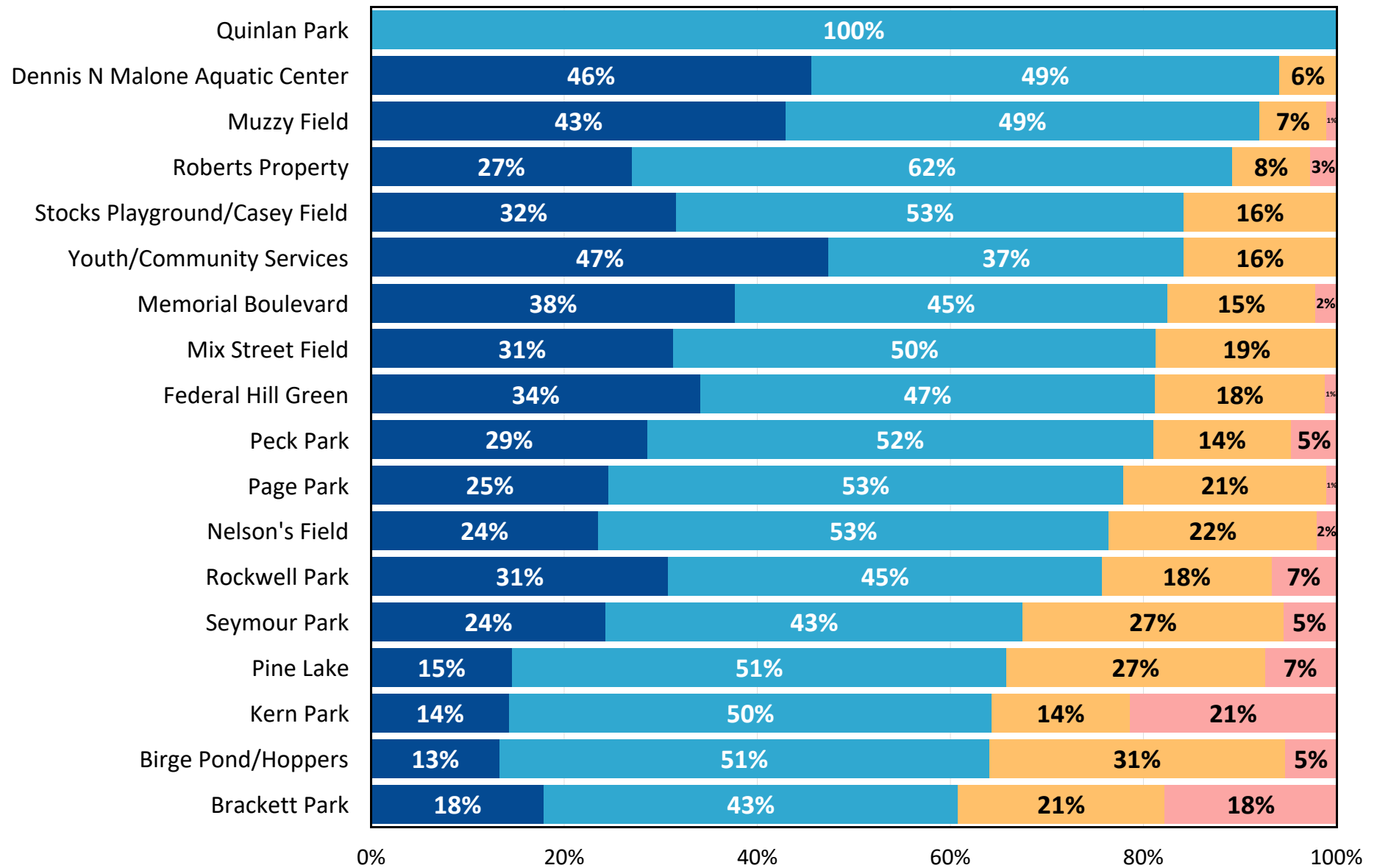


Source: ETC Institute (2020)

## Q5. If "YES," please rate the condition of the park/facility.

by percentage of respondents that used park(s)/facility

(using a scale of 1 to 4, where 4 means your needs are "Excellent" and 1 means "Poor.")

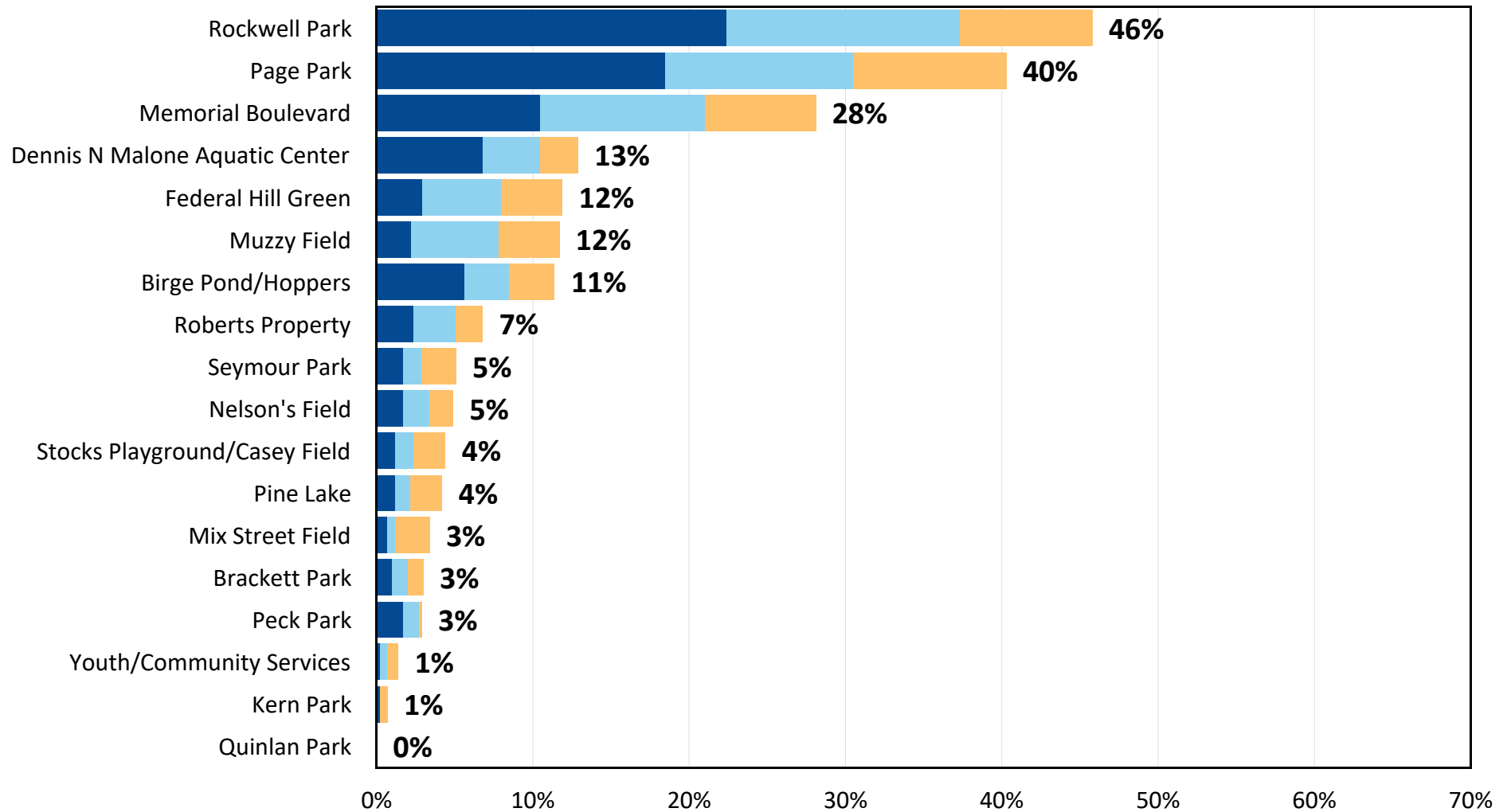


Source: ETC Institute (2020)

Excellent Good Fair Poor

## Q6. Which **THREE** of the parks/facilities listed in Question 5 have you or members of your household **USED MOST** during the past **YEAR** before the **COVID-19** Pandemic?

by percentage of respondents who selected the items as one of their top three choices

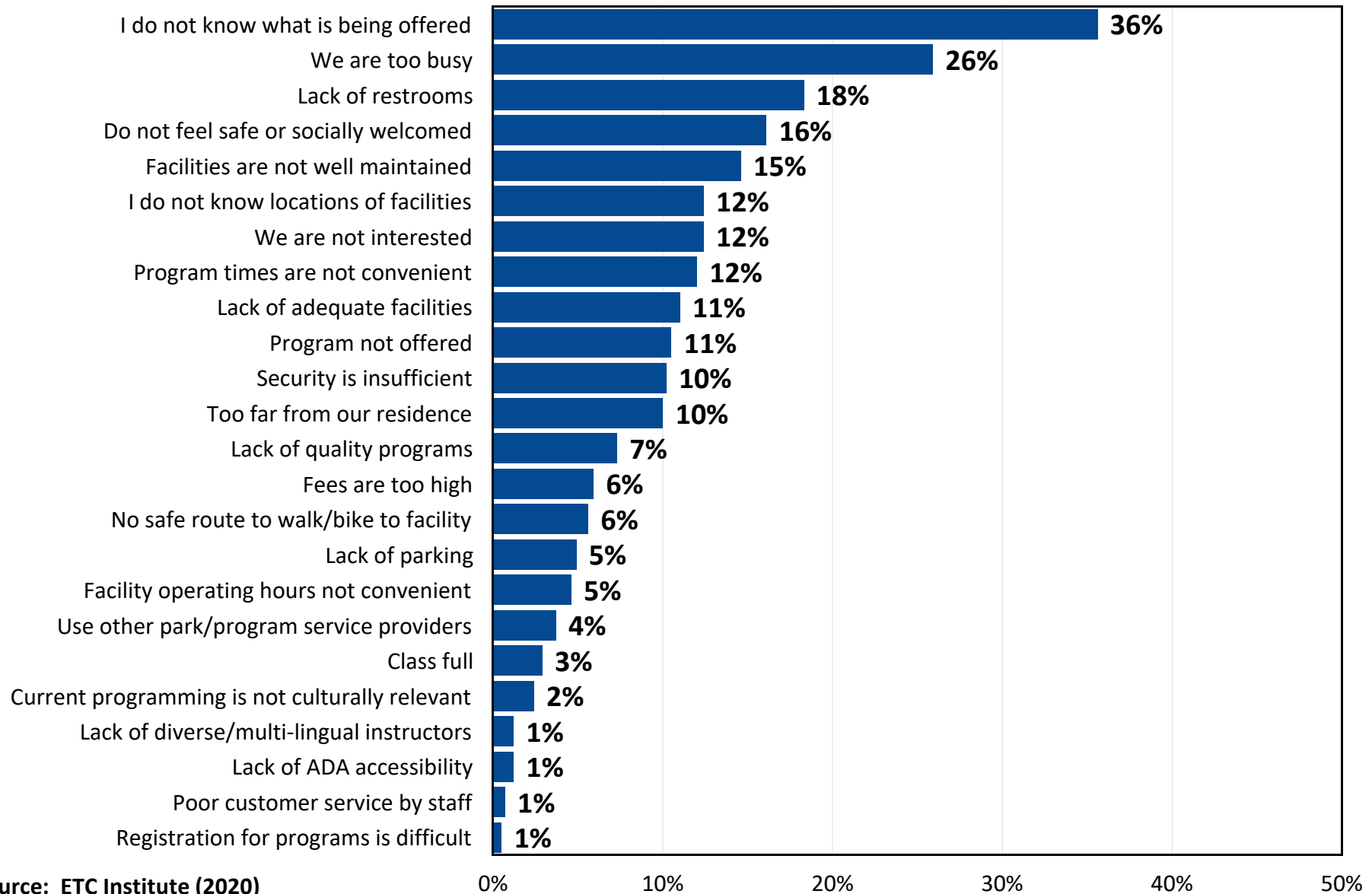


Source: ETC Institute (2020)

■ Most Used ■ 2nd Choice ■ 3rd Choice

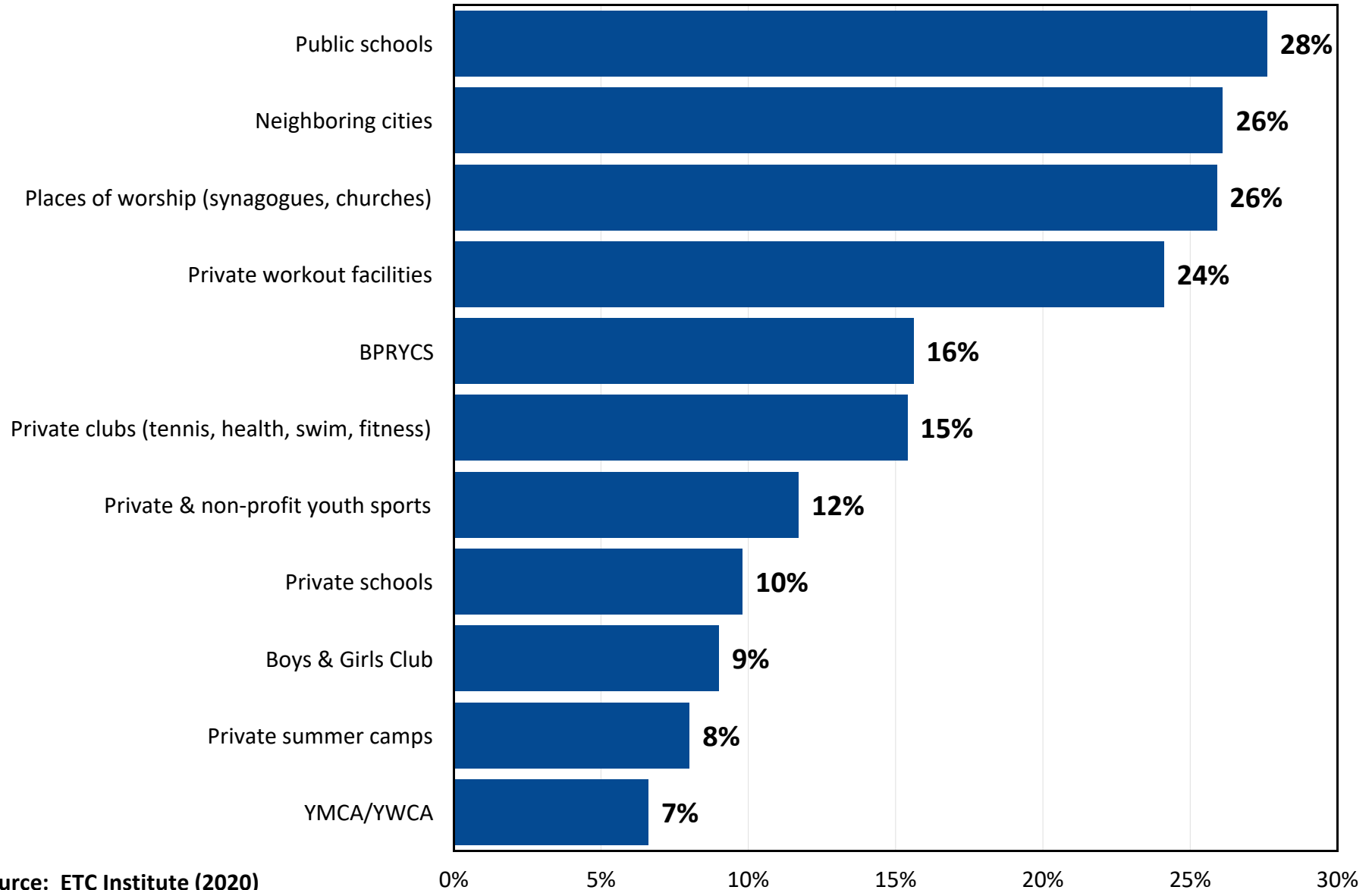
## Q7. Please CHECK ALL of the following reasons that prevent you or other members of your household from using City of Bristol parks, facilities, or programs MORE OFTEN before the COVID-19 Pandemic.

by percentage of respondents (multiple choices could be made)



# **Q8. From the following list, please CHECK ALL of the organizations that you or members of your household have used for indoor and outdoor recreation activities during the last 12 months before the COVID-19 Pandemic.**

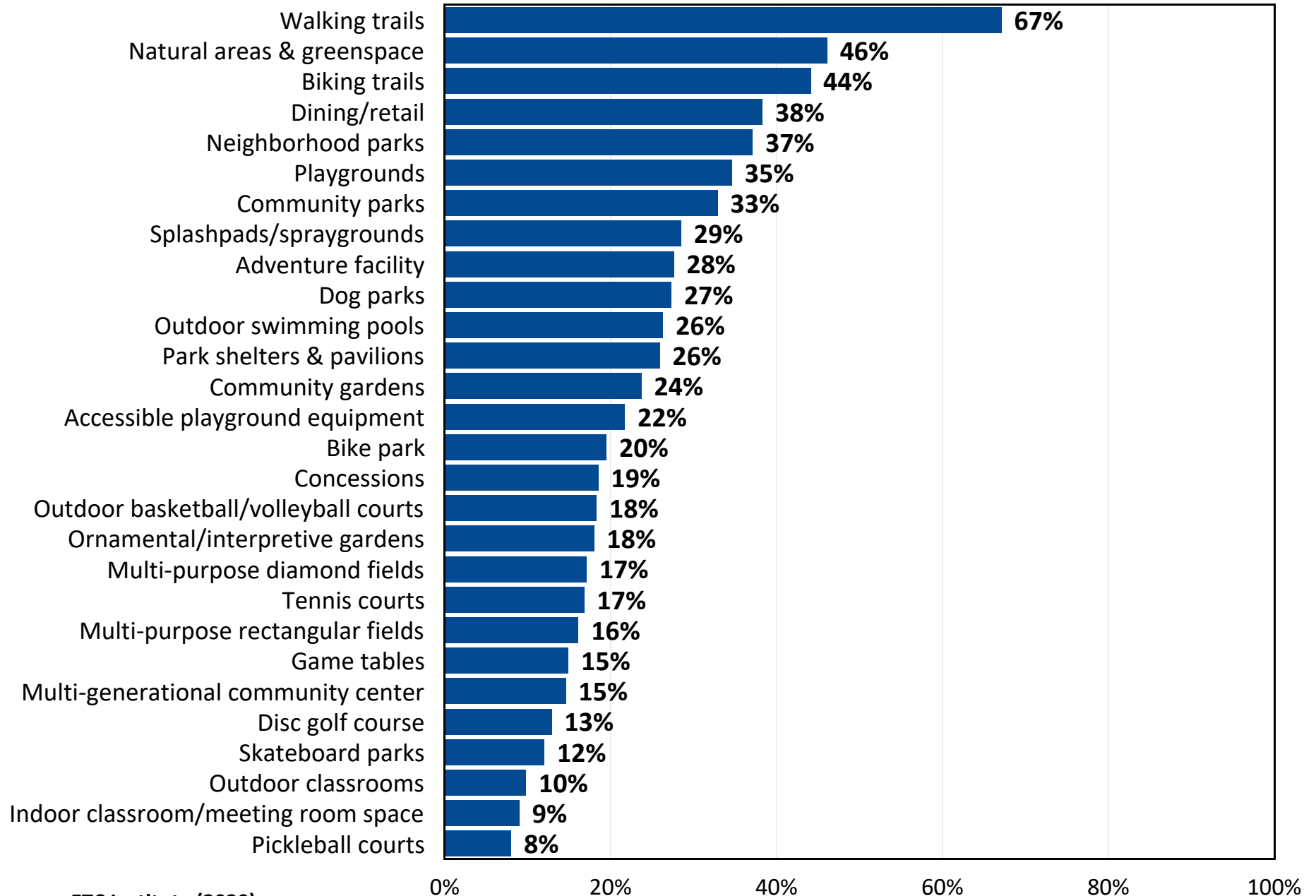
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

## Q9. Households' Facility Needs

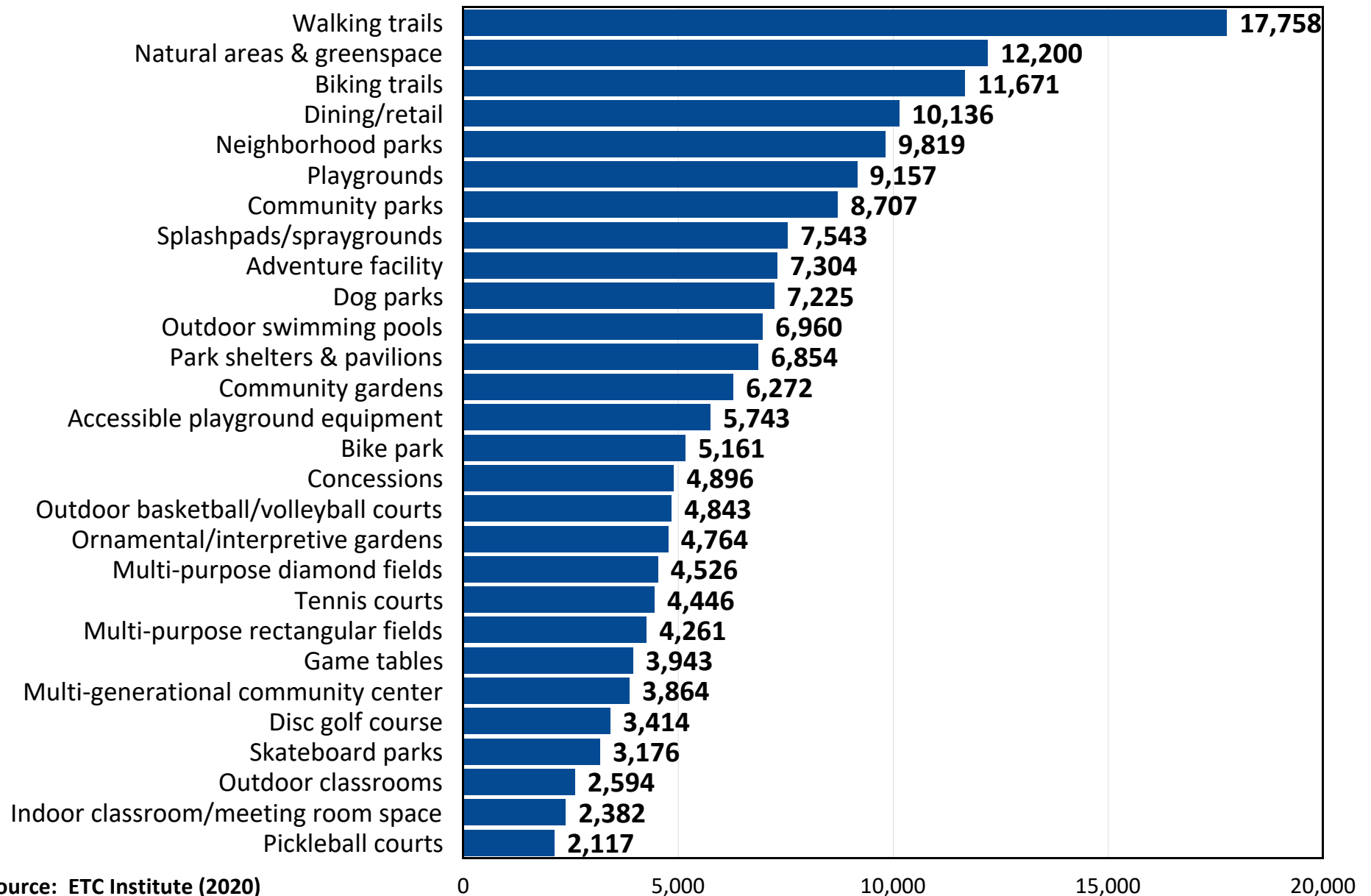
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

# Estimated Number of Households That Have a Need for Various Facilities

by number of households based on an estimated 26,465 households in Bristol, CT



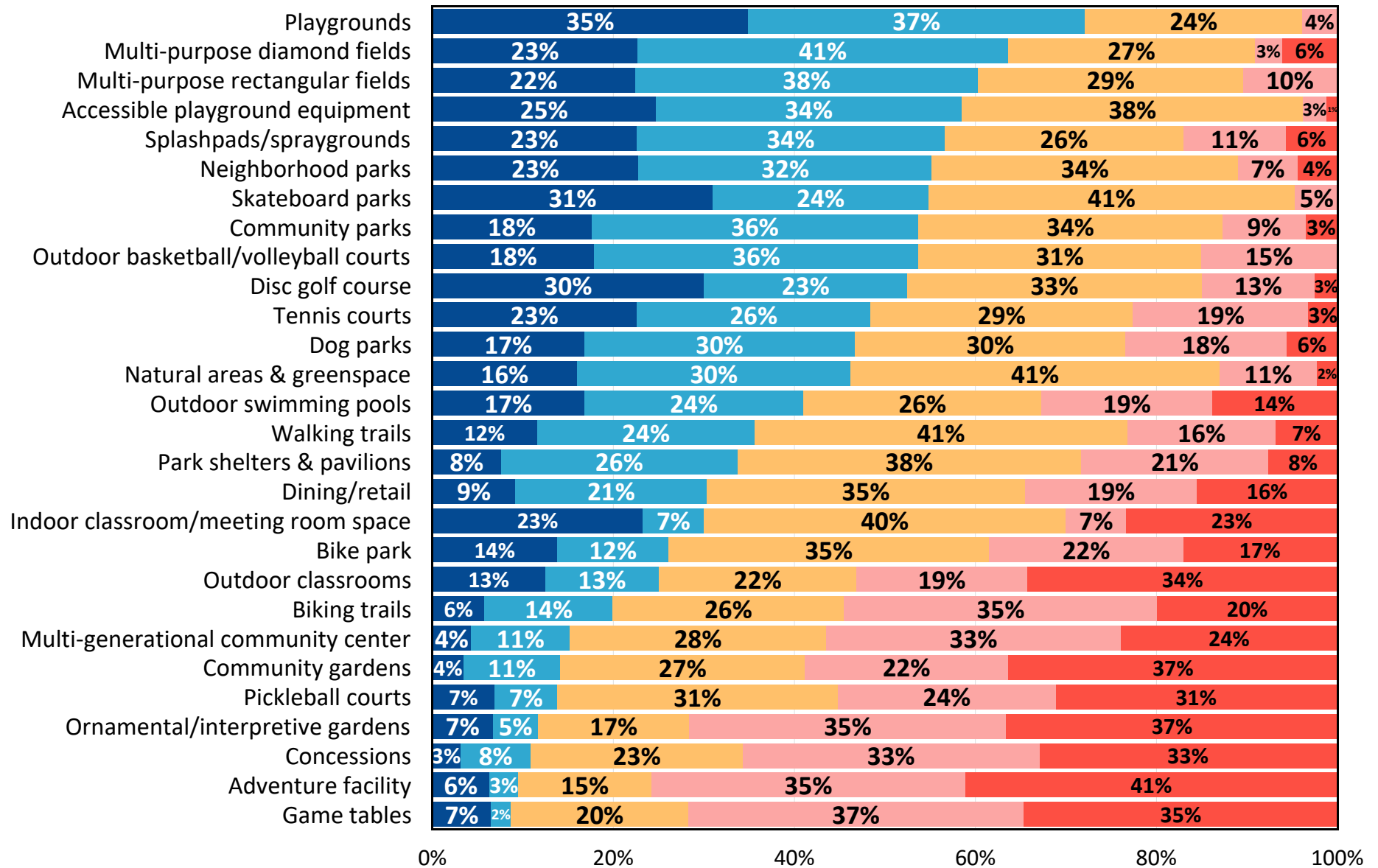
Source: ETC Institute (2020)



## Q9. How Well Facility Meet the Needs of Respondent Households

by percentage of respondents with a need for facilities

(using a scale of 1 to 5, where 5 means your needs are "Fully Met" and 1 means "Fully Unmet.")

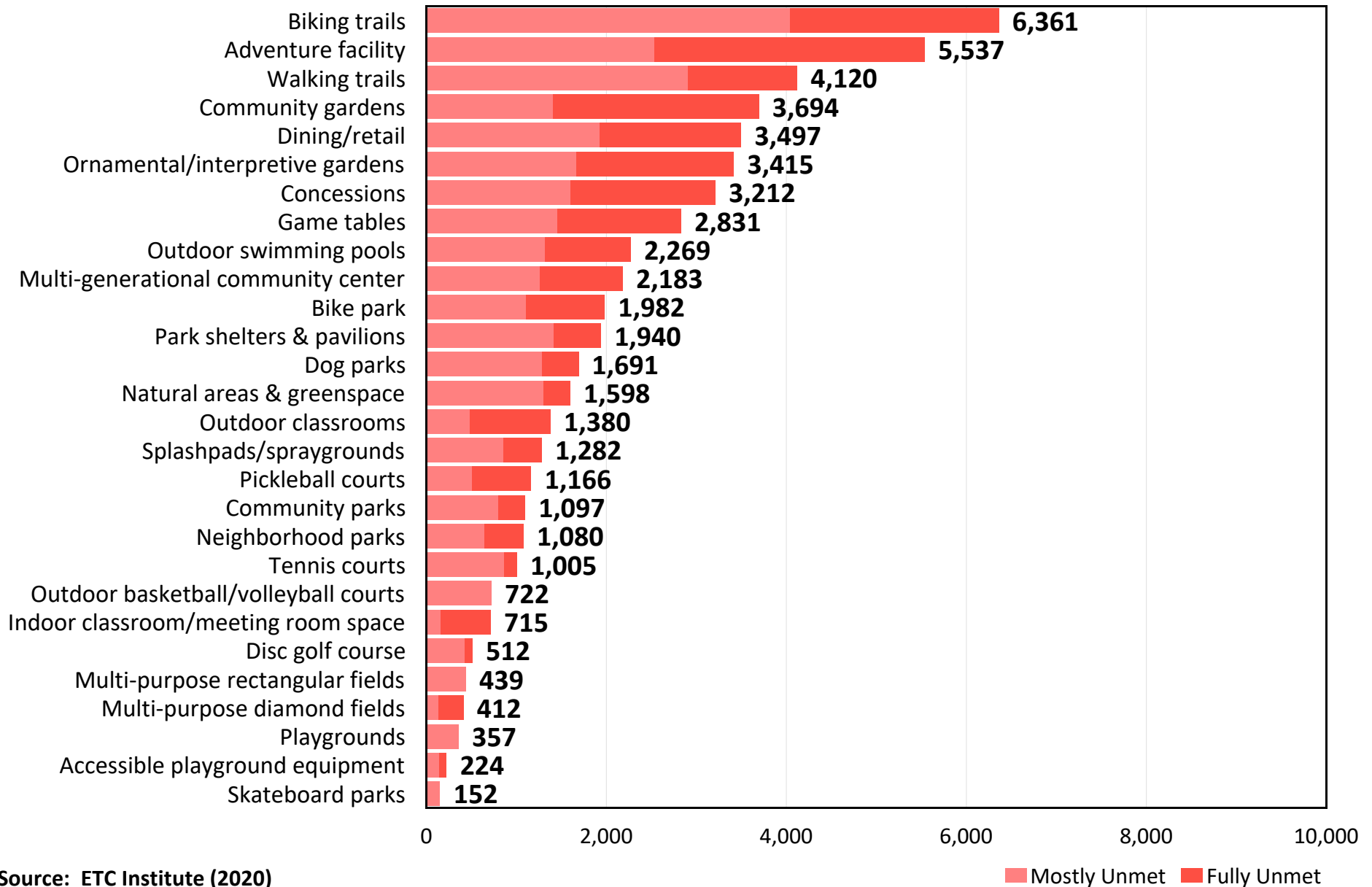


Source: ETC Institute (2020)

Fully Met Mostly Met Somewhat Met Mostly Unmet Fully Unmet

# Estimated Number of Households Whose Needs for Facilities Are Mostly Unmet or Fully Unmet

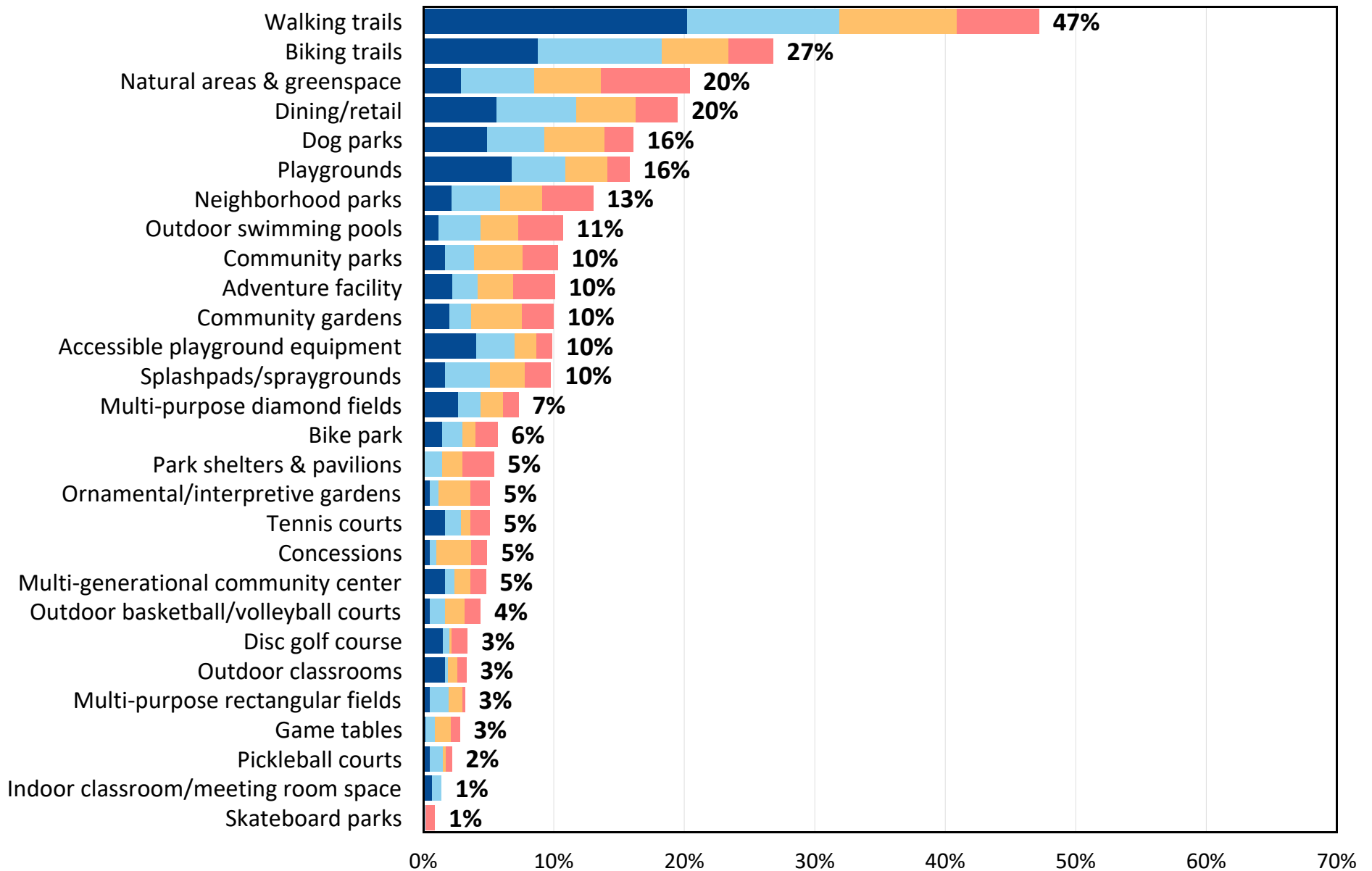
by number of households based on an estimated 26,465 households in Bristol, CT



Source: ETC Institute (2020)

## Q10. Facilities Most Important to Households

by percentage of respondents who selected the items as one of their top four choices

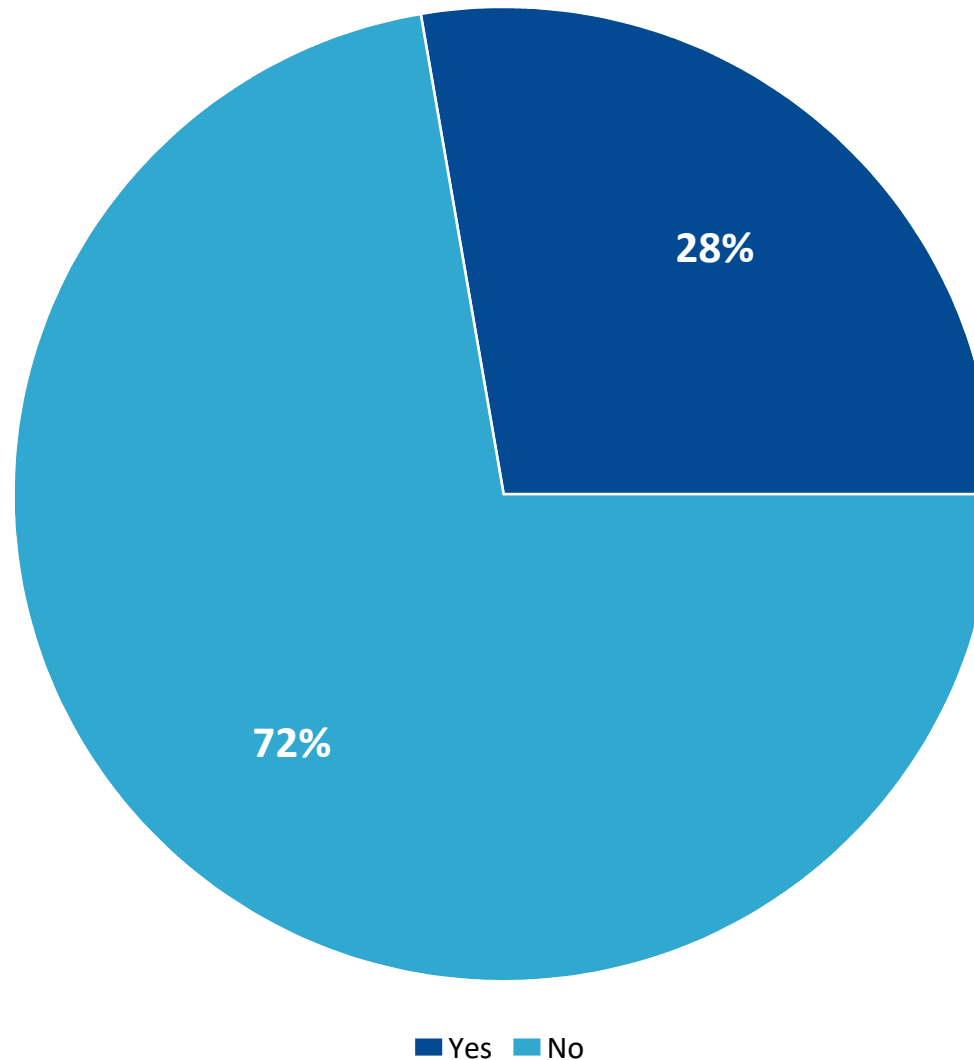


Source: ETC Institute (2020)

Most Important 2nd Choice 3rd Choice 4th Choice

# **Q11. Has your household participated in any recreation or youth and community services programs offered by BPRYCS during the past 12 months before the COVID-19 Pandemic?**

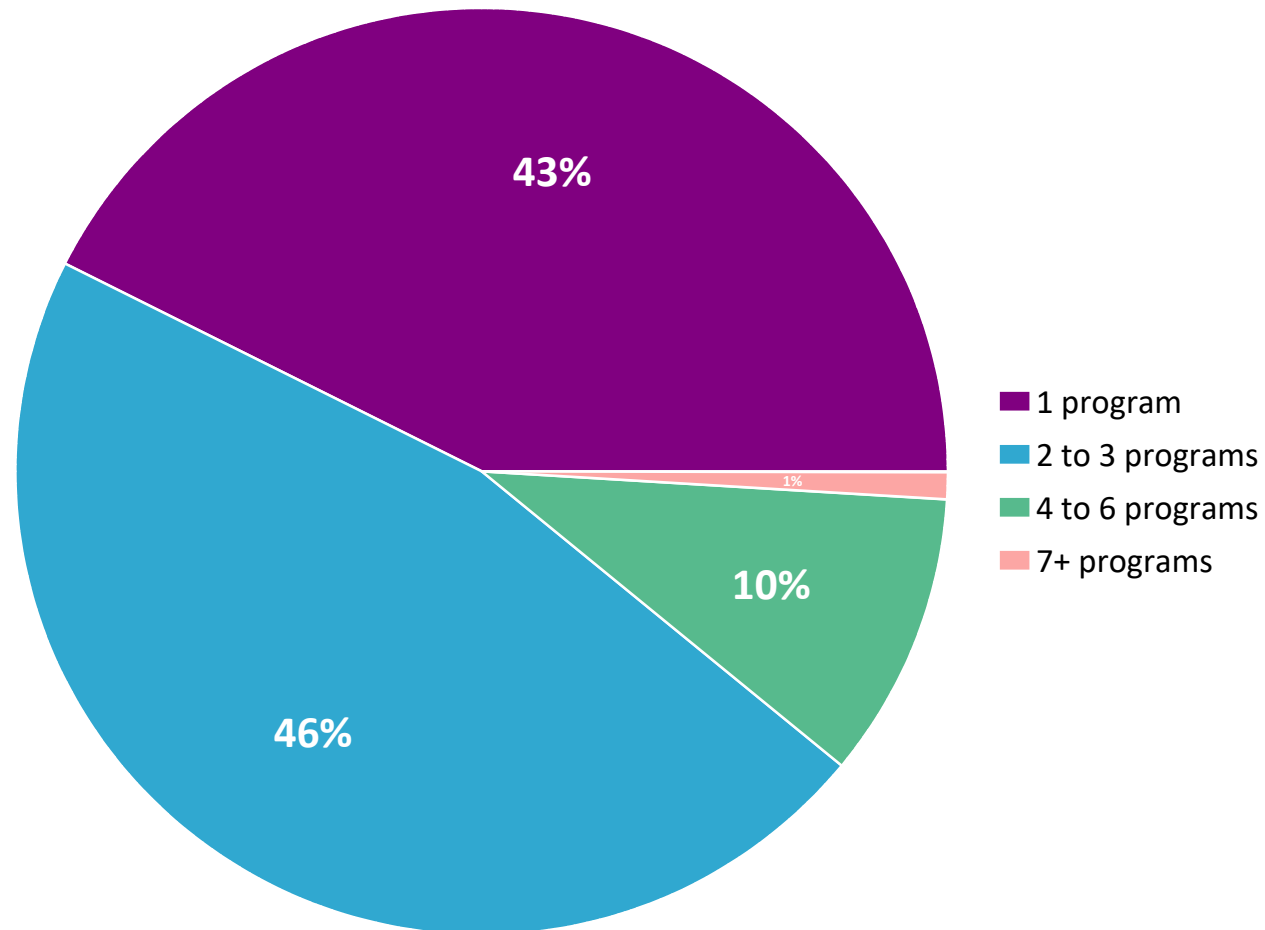
by percentage of respondents (without “not provided”)



Source: ETC Institute (2020)

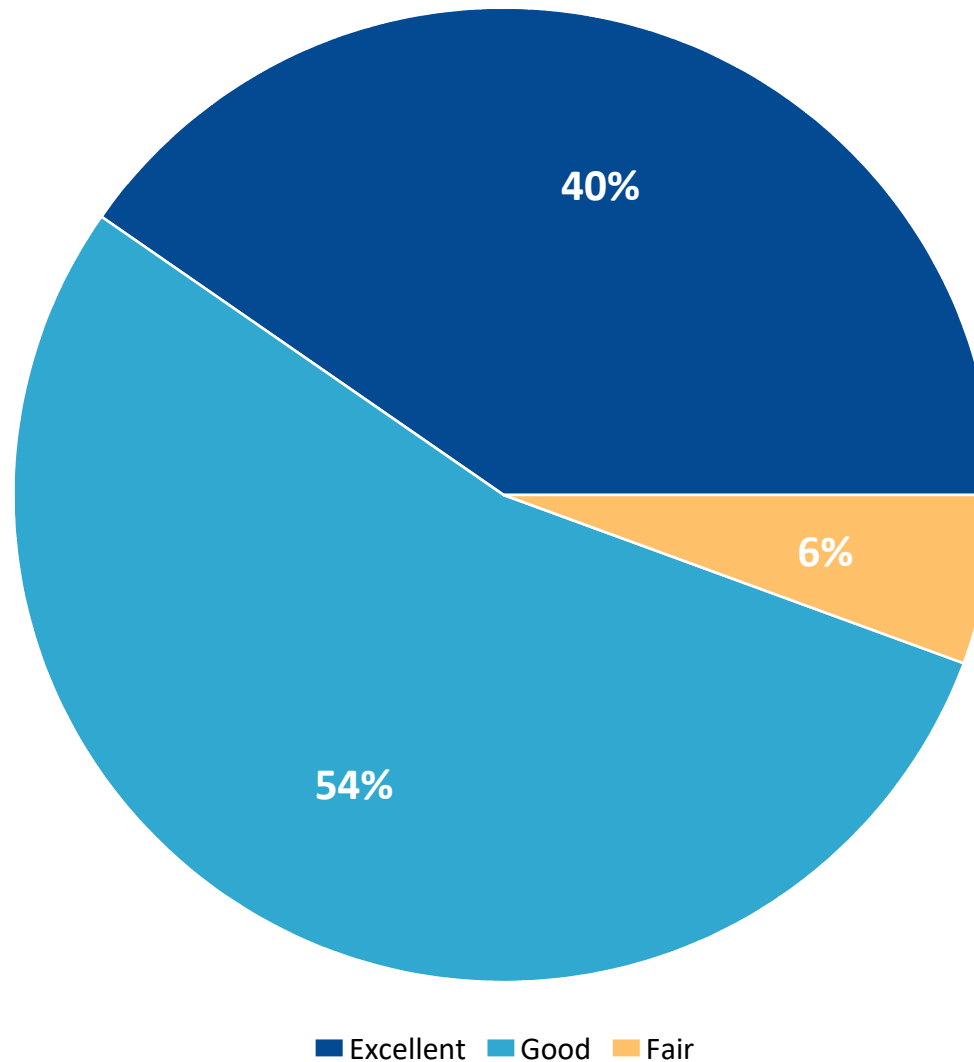
## Q11a. How many programs offered by the BPRYCS have you or members of your household participated in during the past 12 months before the COVID-19 Pandemic?

by percentage of respondents that participated in programs



## Q11b. How would you rate the overall quality of the BPRYCS programs in which your household has participated?

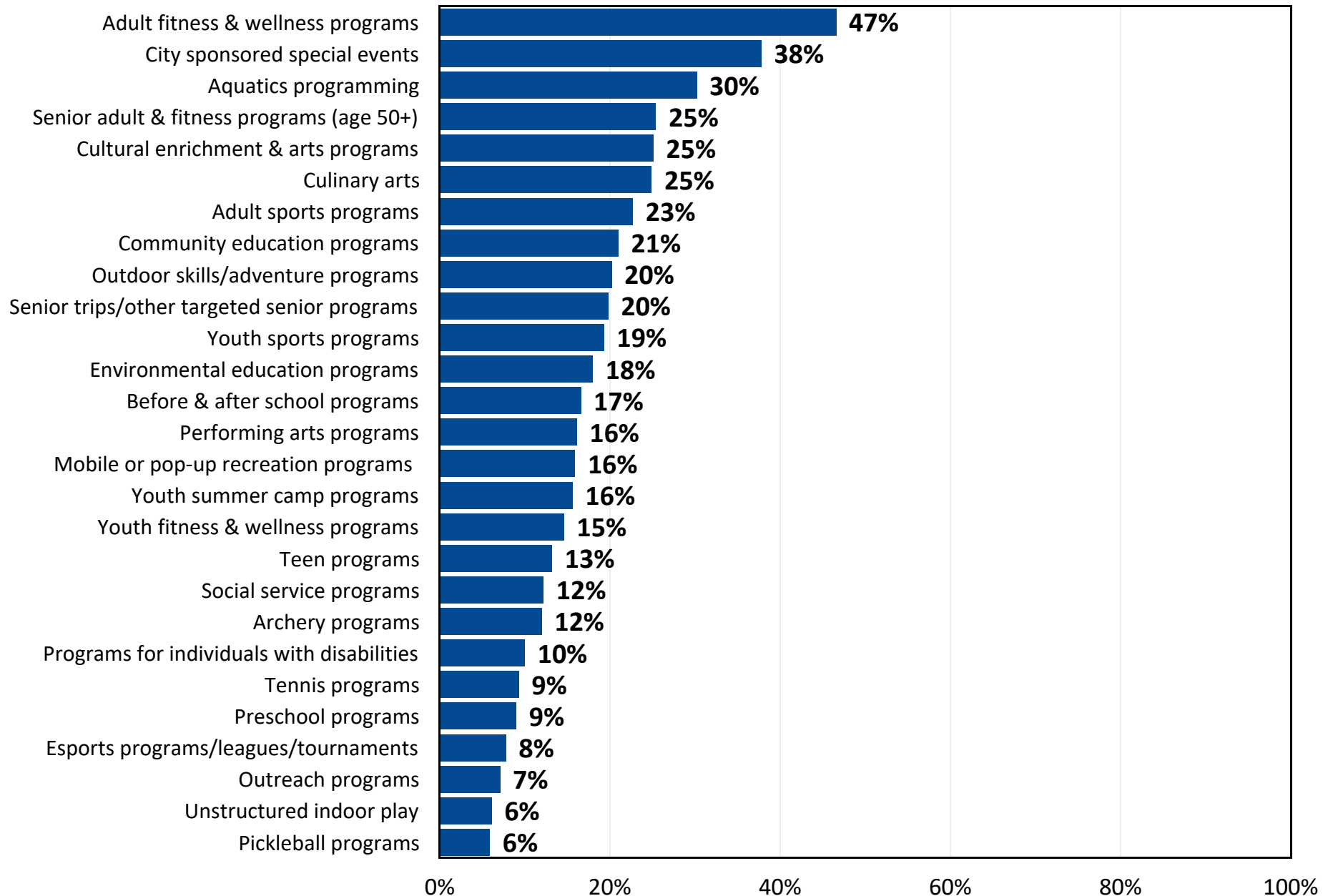
by percentage of respondents that participated in programs (without “not provided”)



Source: ETC Institute (2020)

## Q12. Households' Program Needs

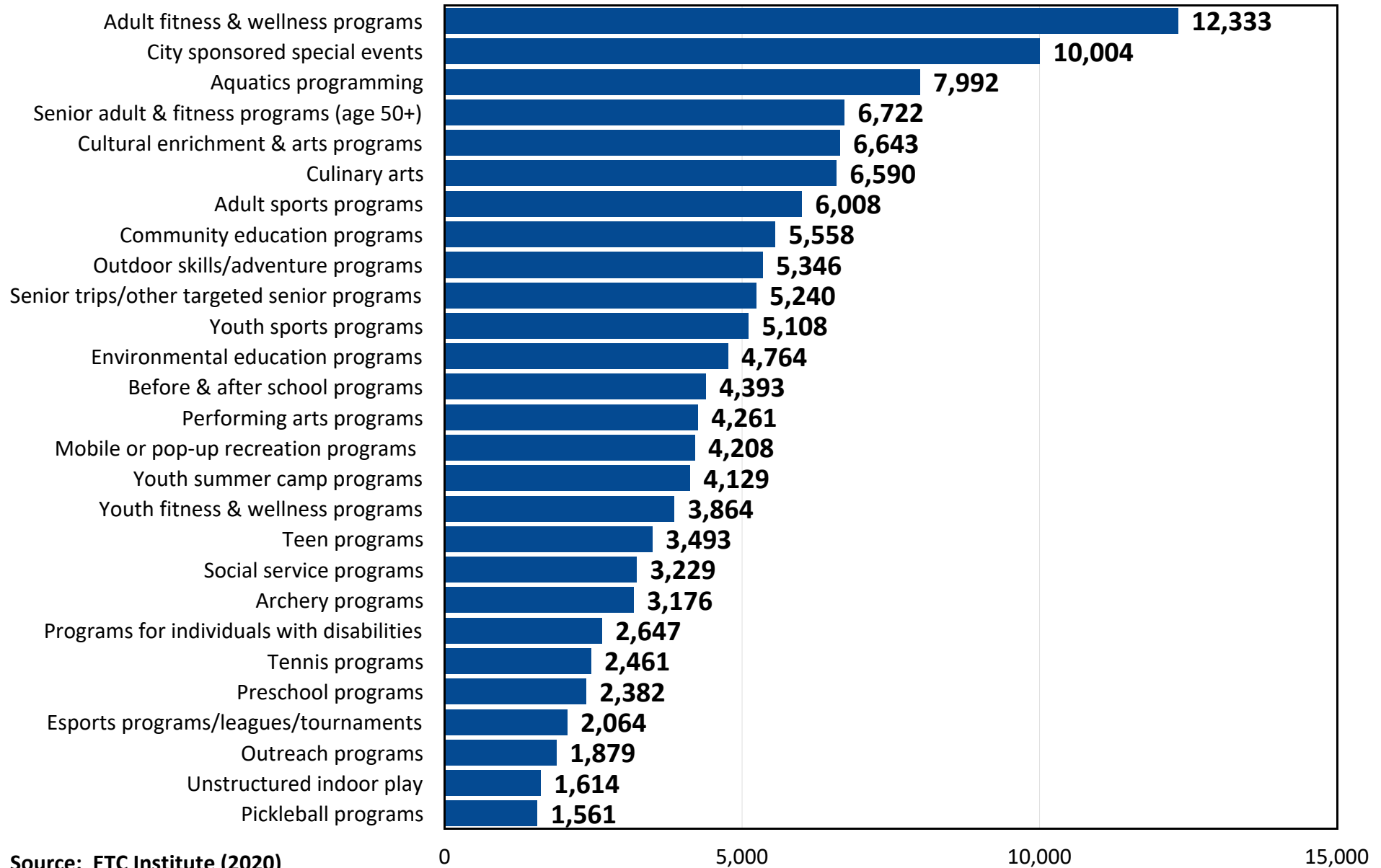
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

# Estimated Number of Households That Have a Need for Various Programs

by number of households based on an estimated 26,465 households in Bristol, CT

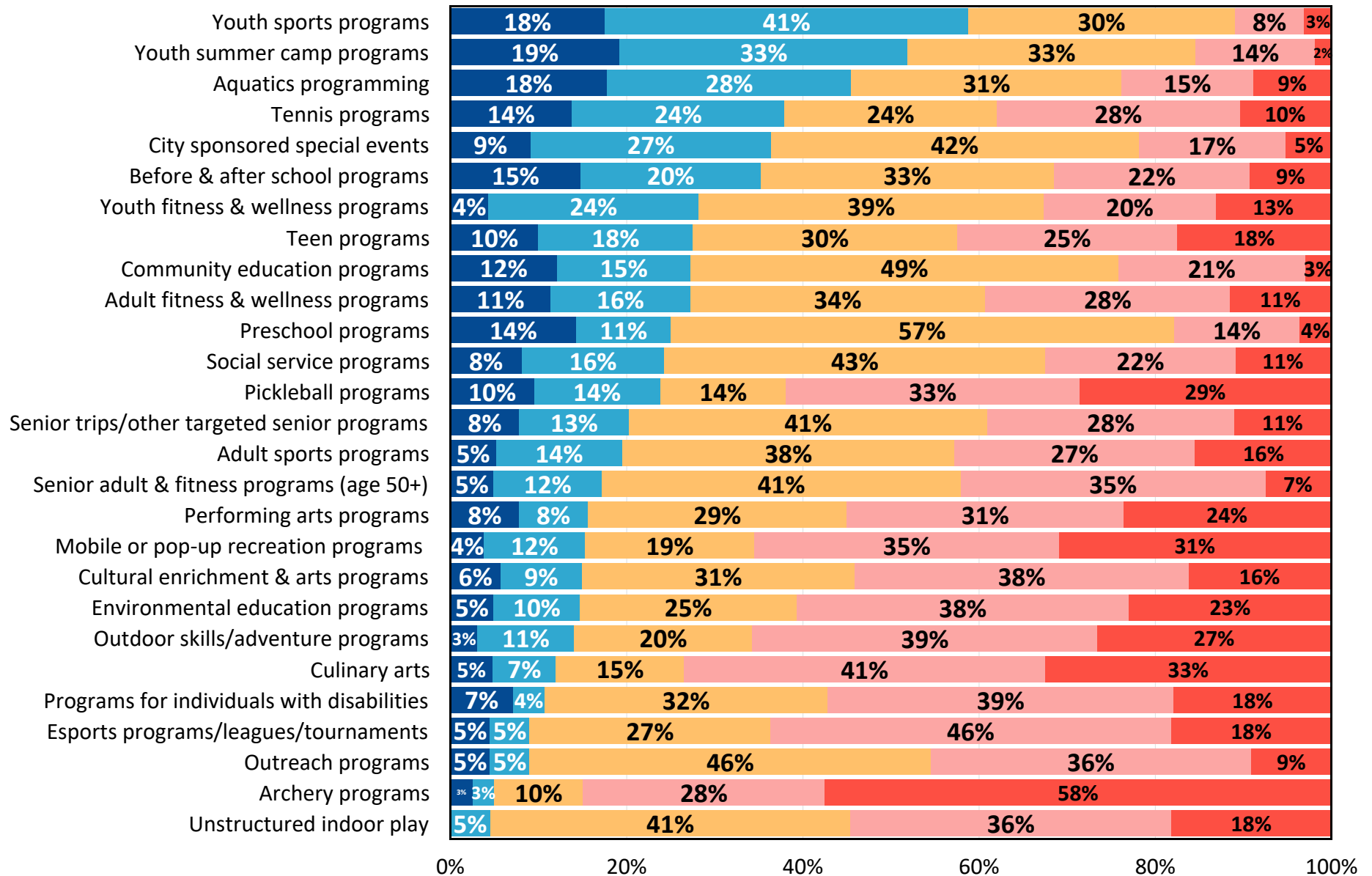




# Q12. How Well Programs Meet the Needs of Respondent Households

by percentage of respondents with a need for programs

(using a scale of 1 to 5, where 5 means your needs are "Fully Met" and 1 means "Fully Unmet.")

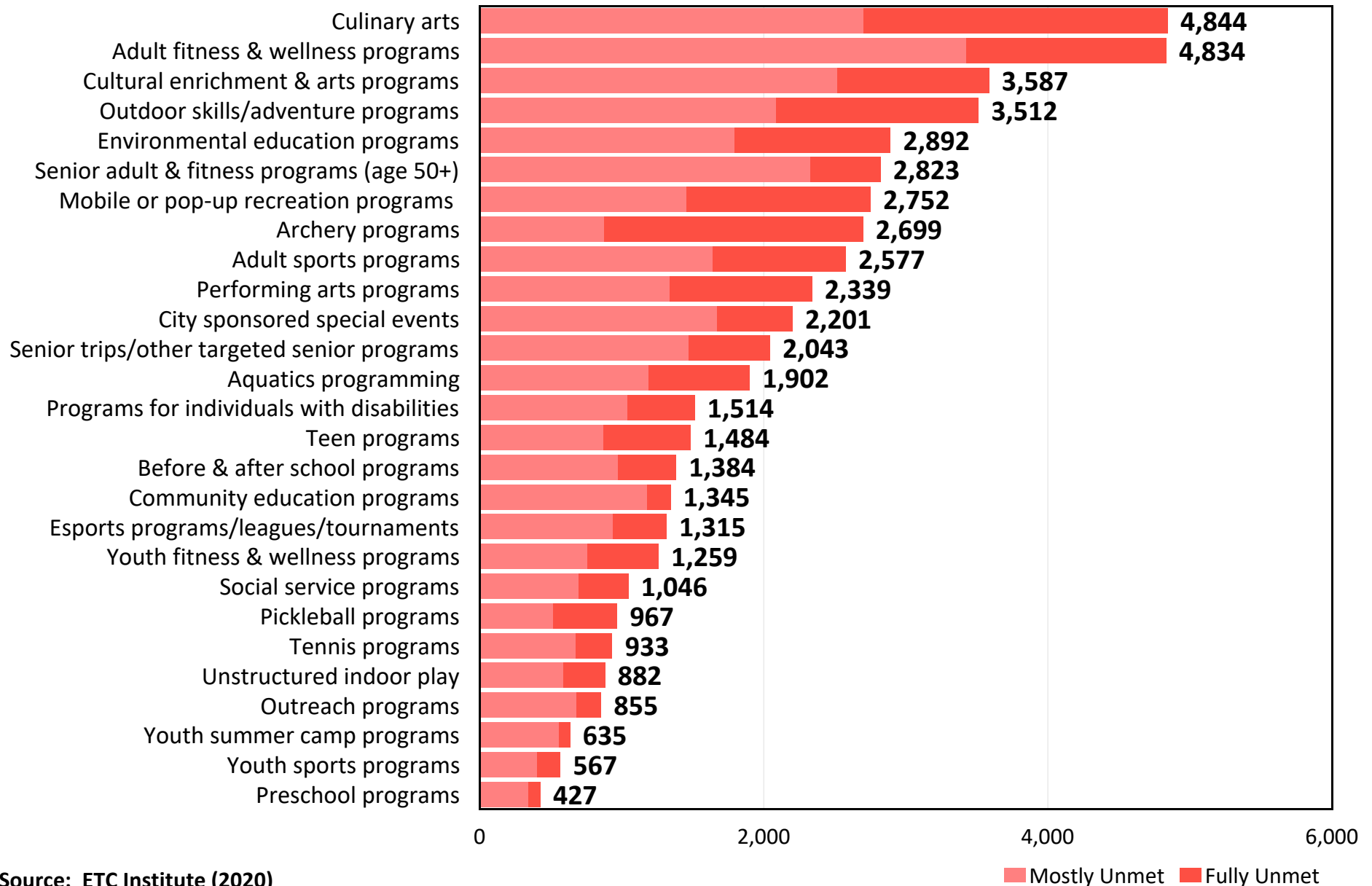


Source: ETC Institute (2020)

■ Fully Met ■ Mostly Met ■ Somewhat Met ■ Mostly Unmet ■ Fully Unmet

# Estimated Number of Households Whose Needs for Programs Are Mostly Unmet and Fully Unmet

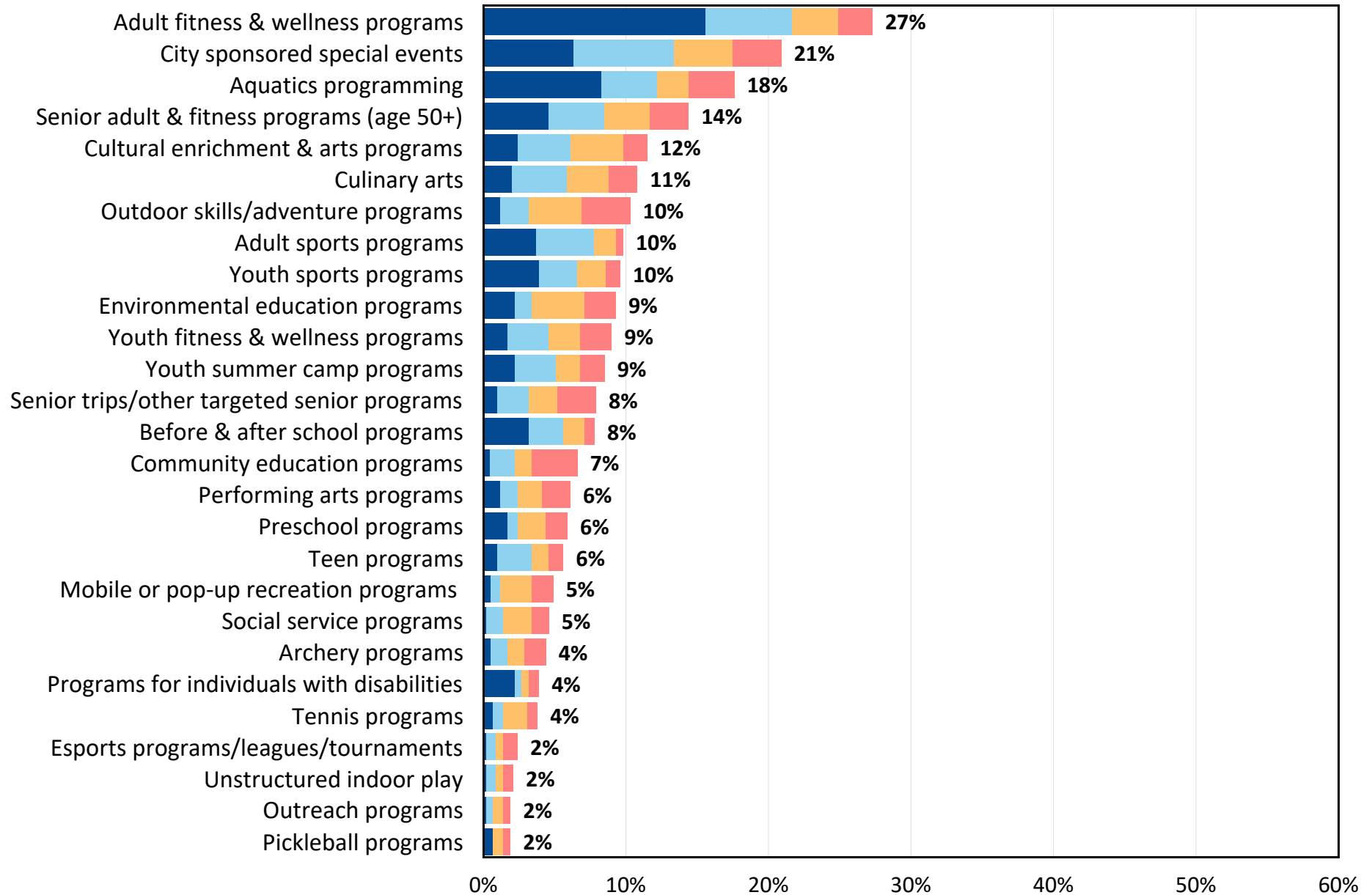
by number of households based on an estimated 26,465 households in Bristol, CT



Source: ETC Institute (2020)

## Q13. Programs Most Important to Households

by percentage of respondents who selected the items as one of their top four choices

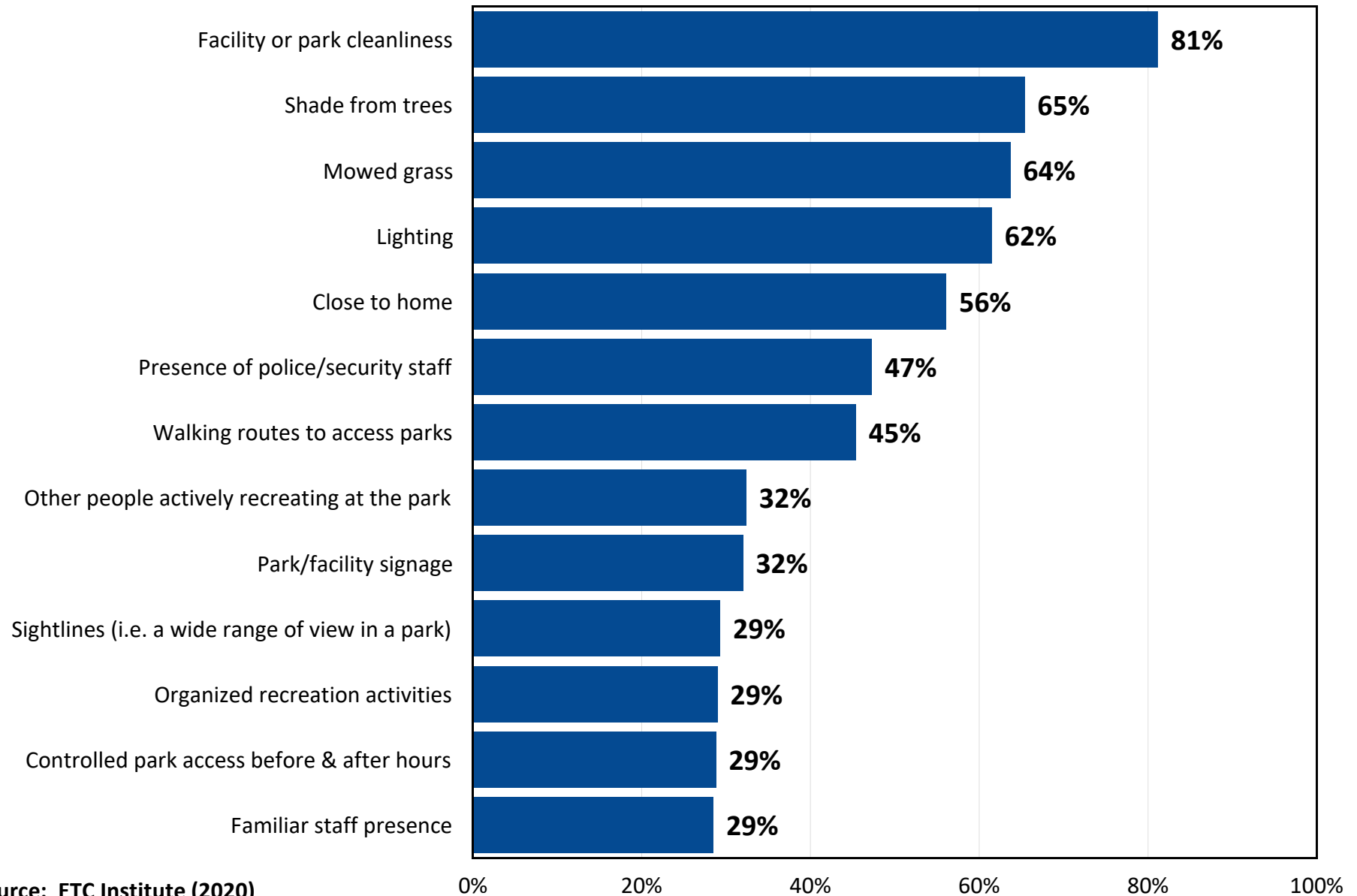


Source: ETC Institute (2020)

Most Important 2nd Choice 3rd Choice 4th Choice

## Q14. Please CHECK ALL of the items below that makes a public park WELCOMING to you and the members of your household.

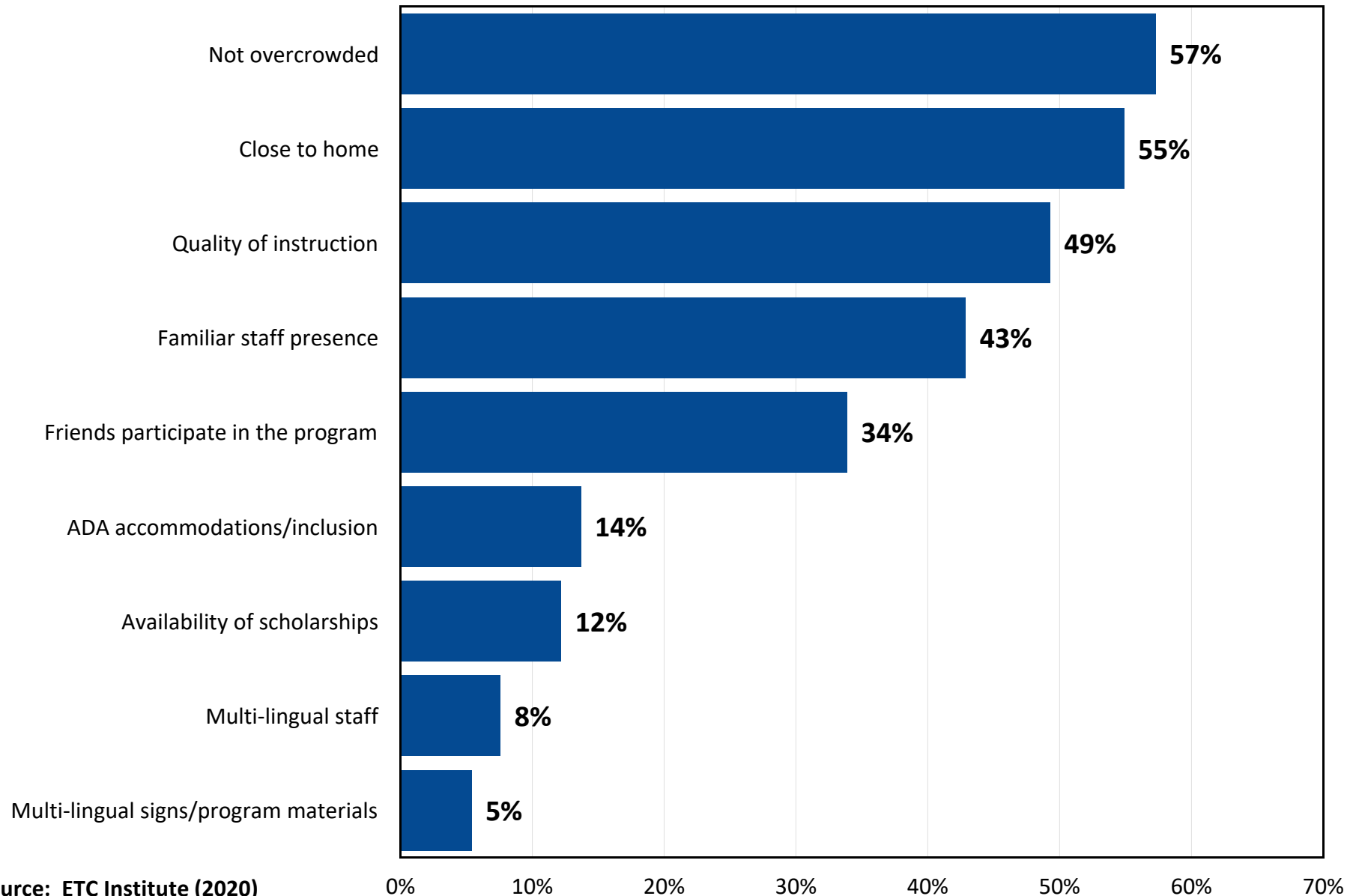
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

## Q15. Please CHECK ALL of the items below that makes a public program WELCOMING to you and the members of your household.

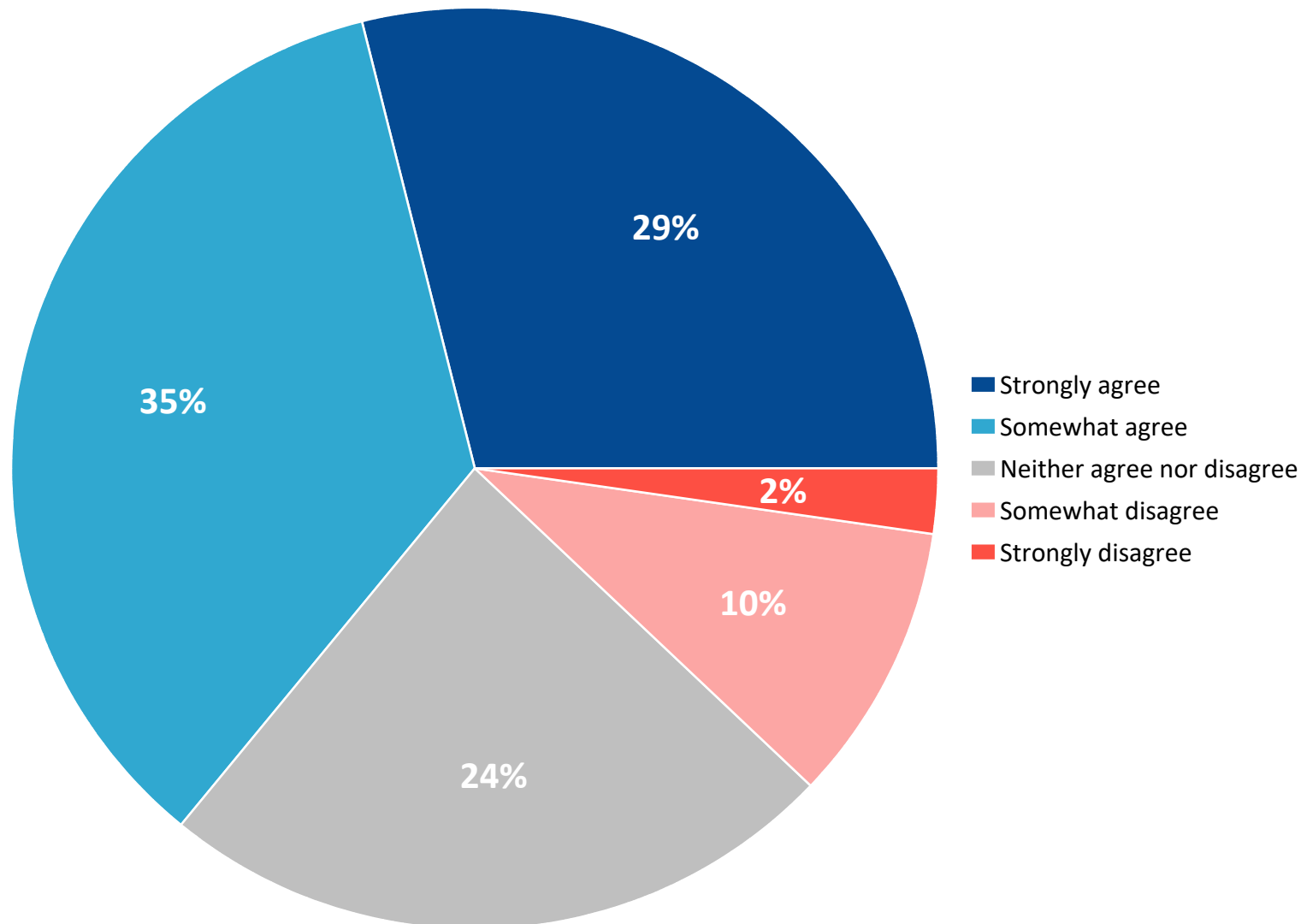
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2020)

## Q16. Households' Level of Agreement That They Feel Welcomed, Respected, and Safe in the City

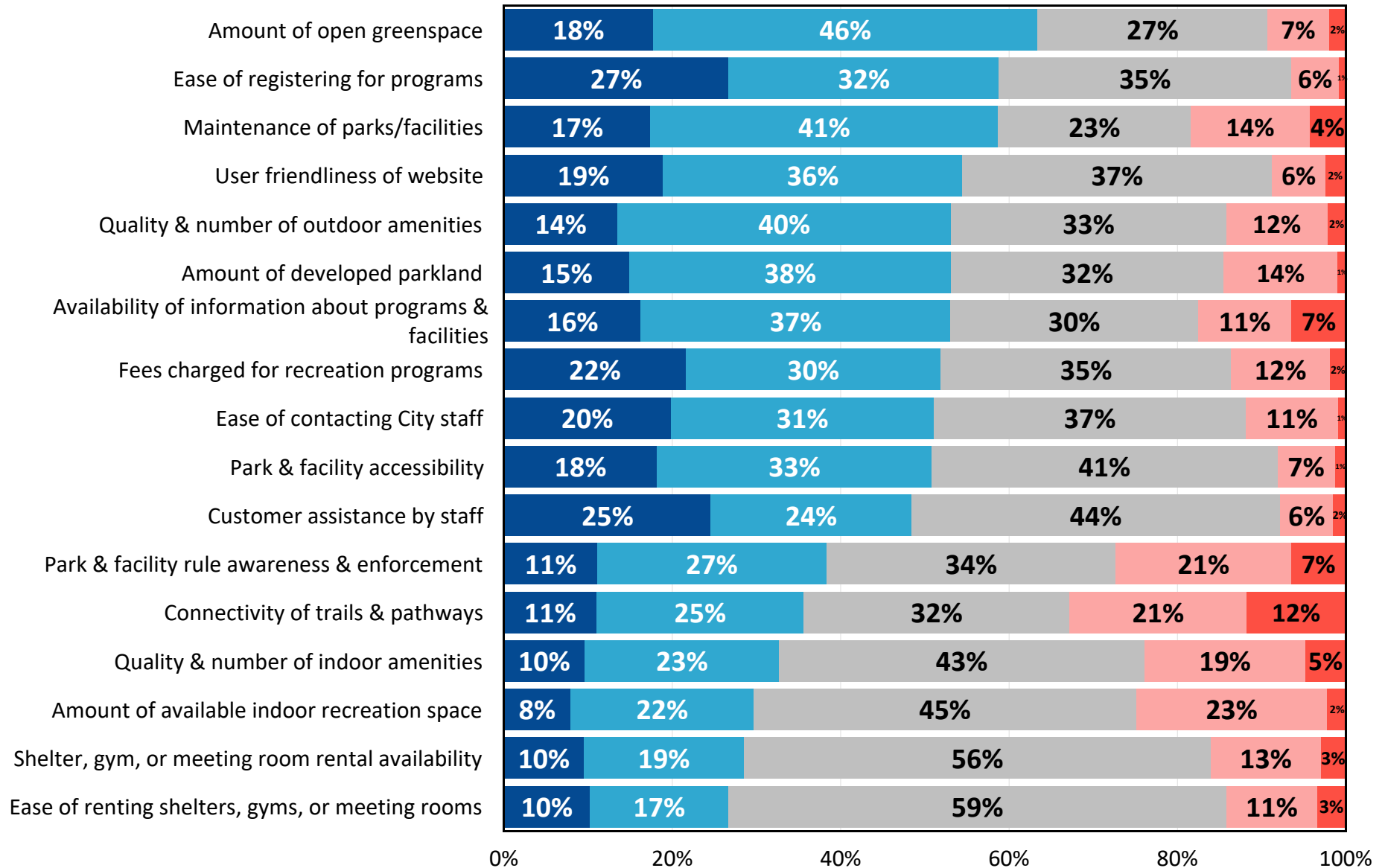
by percentage of respondents (without "not provided")



Source: ETC Institute (2020)

## Q17. Satisfaction With Services Provided by BPRYCS

by percentage of respondents using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied" (without "don't know")

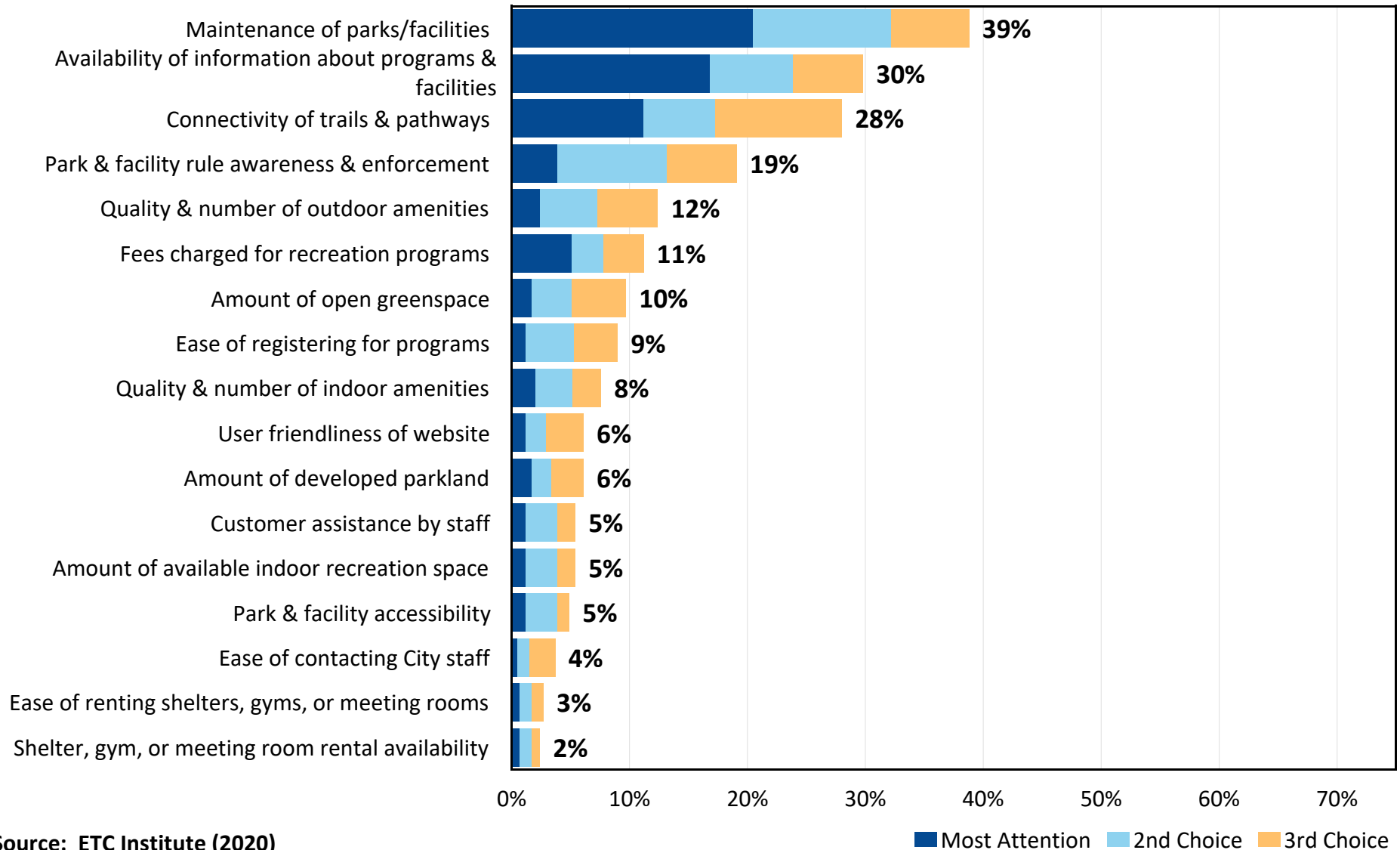


Source: ETC Institute (2020)

Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied

## Q18. Which **THREE** Parks and Recreation services listed in Question 17 do you think should receive the **MOST ATTENTION** from BPRYCS over the next **TWO** years?

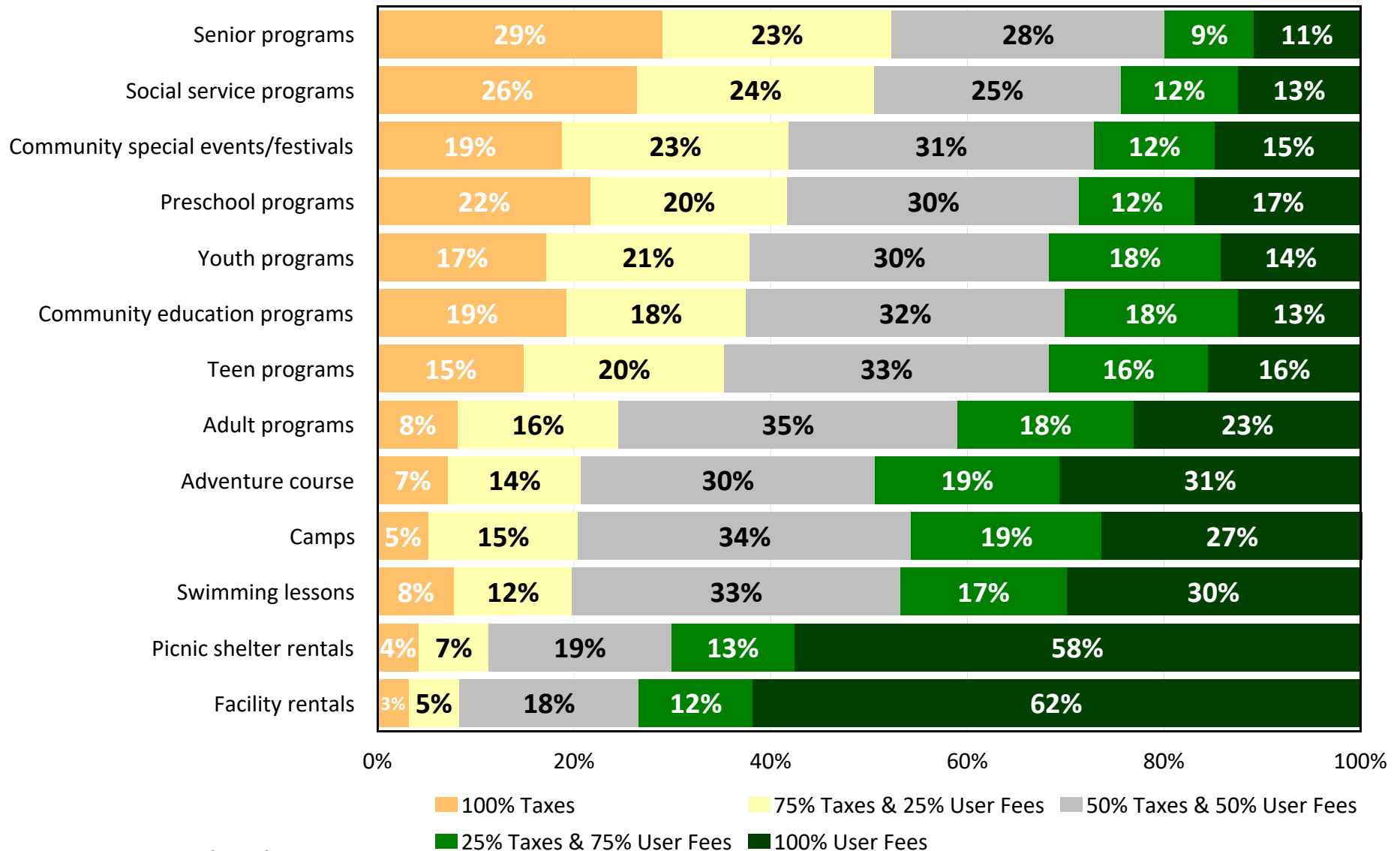
by percentage of respondents who selected the items as one of their top three choices





## Q19. Households' Perception of the Appropriate Mix of Support from Taxes Versus User Fees for Specific Program/Service Provided by BPRYCS

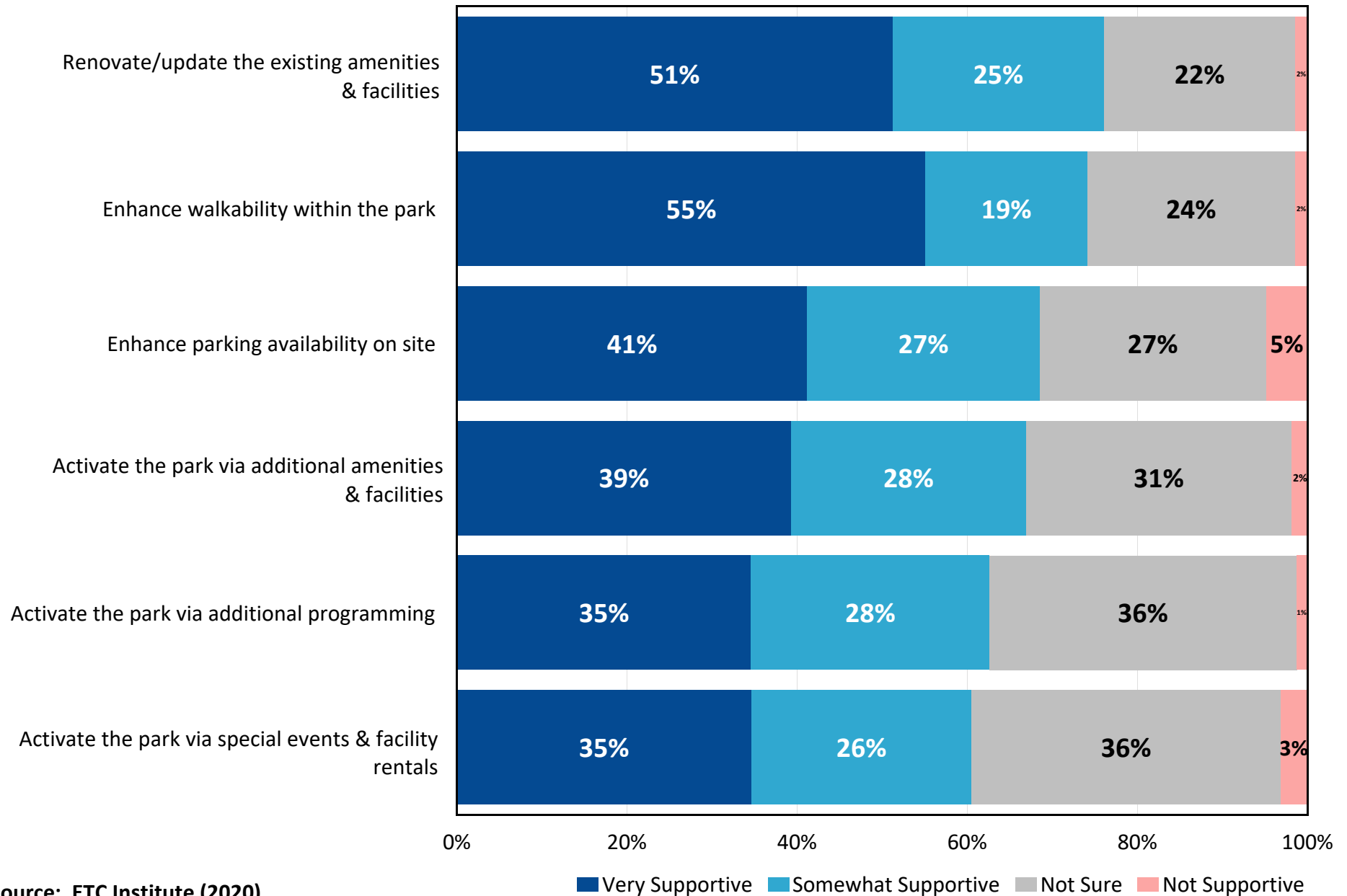
by percentage of respondents using a scale of 1 to 5, where 5 means "100% Taxes" and 1 means "100% User Fees" (without "not provided")



Source: ETC Institute (2020)

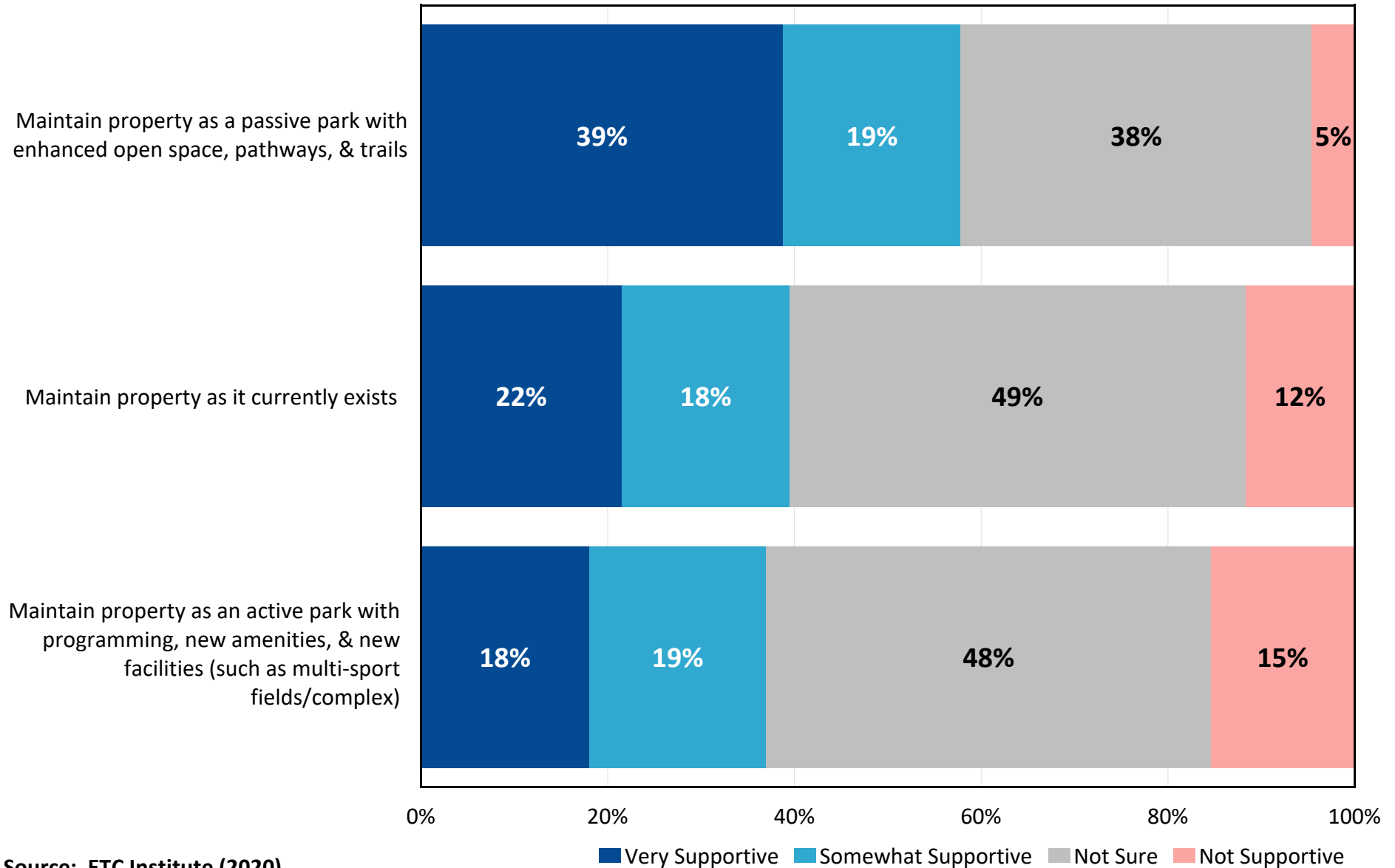
## Q20. Level of Support for Potential Options for Page Park

by percentage of respondents using a scale of 1 to 4, where 4 means "Very Supportive" and 1 means "Not Supportive"



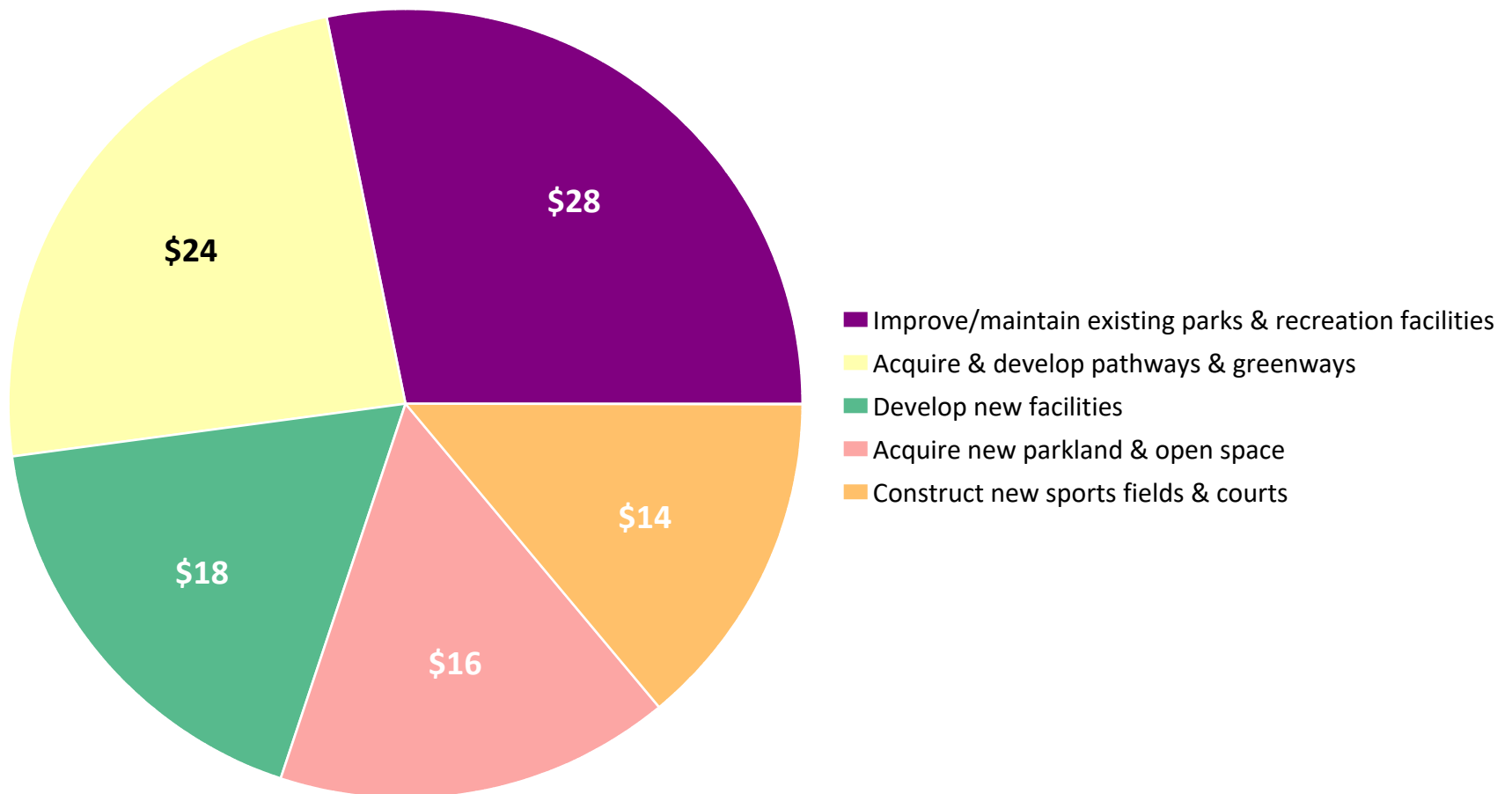
## Q21. Level of Support for Potential Options for the Roberts Property (Chippers Hill Dog Park)

by percentage of respondents using a scale of 1 to 4, where 4 means "Very Supportive" and 1 means "Not Supportive"



## Q22. If you had an additional \$100, how would you allocate the funds among the BPRYCS categories listed below for the entire system?

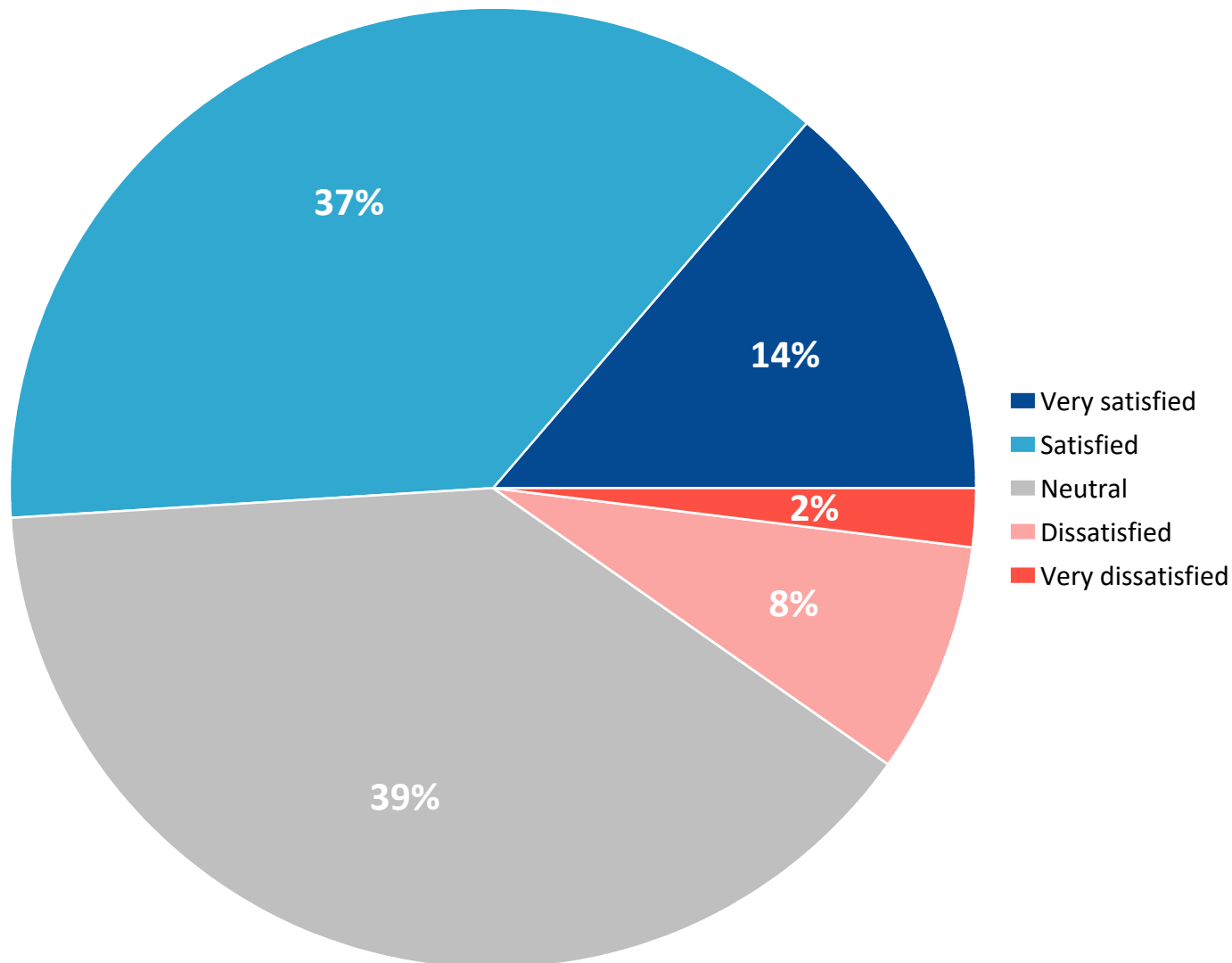
by percentage of respondents



Source: ETC Institute (2020)

## Q23. Please rate your level of satisfaction with the overall value that your household receives from the BPRYCS Department.

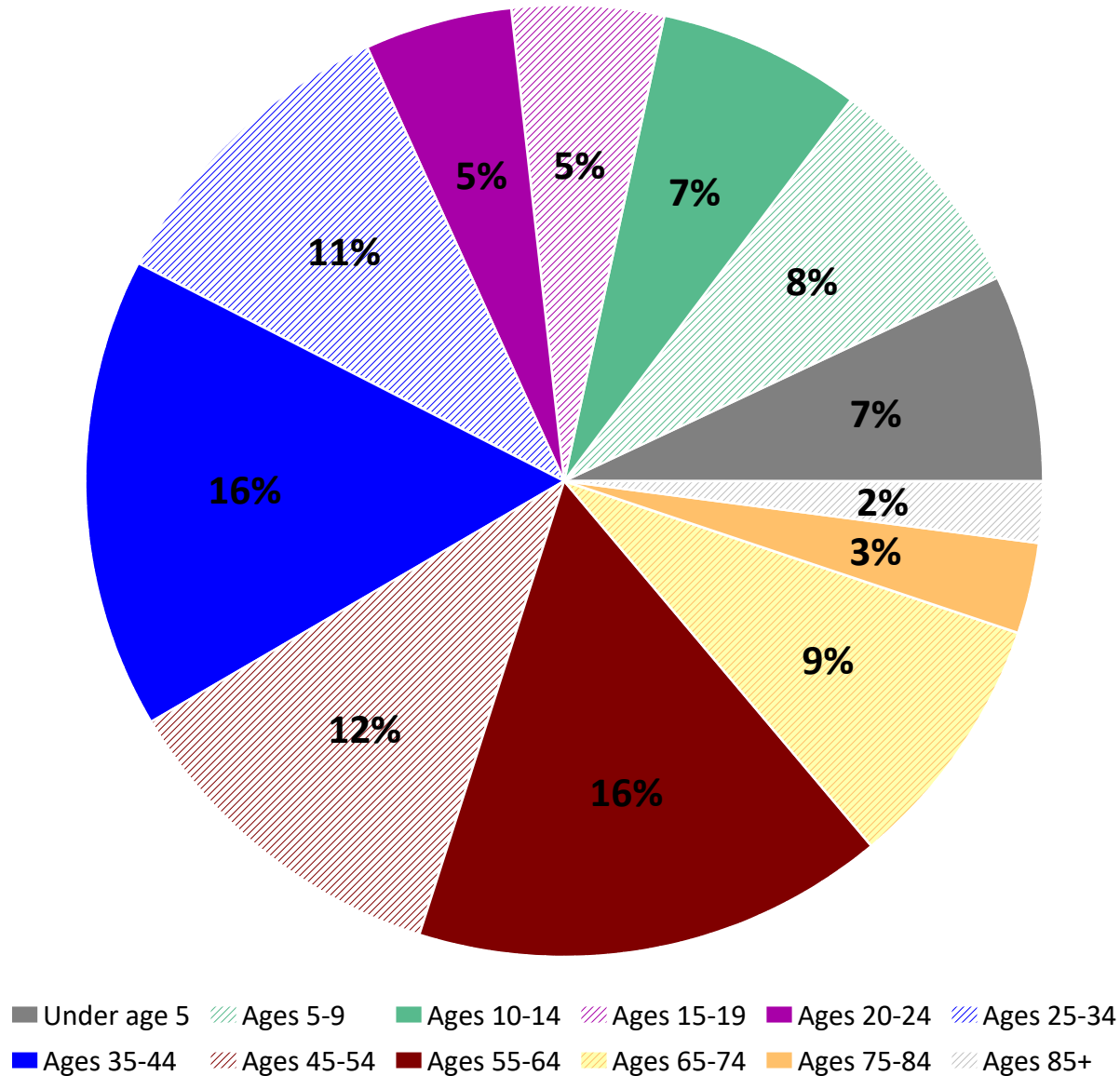
by percentage of respondents (without “not provided”)



Source: ETC Institute (2020)

## Q24. Demographics: Including yourself, how many people in your household are:

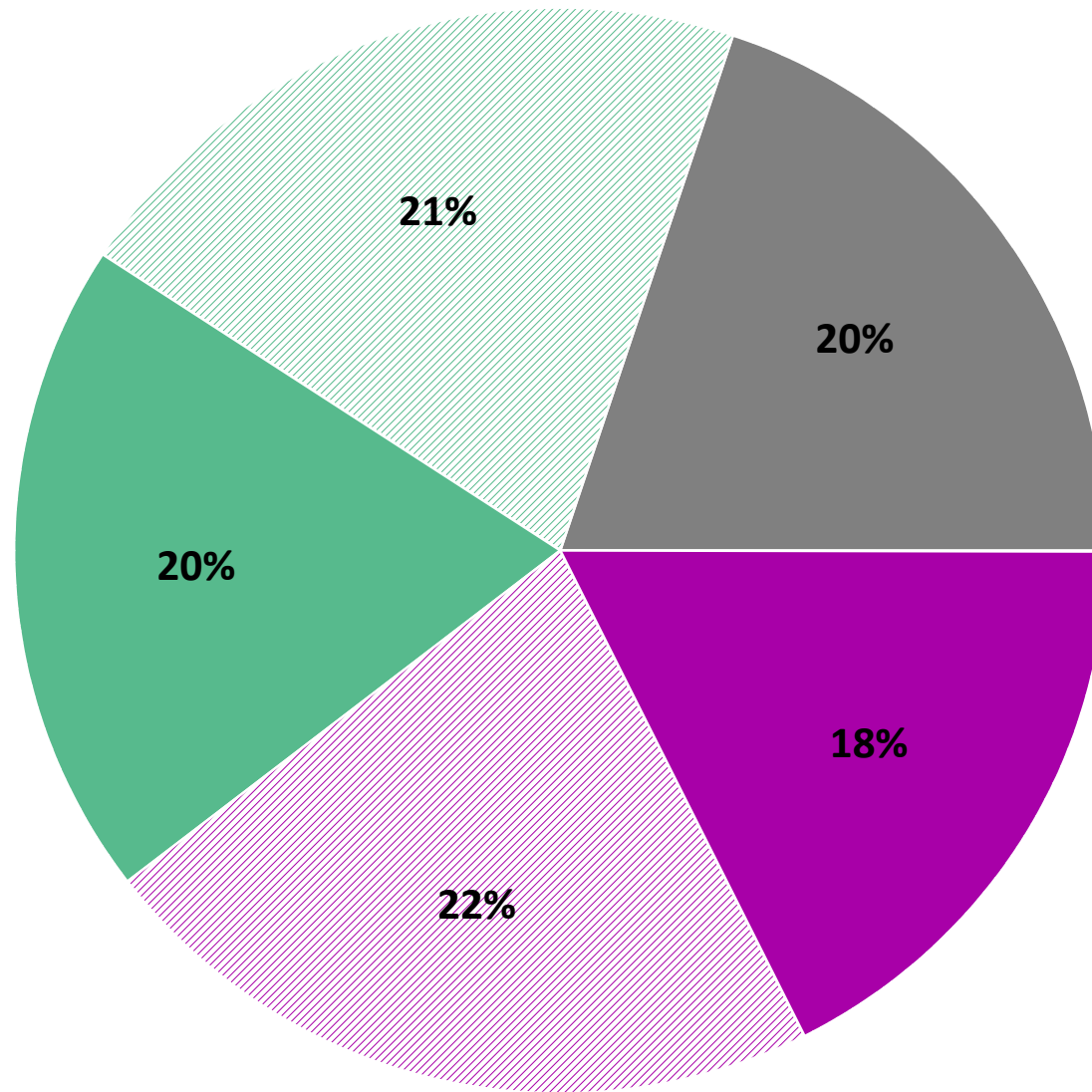
by percentage of respondents



Source: ETC Institute (2020)

## Q25. Demographics: What is your age?

by percentage of respondents (without “not provided”)

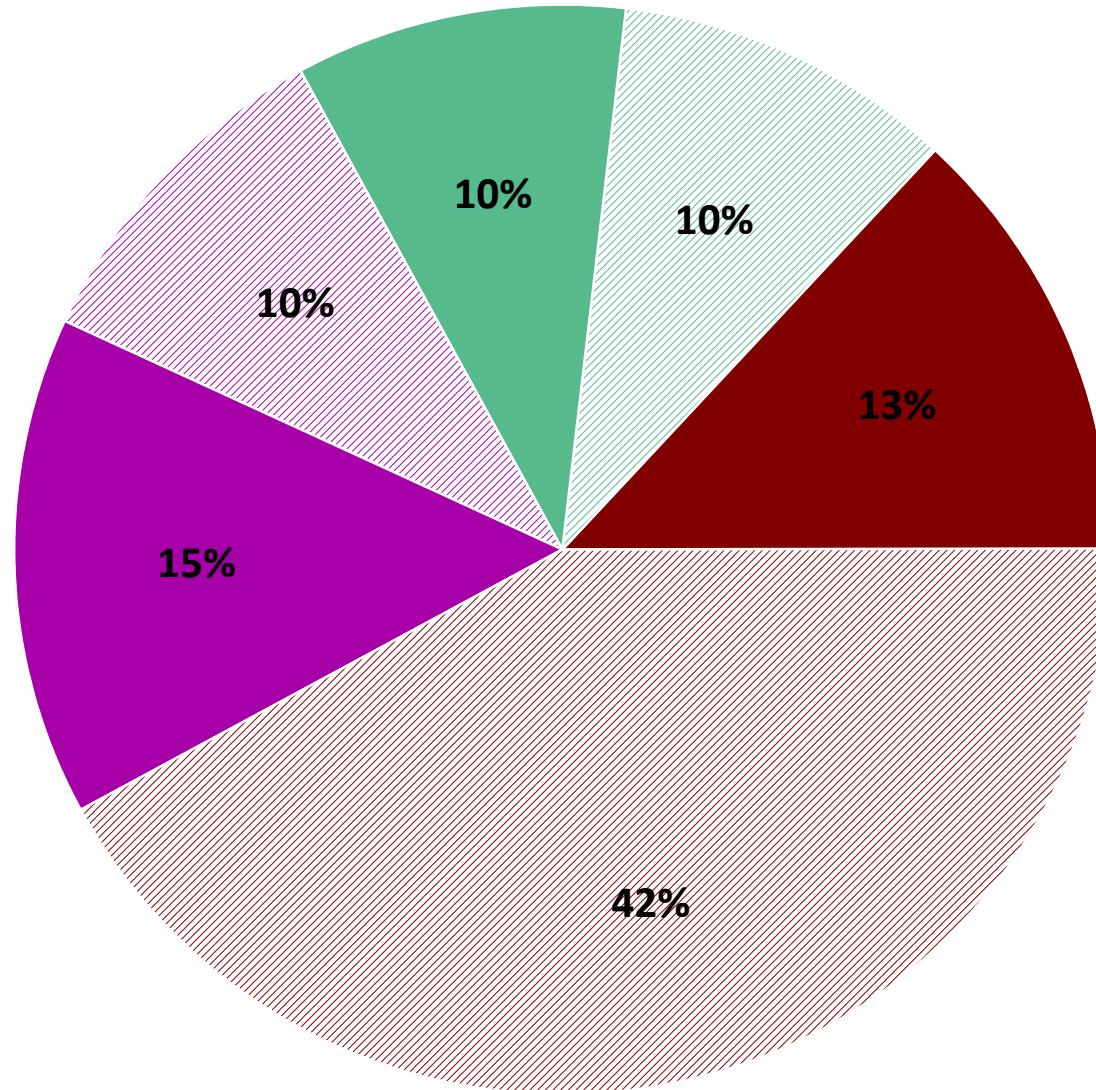


Source: ETC Institute (2020)

■ 18-34 years    ▨ 35-44 years    ■ 45-54 years    ▨ 55-64 years    ■ 65+ years

## Q26. Demographics: How many years have you lived in Bristol?

by percentage of respondents (without “not provided”)



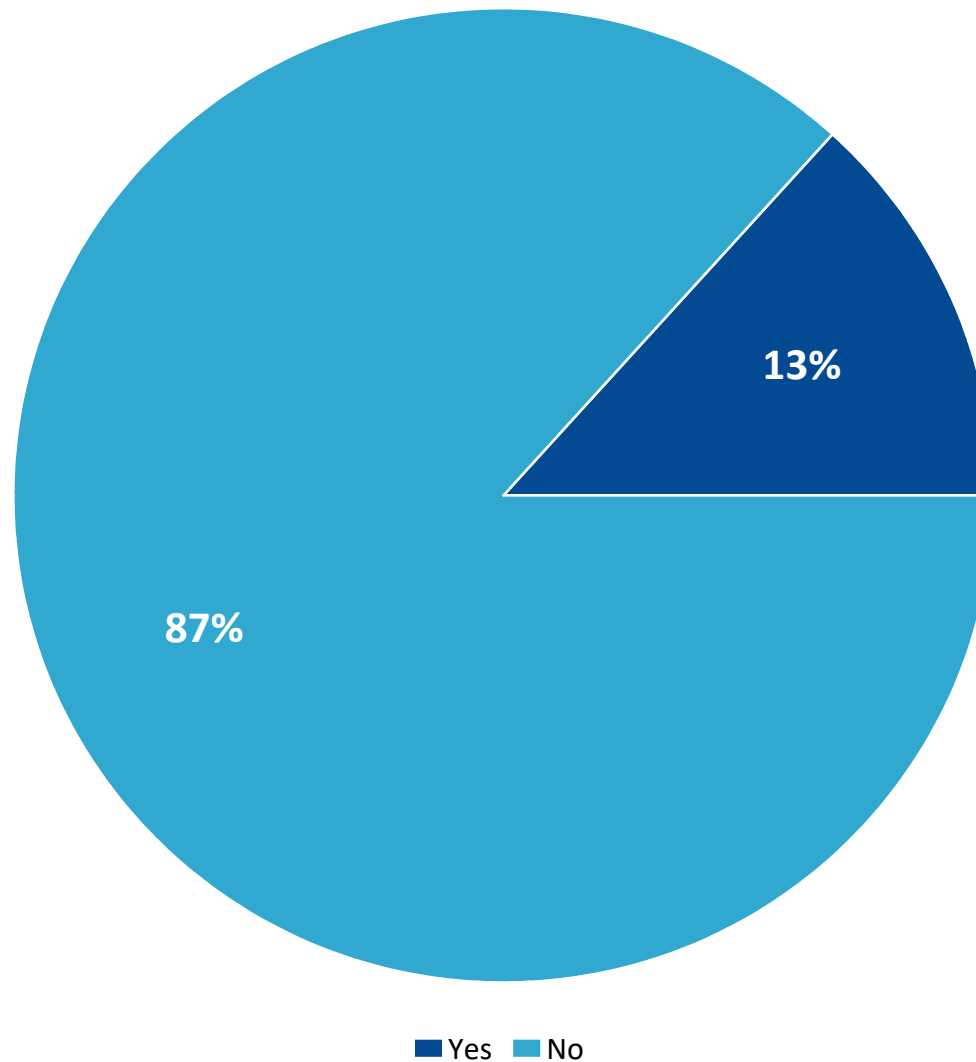
■ 0-5 years ■ 6-10 years ■ 11-15 years ■ 16-20 years ■ 21-30 years ■ 31+ years

Source: ETC Institute (2020)



## Q27. To the extent you feel comfortable, please indicate whether you identify yourself as a person with a disability or are differently-abled.

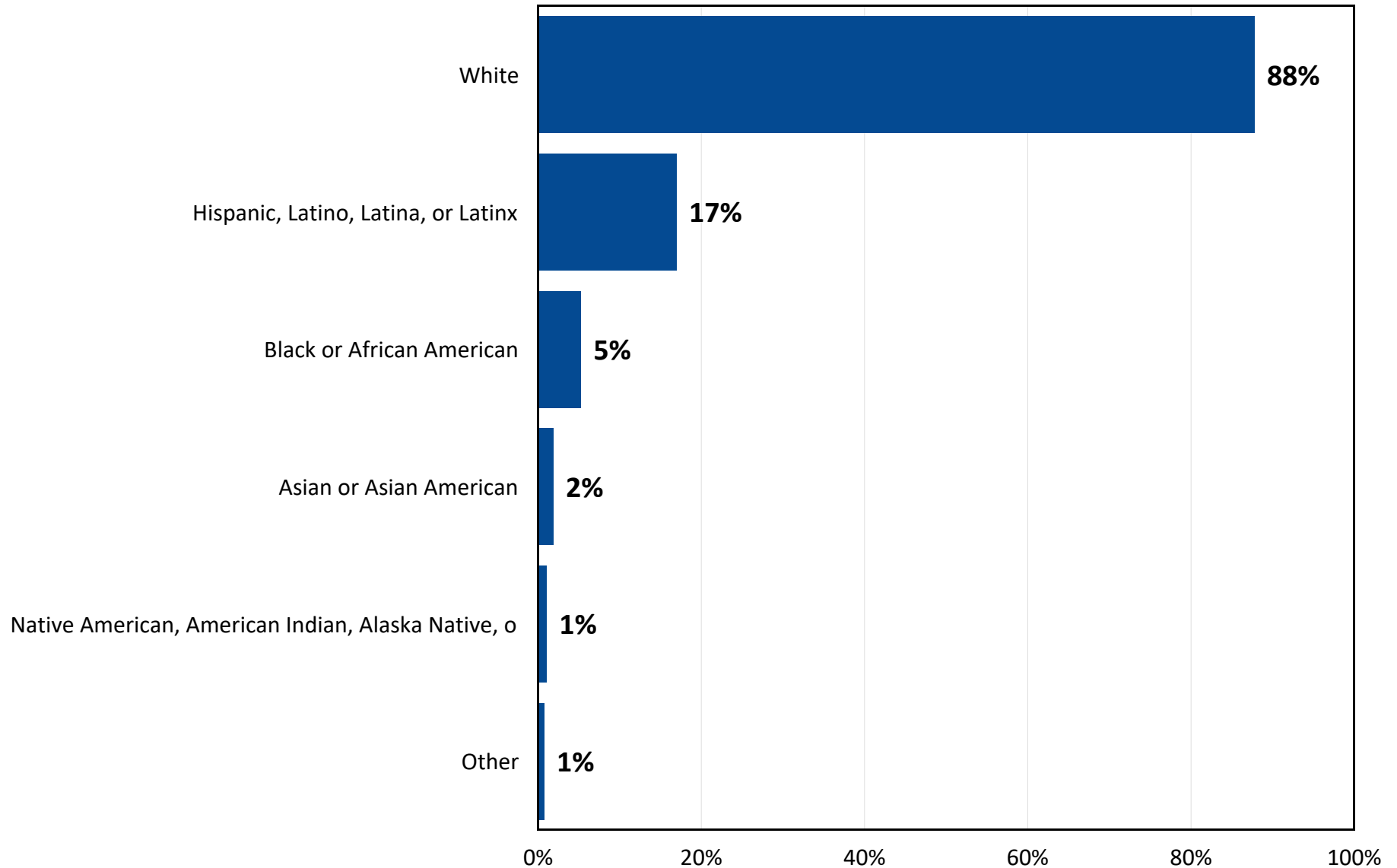
by percentage of respondents (without “not provided”)



Source: ETC Institute (2020)

## Q28. Demographics: Which of the following best describes your race?

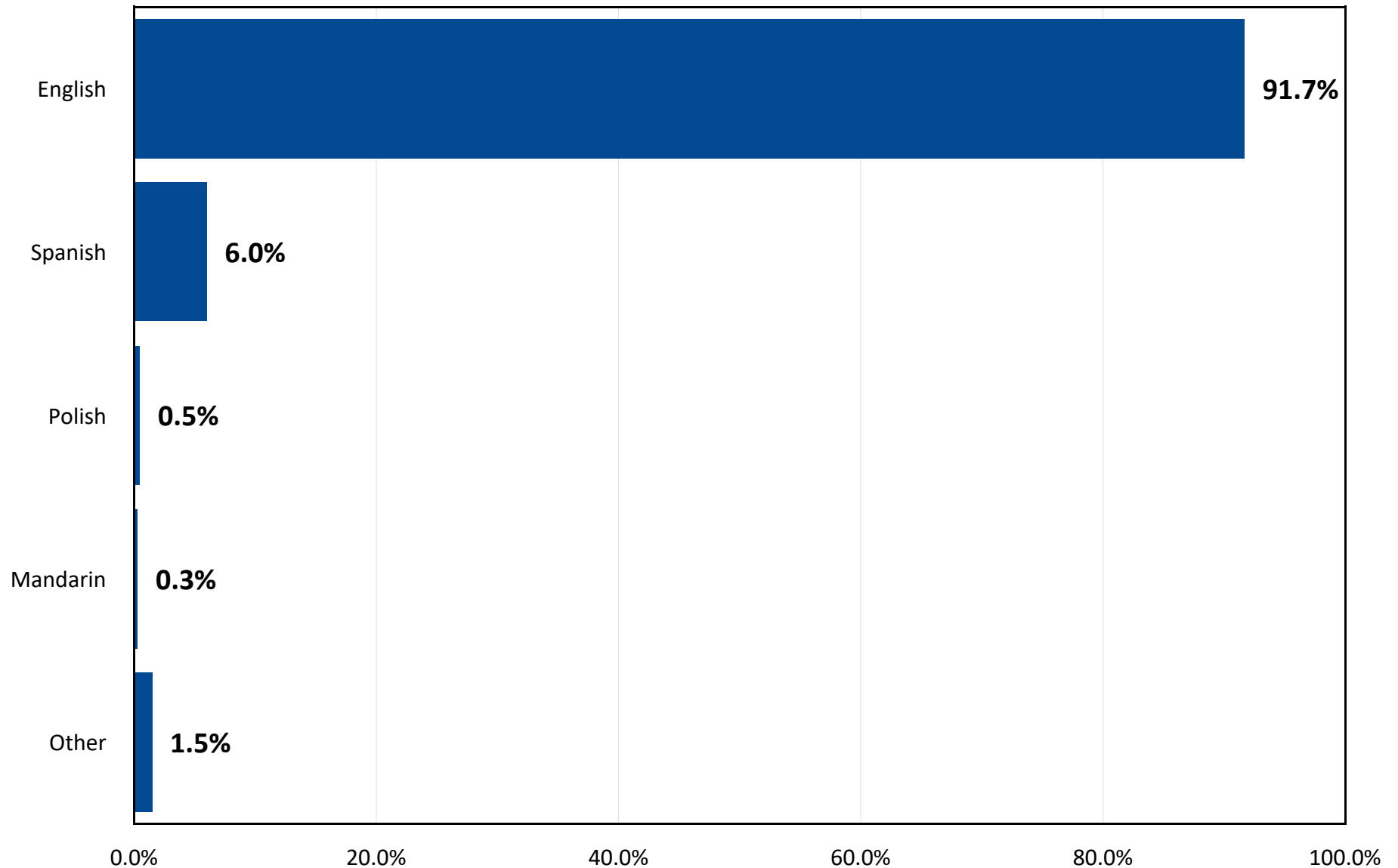
by percentage of respondents (without “prefer not to answer”)



Source: ETC Institute (2020)

## Q29. Demographics: Which of the following best describes the primary language spoken at home?

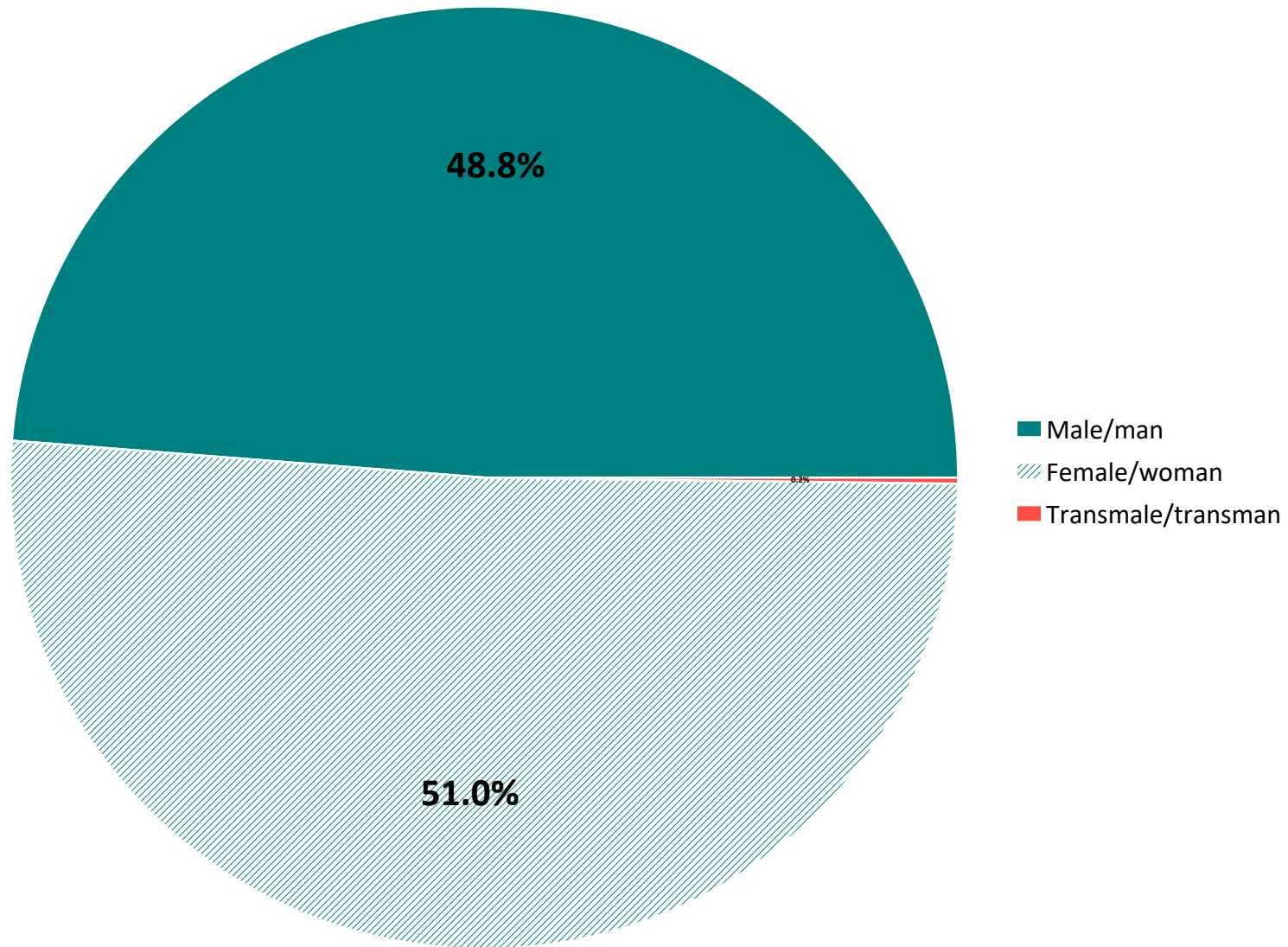
by percentage of respondents (without “not provided”)



Source: ETC Institute (2020)

## Q30. Demographics: What is your gender identity?

by percentage of respondents (without “decline to answer”)



Source: ETC Institute (2020)

## Section 2

# Benchmarking Analysis

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## Benchmarking Summary Report

### Bristol, Connecticut

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***Since 1998, ETC Institute has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 400 communities in 49 states across the country.***

The results of these surveys has provided an unparalleled data base of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the data base include a full-range of municipal and county governments from 20,000 in population through over 1 million in population. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

***“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues*** including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

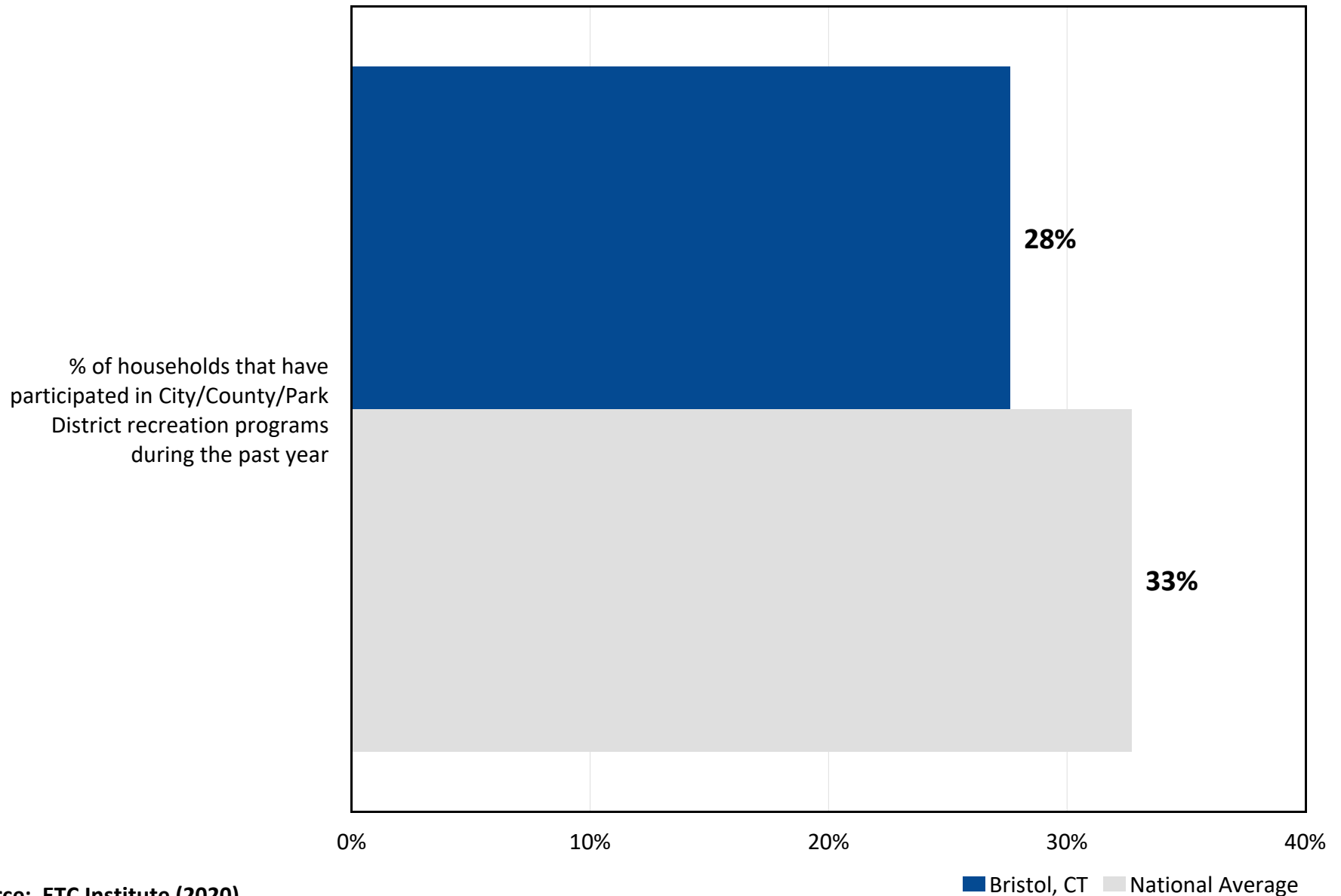
***Results from household responses for Bristol, CT were compared to National Benchmarks to gain further strategic information.*** A summary of all tabular comparisons are shown on the following page.

**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Bristol (CT) is not authorized without written consent from ETC Institute.**

# Program Participation

## City of Bristol, CT vs. National Average

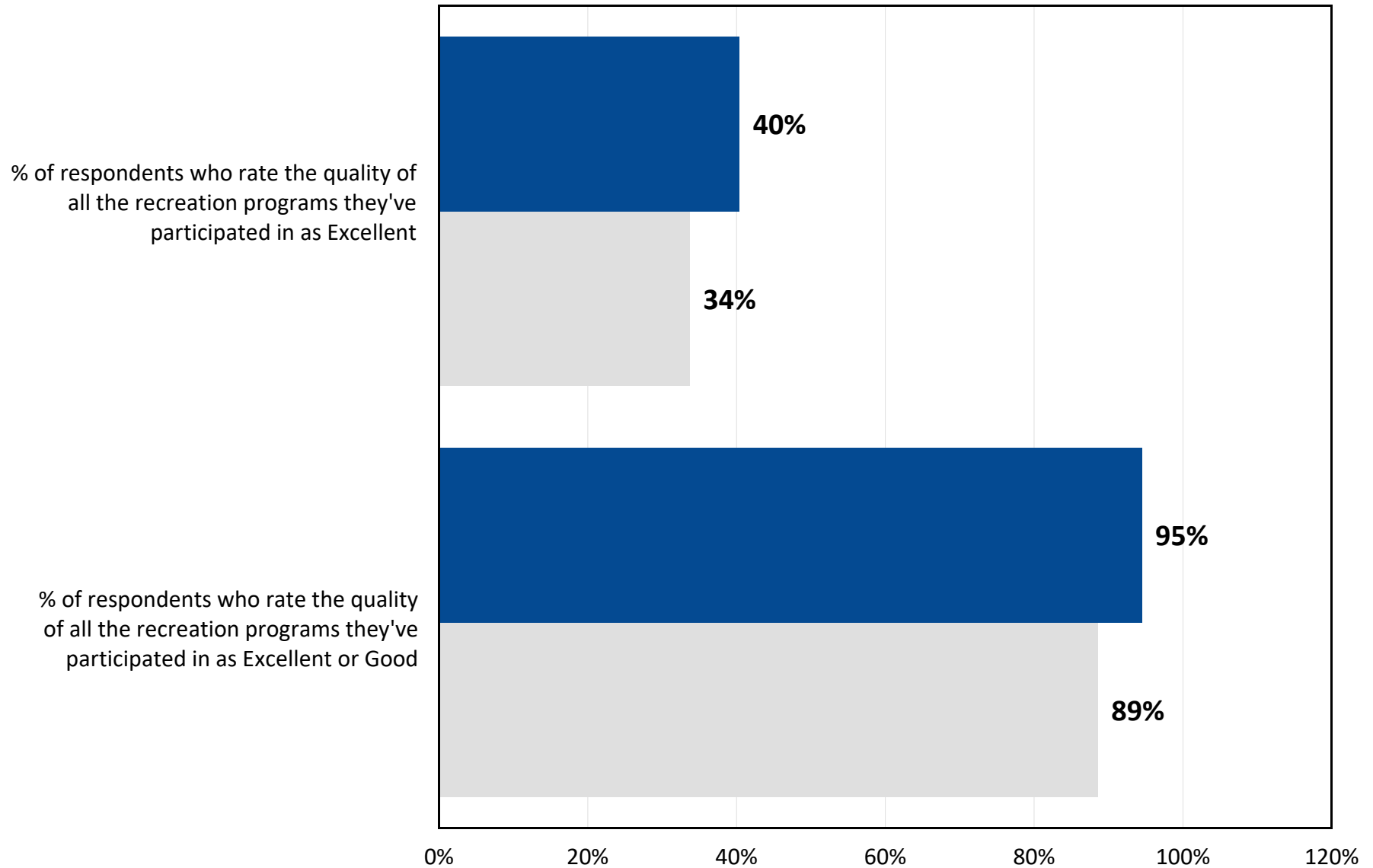
by percentage of respondents



Source: ETC Institute (2020)

## Overall Ratings of Programs City of Bristol, CT vs. National Average

by percentage of respondents (without “don’t know”)



Source: ETC Institute (2020)

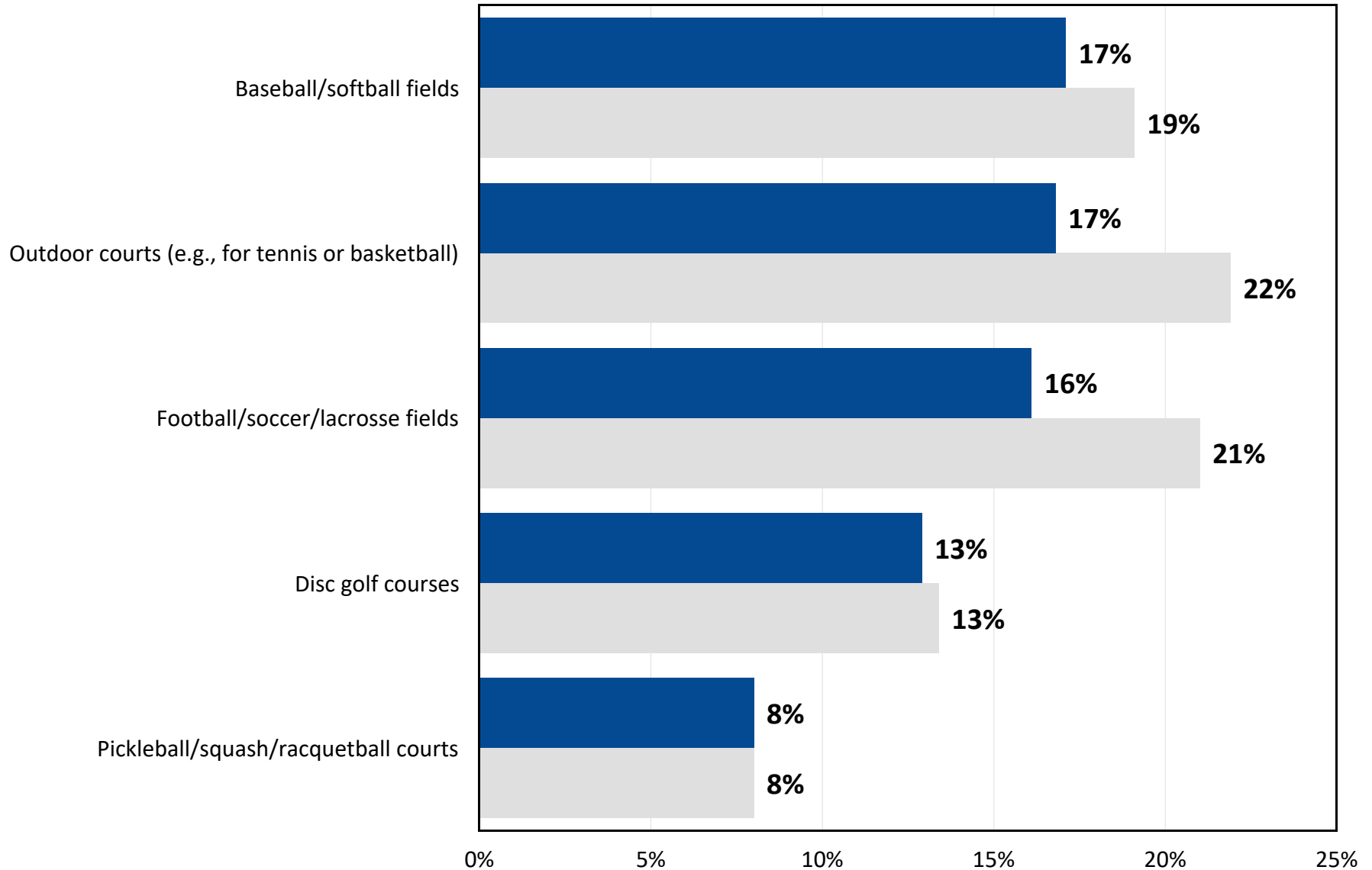
■ Bristol, CT ■ National Average



# Households with Needs for Sports Facilities

## City of Bristol, CT vs. National Average

by percentage of respondents with a need for sports facilities



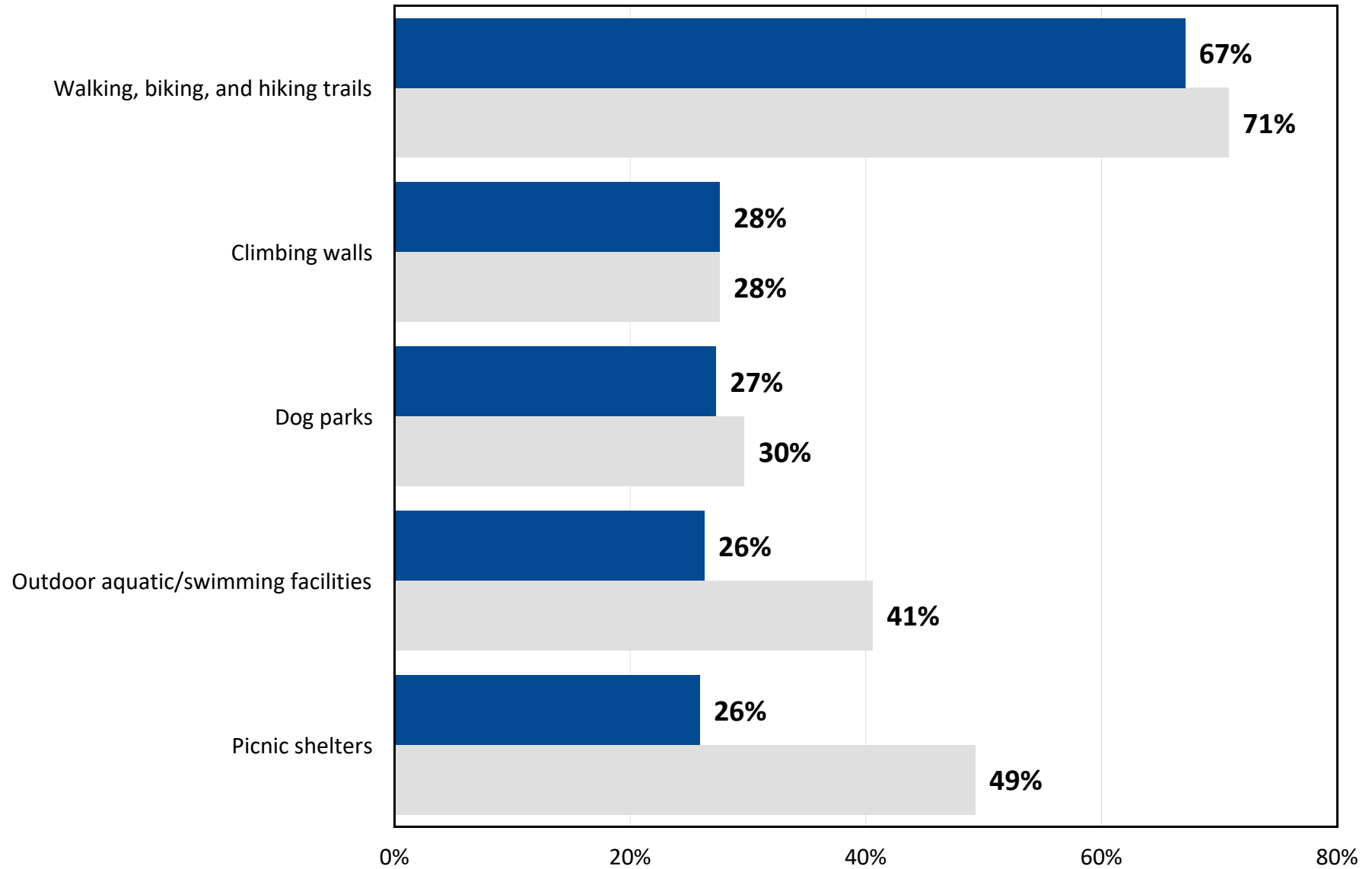
Source: ETC Institute (2020)

■ Bristol, CT ■ National Average

# Households with Needs for Other Recreation Facilities

## City of Bristol, CT vs. National Average

by percentage of respondents with a need for other recreation facilities



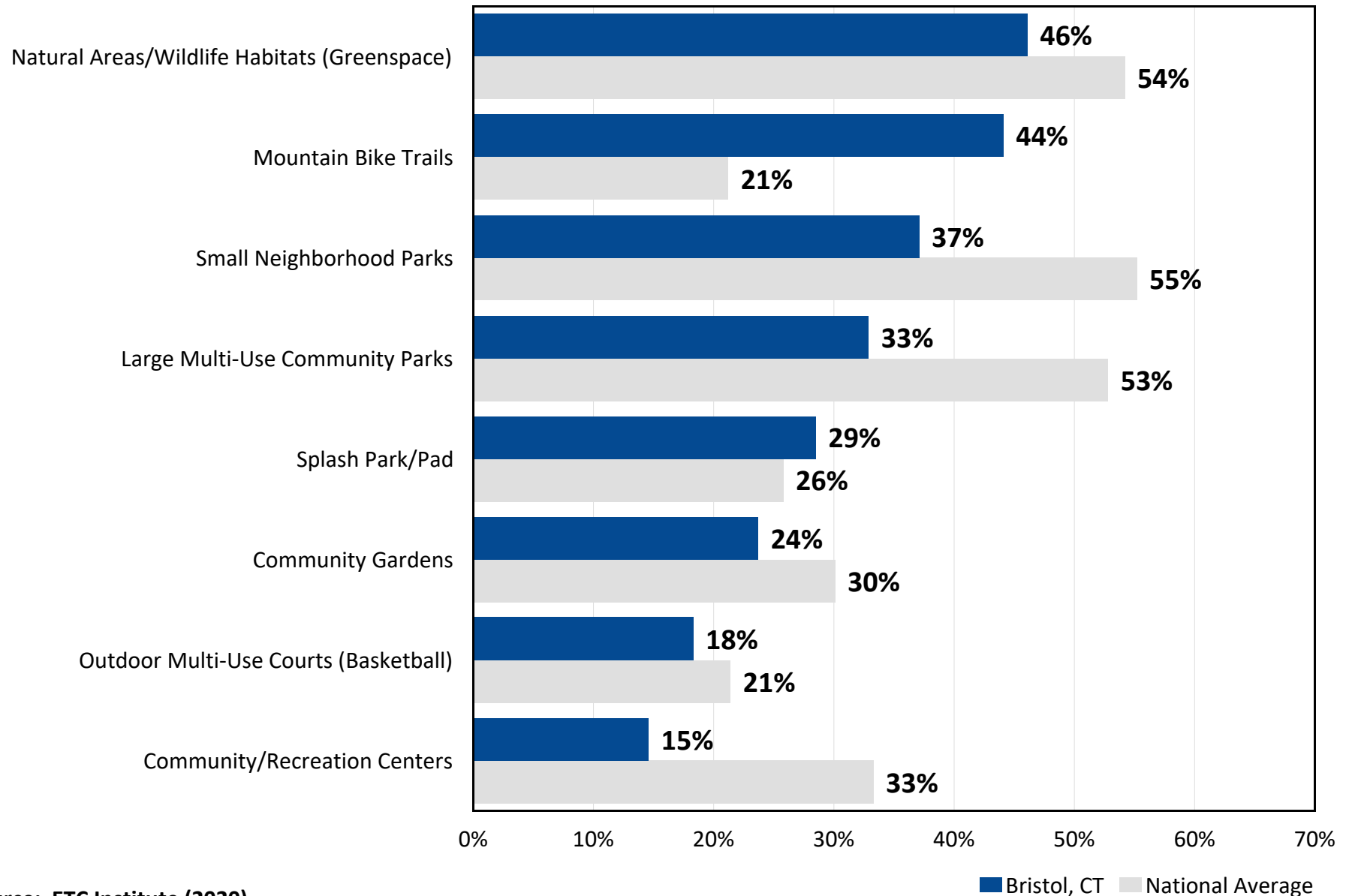
Source: ETC Institute (2020)

■ Bristol, CT ■ National Average

# Households with Needs for Other Recreation Facilities

## City of Bristol, CT vs. National Average

by percentage of respondents with a need for other recreation facilities

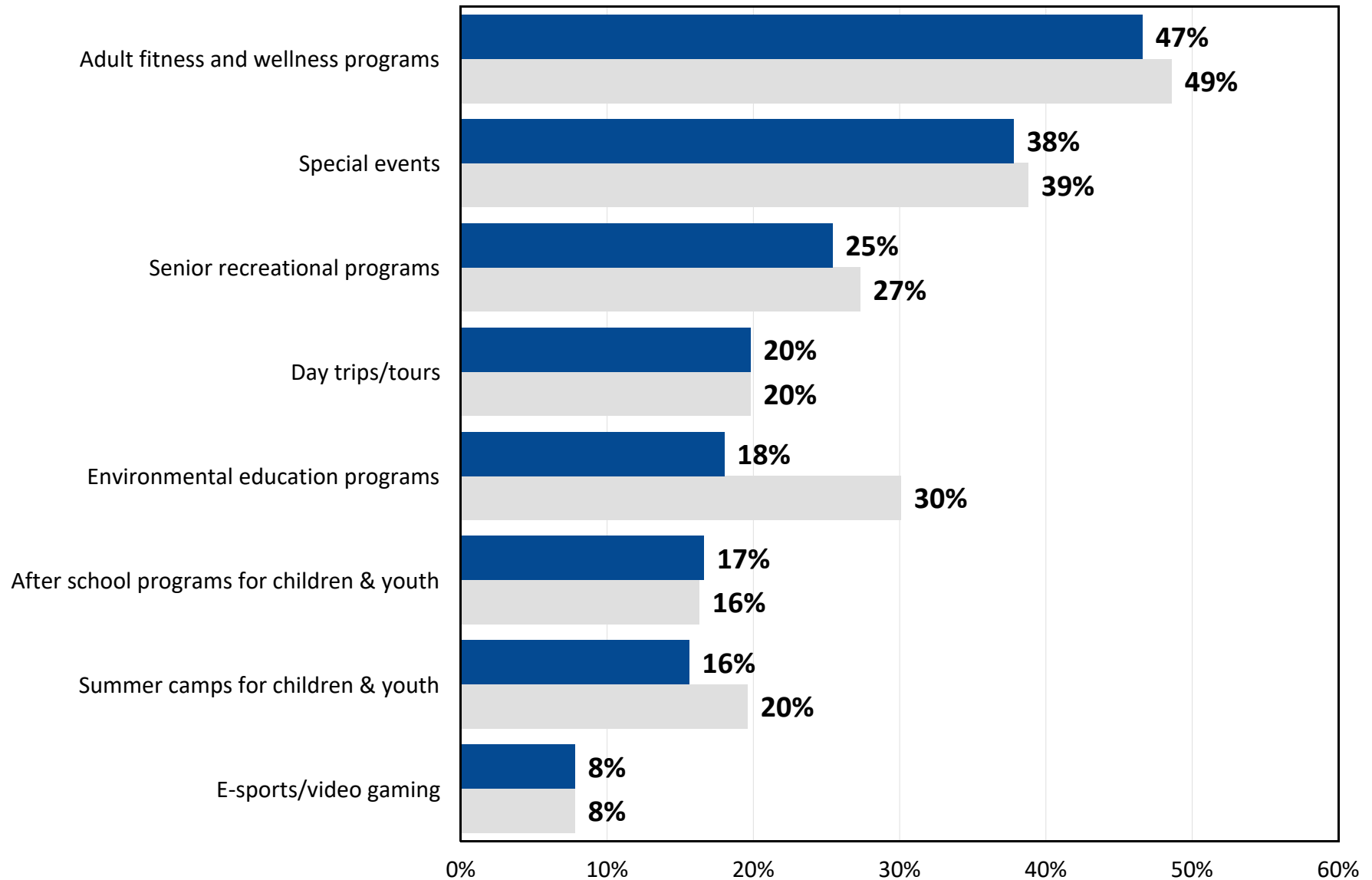


Source: ETC Institute (2020)

# Households with Needs for Other Recreation Programs

## City of Bristol, CT vs. National Average

by percentage of respondents with a need for other recreation programs



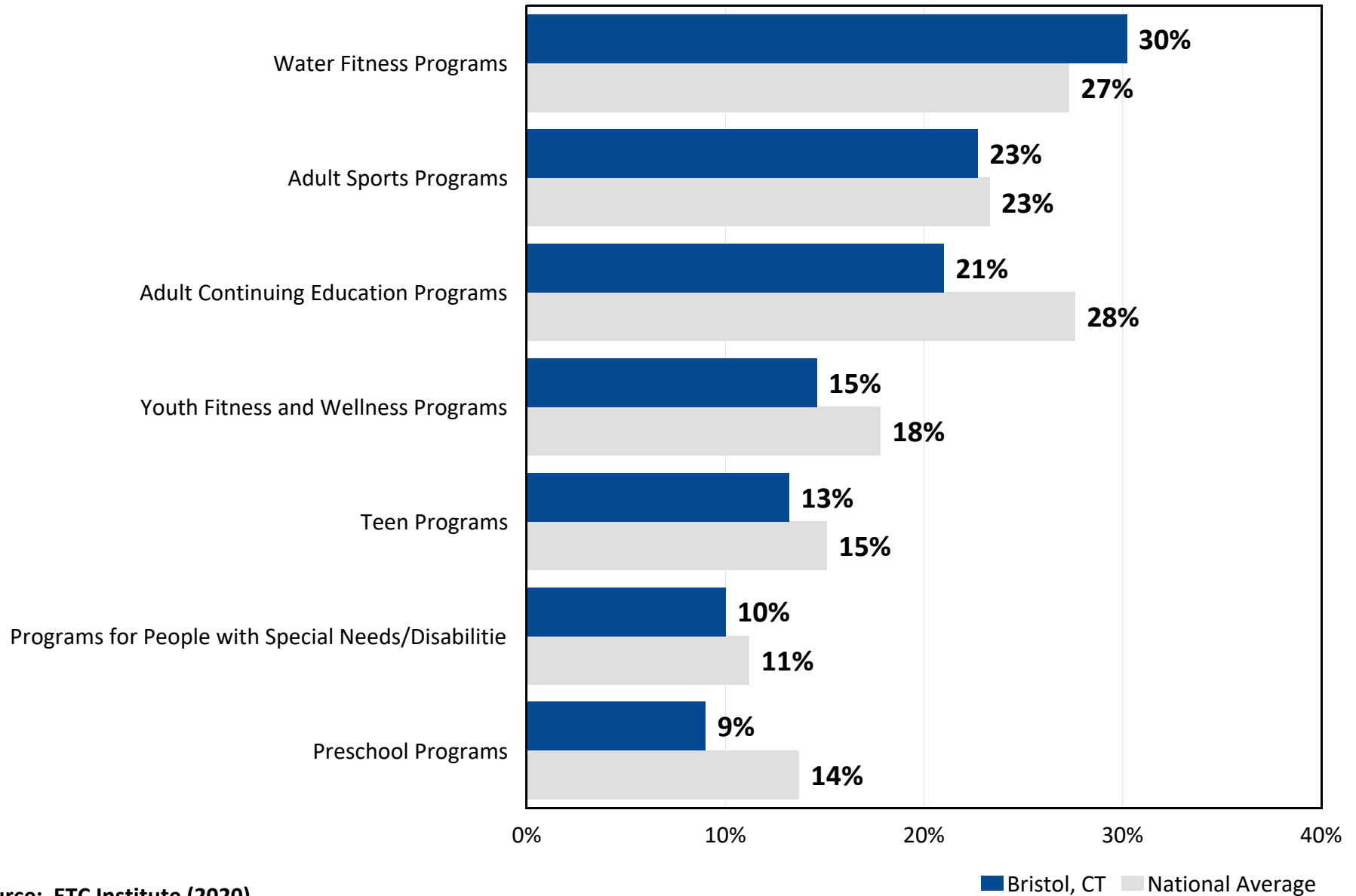
Source: ETC Institute (2020)

■ Bristol, CT ■ National Average

# Households with Needs for Other Recreation Programs

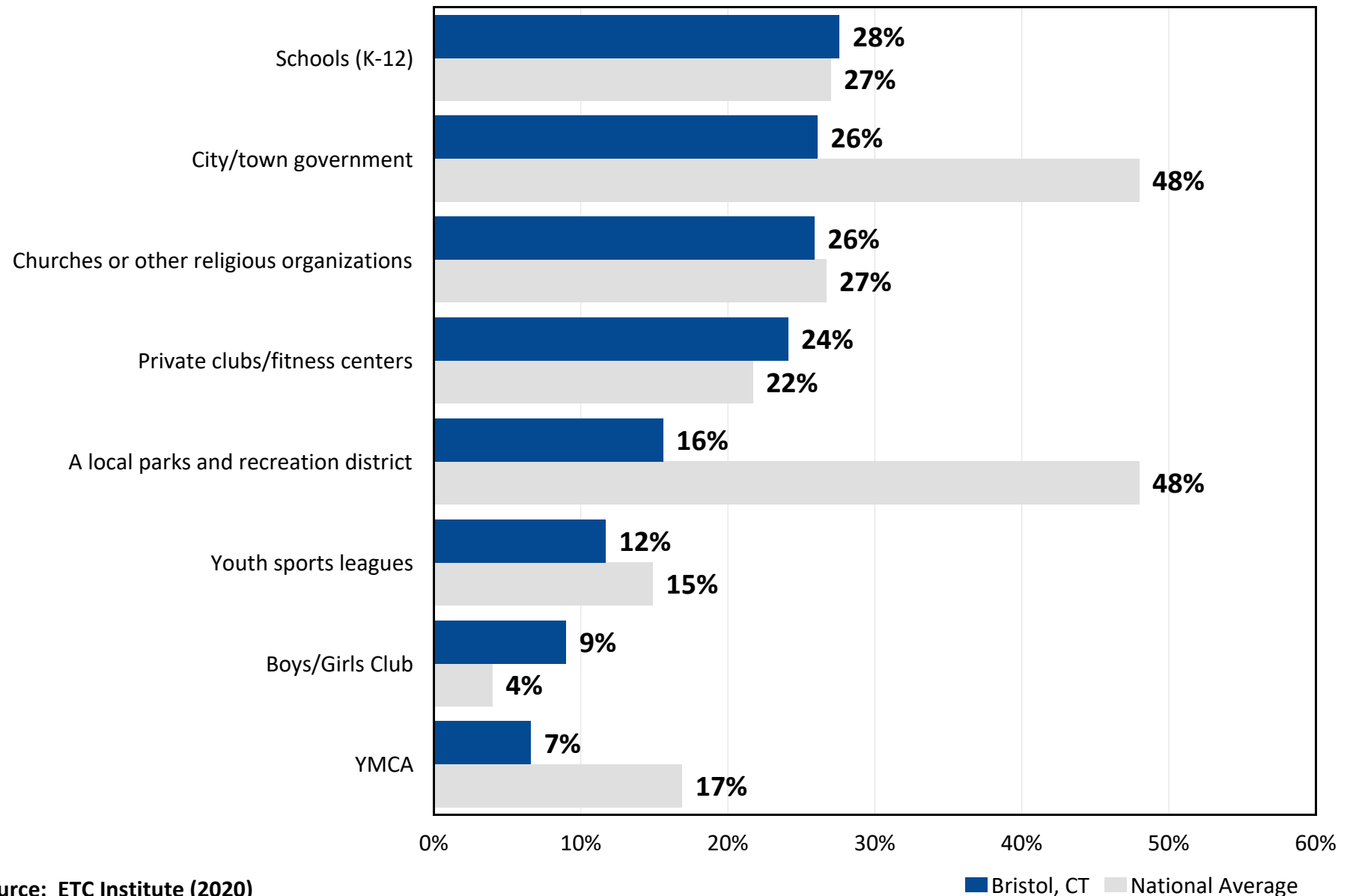
## City of Bristol, CT vs. National Average

by percentage of respondents with a need for other recreation programs



# Organizations Used for Parks and Recreation Programs and Facilities City of Bristol, CT vs. National Average

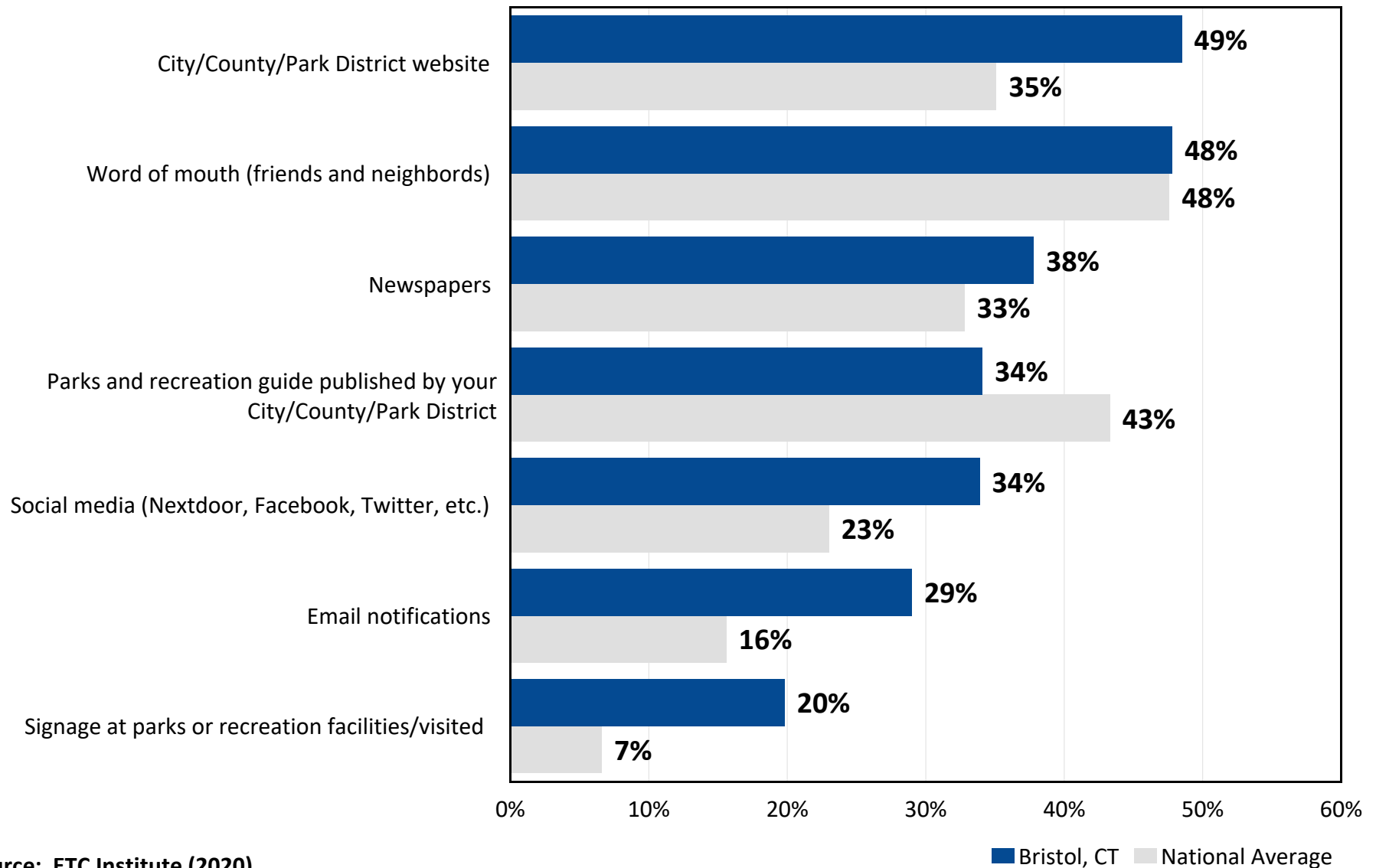
by percentage of respondents who reported using the organization



# Method of Accessing Information About Recreation Programs and Activities

## City of Bristol, CT vs. National Average

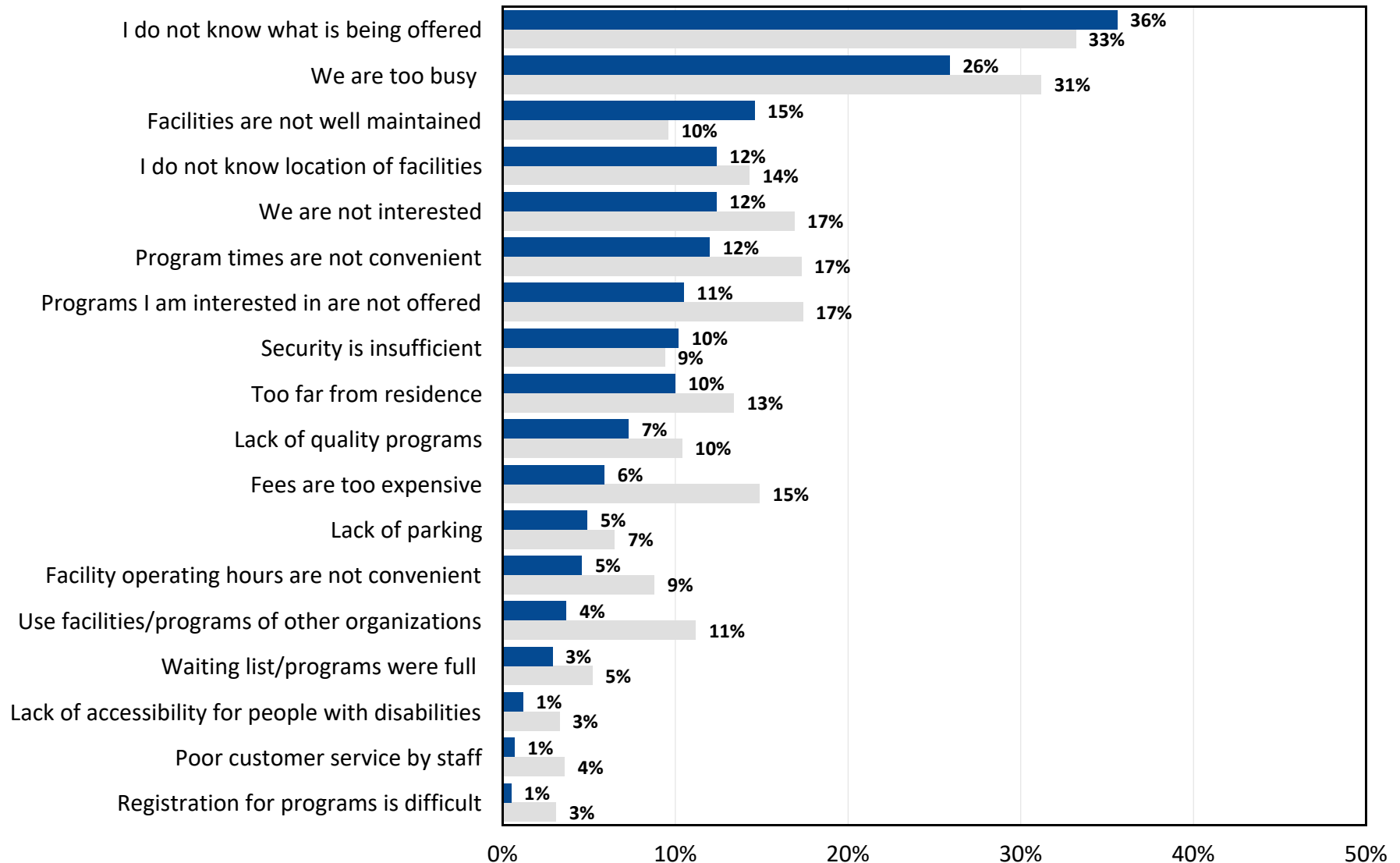
by percentage of respondents



# Reasons Preventing the Use of Parks and Recreation Facilities and Programs More Often

## City of Bristol, CT vs. National Average

by percentage of respondents



Source: ETC Institute (2020)

■ Bristol, CT ■ National Average



## Section 3

# Priority Investment Rating (PIR) Analysis

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## Priority Investment Rating

### Bristol, Connecticut

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The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are only being partly or not met) for each facility and program relative to the facility and program that rated the highest overall. Since decisions related to future investments should consider both the level of unmet need and the importance of facilities and programs, the PIR weights each of these components equally.

The PIR reflects the sum of the Unmet Needs Rating and the Importance Rating as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, suppose the Unmet Needs Rating for adult fitness and wellness programs is 100 (out of 100) and the Importance Rating for adult fitness and wellness programs is 100 (out of 100), the Priority Investment Rating for adult fitness and wellness programs is 200 (out of 200).

#### How to Analyze the Charts:

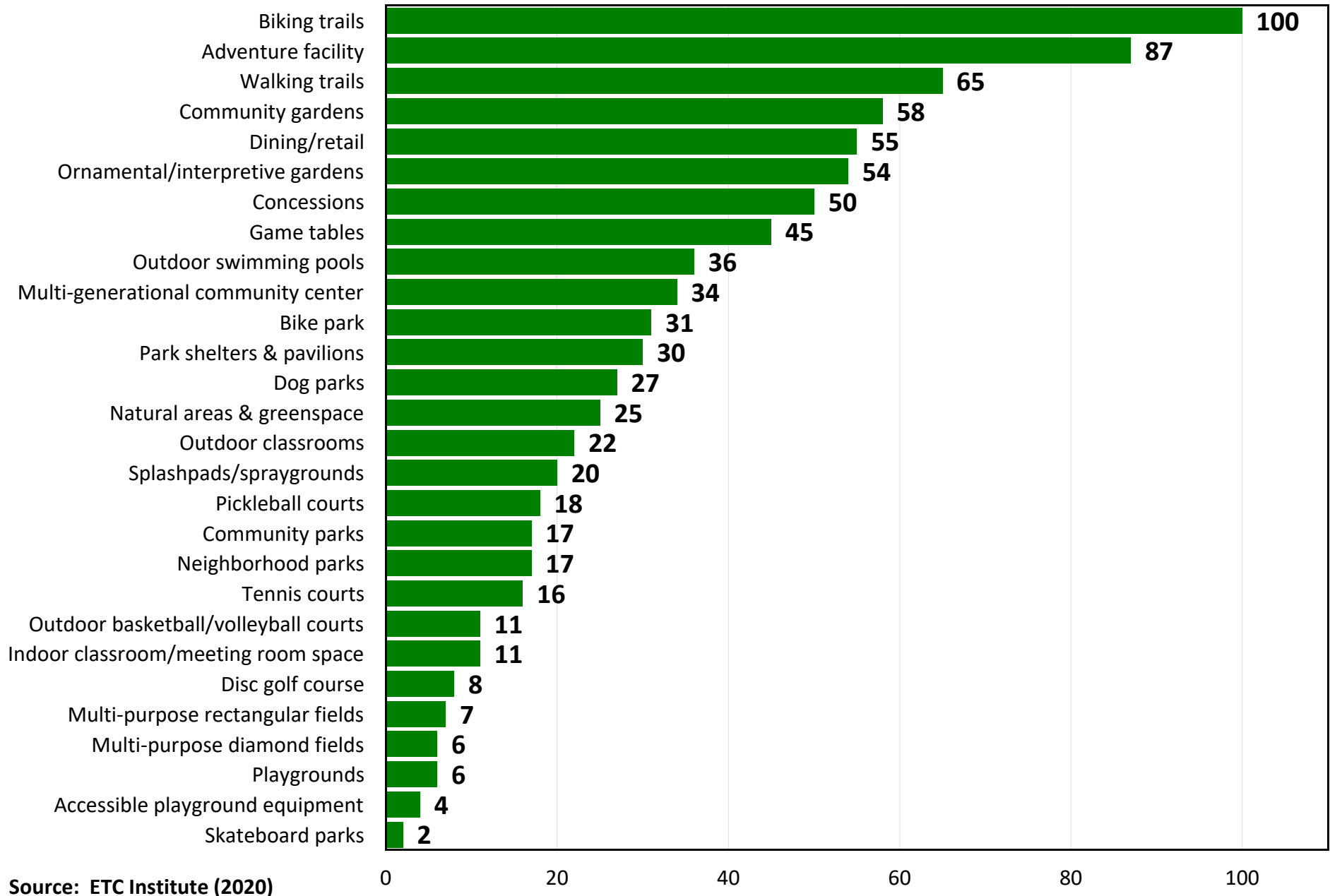
- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating for facilities and programs.

# Unmet Needs Rating for Facilities

the rating for the item with the most unmet need=100

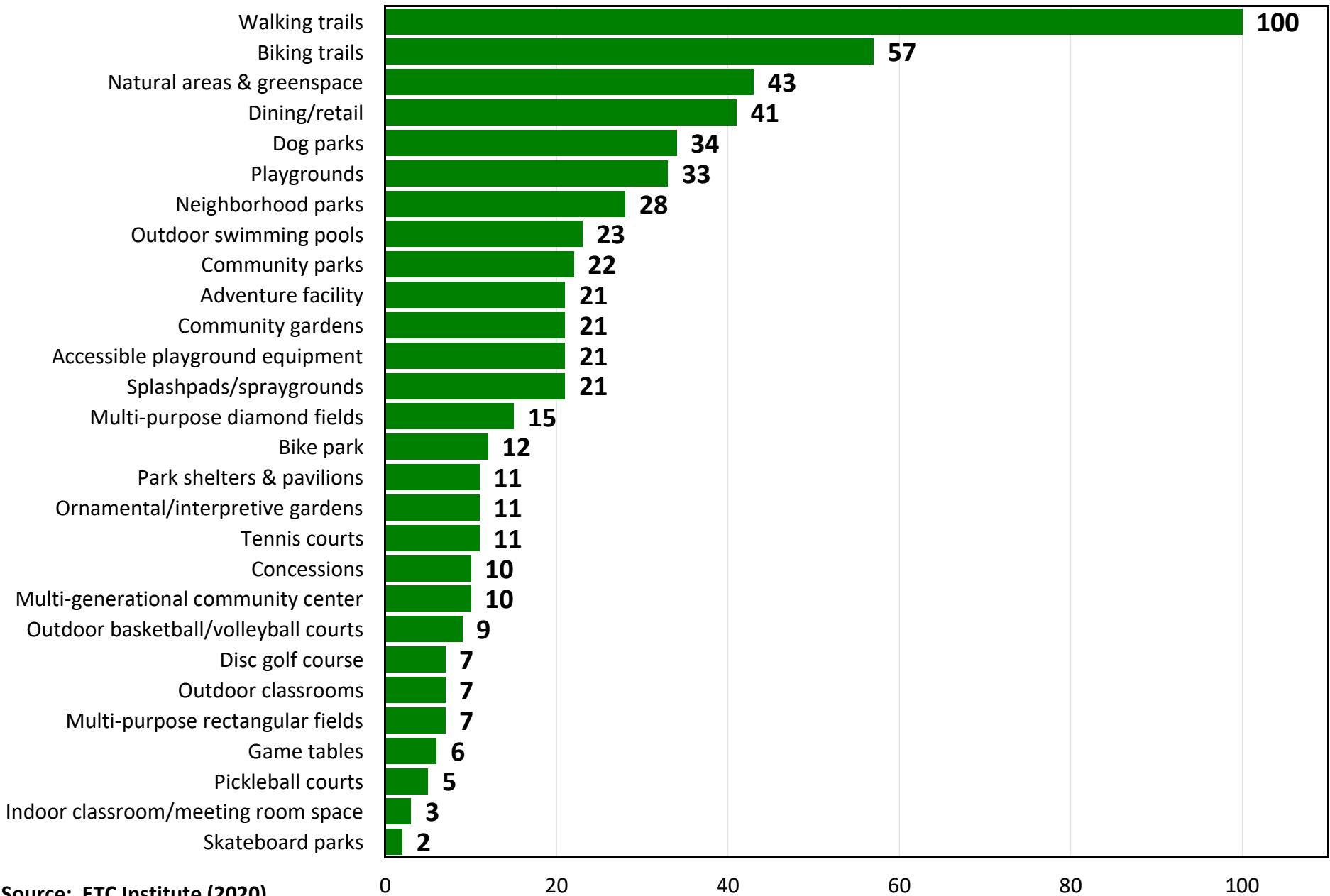
the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



# Importance Rating for Facilities

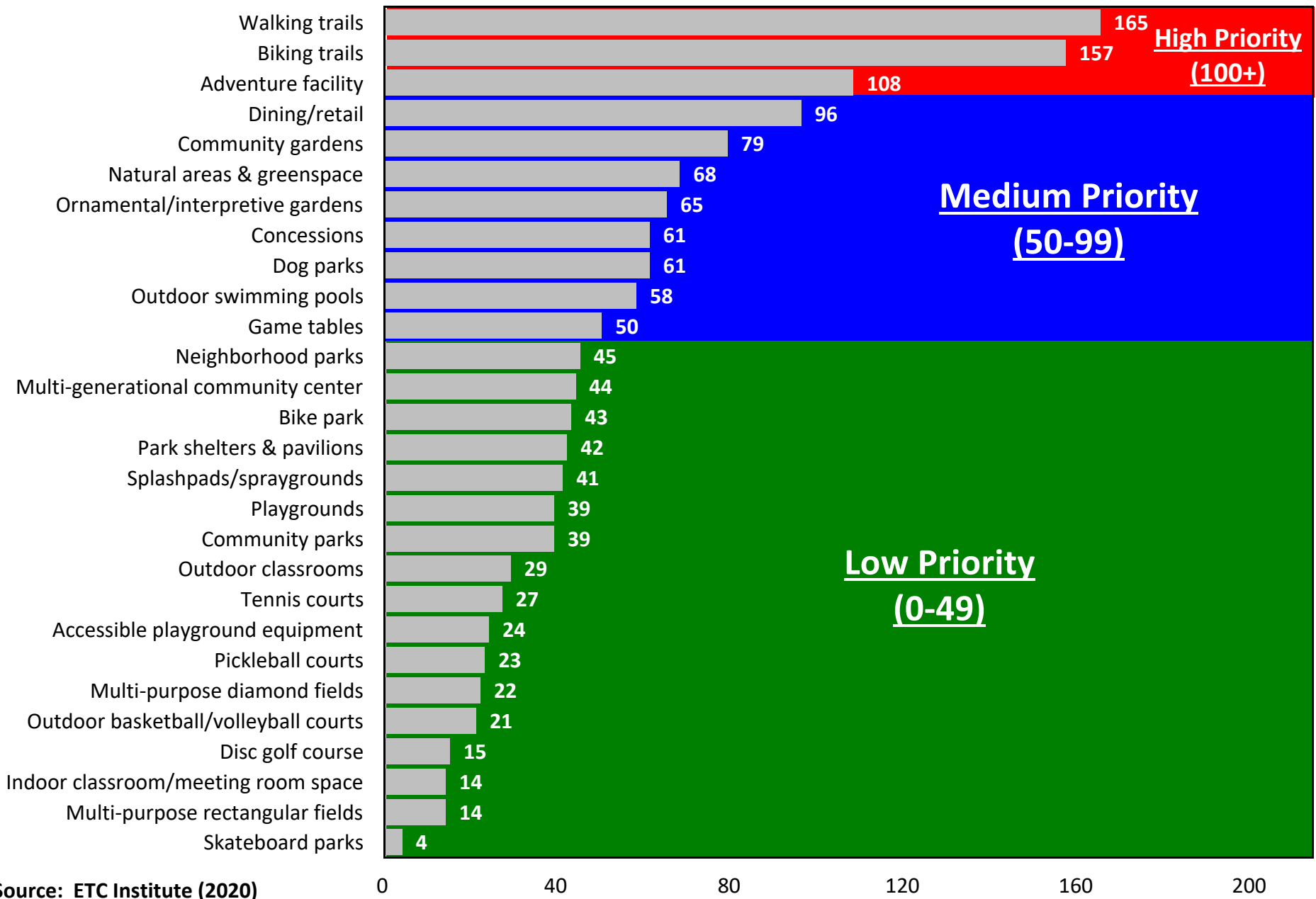
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2020)

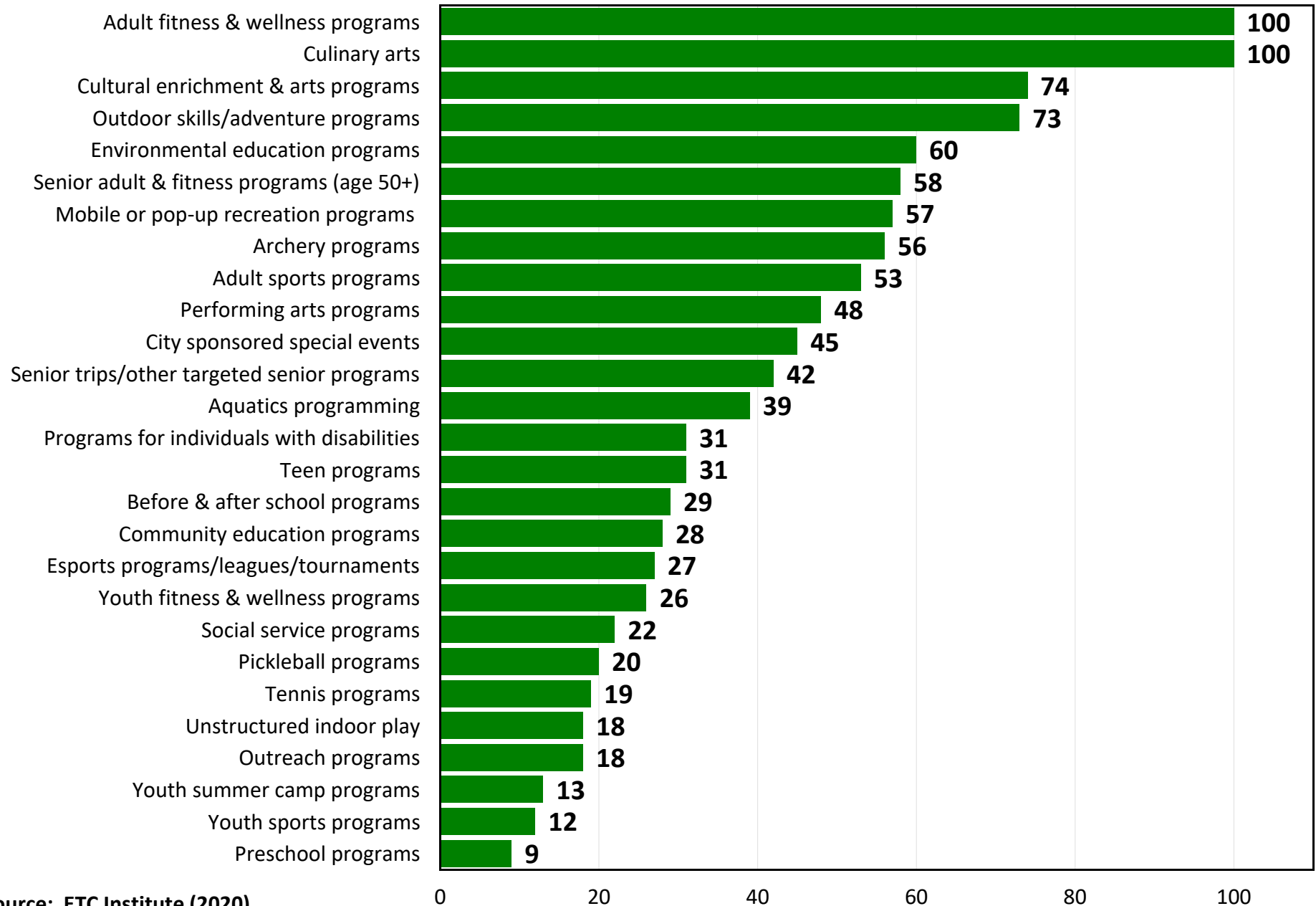
## Top Priorities for Investment for Facilities Based on the Priority Investment Rating



# Unmet Needs Rating for Programs

the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need

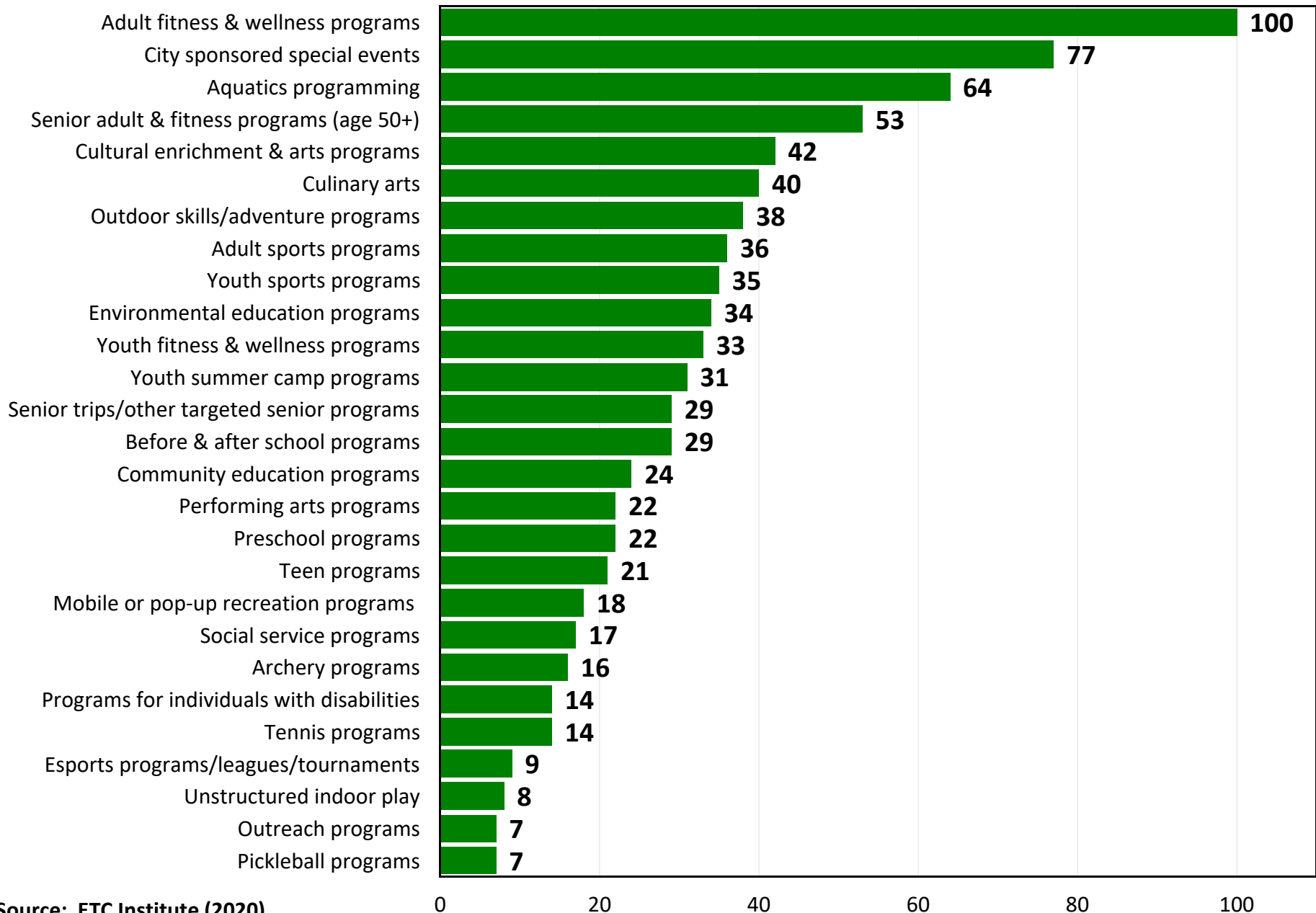


Source: ETC Institute (2020)

# Importance Rating for Programs

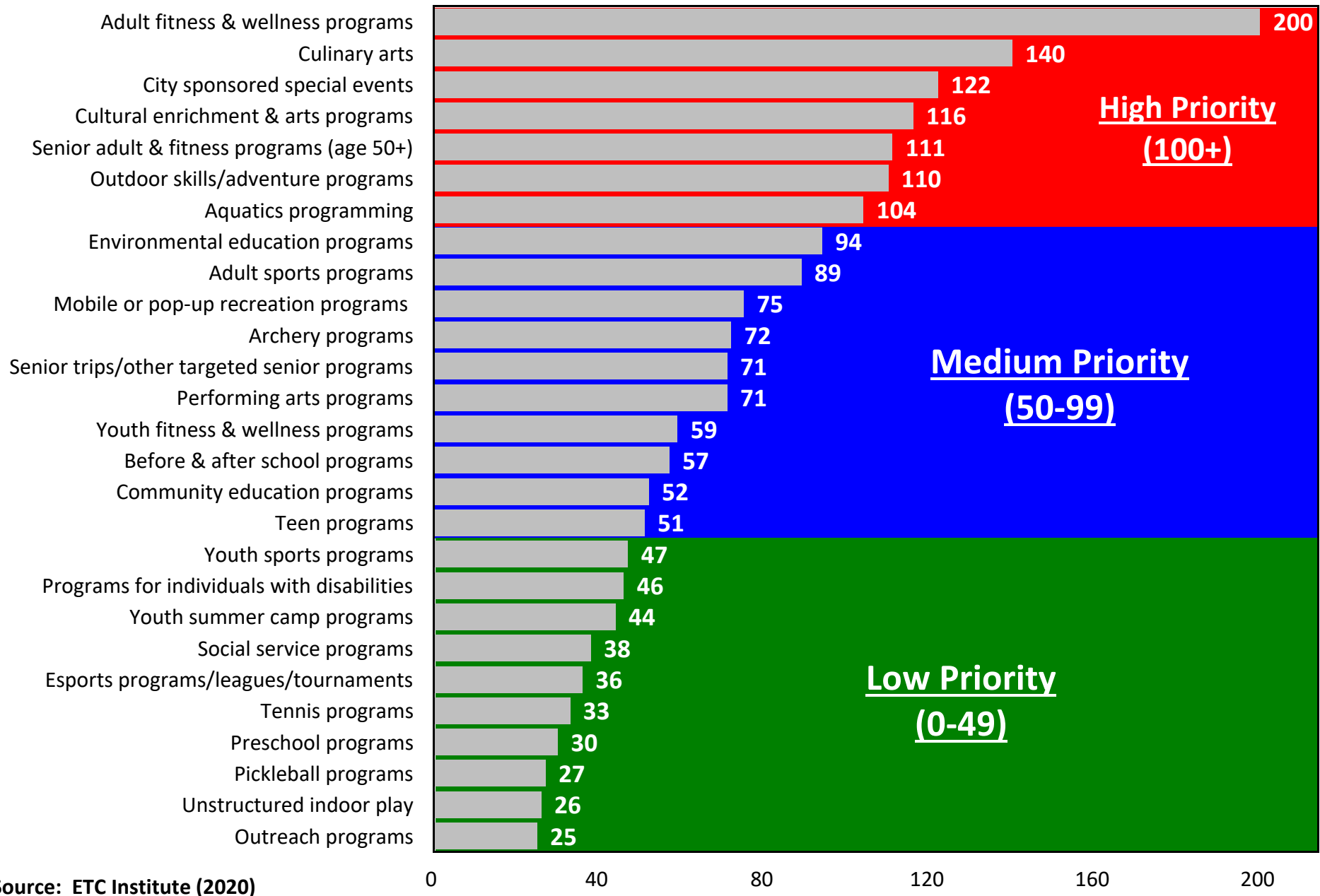
the rating for the item rated as the most important=100

the rating of all other items reflects the relative level of importance for each item compared to the item rated as the most important



Source: ETC Institute (2020)

## Top Priorities for Investment for Programs Based on the Priority Investment Rating





## Section 4

# Tabular Data

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**Q1. How familiar would you say you are with what the Bristol Parks, Recreation, Youth, and Community Services Department (BPRYCS) provides to the community?**

Q1. How familiar are you with what Bristol Parks, Recreation, Youth, & Community Services Department (BPRYCS) provides to the community

	Number	Percent
Extremely familiar	37	9.0 %
Moderately familiar	108	26.3 %
Somewhat familiar	115	28.0 %
Slightly familiar	81	19.8 %
Not at all familiar	65	15.9 %
Not provided	4	1.0 %
Total	410	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q1. How familiar would you say you are with what the Bristol Parks, Recreation, Youth, and Community Services Department (BPRYCS) provides to the community? (without "not provided")**

Q1. How familiar are you with what Bristol Parks, Recreation, Youth, & Community Services Department (BPRYCS) provides to the community

	Number	Percent
Extremely familiar	37	9.1 %
Moderately familiar	108	26.6 %
Somewhat familiar	115	28.3 %
Slightly familiar	81	20.0 %
Not at all familiar	65	16.0 %
Total	406	100.0 %

**Q2. Please indicate how valuable of a contributor you believe BPRYCS is in addressing each of the following community issues using a scale of 1 to 5, where 5 means "Very Valuable Contributor" and 1 means "Not a Valuable Contributor at All."**

(N=410)

	Very valuable contributor	Somewhat valuable contributor	Neutral	A less valuable contributor	Not a valuable contributor at all	Don't know
Q2-1. Attracting & retaining businesses	17.8%	24.6%	18.0%	10.0%	5.6%	23.9%
Q2-2. Enhancing healthy aging	24.4%	30.0%	15.9%	5.9%	2.2%	21.7%
Q2-3. Enhancing community connection to each other	26.8%	31.0%	17.1%	4.6%	2.2%	18.3%
Q2-4. Enhancing community health by combating stress, diabetes, heart disease, & obesity through fitness & wellness	23.2%	28.8%	18.3%	4.4%	3.4%	22.0%
Q2-5. Helping individuals stay positive, cope with stresses of life, & work productively	22.2%	23.2%	21.7%	6.1%	3.4%	23.4%
Q2-6. Enhancing real estate values	17.8%	21.5%	25.4%	8.3%	6.3%	20.7%
Q2-7. Increasing cultural unity through social equity/justice	16.8%	24.9%	22.2%	6.3%	4.6%	25.1%
Q2-8. Making living in Bristol fun	29.5%	31.2%	13.7%	6.3%	3.9%	15.4%
Q2-9. Preserving & protecting natural environment	26.3%	32.0%	12.9%	8.0%	2.9%	17.8%
Q2-10. Preventing youth crime & promoting youth resiliency	25.1%	23.9%	16.6%	7.1%	7.3%	20.0%
Q2-11. Preventing or reducing substance use	17.1%	23.4%	20.2%	8.0%	8.0%	23.2%
Q2-12. Providing alternate (non-vehicle) ways to move throughout City (trails, paths)	17.3%	26.8%	17.8%	10.7%	7.1%	20.2%
Q2-13. Shaping public perceptions of Bristol & its overall quality of life which helps build a sense of place/home	23.4%	29.5%	19.3%	9.3%	3.4%	15.1%

**WITHOUT "DON'T KNOW"**

**Q2. Please indicate how valuable of a contributor you believe BPRYCS is in addressing each of the following community issues using a scale of 1 to 5, where 5 means "Very Valuable Contributor" and 1 means "Not a Valuable Contributor at All." (without "don't know")**

(N=410)

	Very valuable contributor	Somewhat valuable contributor	Neutral	A less valuable contributor	Not a valuable contributor at all
Q2-1. Attracting & retaining businesses	23.4%	32.4%	23.7%	13.1%	7.4%
Q2-2. Enhancing healthy aging	31.2%	38.3%	20.2%	7.5%	2.8%
Q2-3. Enhancing community connection to each other	32.8%	37.9%	20.9%	5.7%	2.7%
Q2-4. Enhancing community health by combating stress, diabetes, heart disease, & obesity through fitness & wellness	29.7%	36.9%	23.4%	5.6%	4.4%
Q2-5. Helping individuals stay positive, cope with stresses of life, & work productively	29.0%	30.3%	28.3%	8.0%	4.5%
Q2-6. Enhancing real estate values	22.5%	27.1%	32.0%	10.5%	8.0%
Q2-7. Increasing cultural unity through social equity/justice	22.5%	33.2%	29.6%	8.5%	6.2%
Q2-8. Making living in Bristol fun	34.9%	36.9%	16.1%	7.5%	4.6%
Q2-9. Preserving & protecting natural environment	32.0%	38.9%	15.7%	9.8%	3.6%
Q2-10. Preventing youth crime & promoting youth resiliency	31.4%	29.9%	20.7%	8.8%	9.1%
Q2-11. Preventing or reducing substance use	22.2%	30.5%	26.3%	10.5%	10.5%
Q2-12. Providing alternate (non-vehicle) ways to move throughout City (trails, paths)	21.7%	33.6%	22.3%	13.5%	8.9%

**WITHOUT "DON'T KNOW"**

**Q2. Please indicate how valuable of a contributor you believe BPRYCS is in addressing each of the following community issues using a scale of 1 to 5, where 5 means "Very Valuable Contributor" and 1 means "Not a Valuable Contributor at All." (without "don't know")**

(N=410)

	Very valuable contributor	Somewhat valuable contributor	Neutral	A less valuable contributor	Not a valuable contributor at all
Q2-13. Shaping public perceptions of Bristol & its overall quality of life which helps build a sense of place/home	27.6%	34.8%	22.7%	10.9%	4.0%

**Q3. From the following list, please CHECK ALL of the ways you learn about BPRYCS programs, activities, and facilities.**

Q3. All the ways you learn about BPRYCS programs, activities, & facilities	Number	Percent
Department website	199	48.5 %
Program brochure	140	34.1 %
Materials at parks or facilities	81	19.8 %
Conversations with BPRYCS staff	25	6.1 %
Newspaper	155	37.8 %
Friends & neighbors	196	47.8 %
Promotions at special events	92	22.4 %
Temporary signs/banners at parks or around City	172	42.0 %
Phone app	7	1.7 %
Emails	119	29.0 %
E-newsletter	22	5.4 %
Facebook	139	33.9 %
Instagram	14	3.4 %
Twitter	8	2.0 %
NextDoor app	14	3.4 %
Public meetings	11	2.7 %
Other	16	3.9 %
Total	1410	

**Q3-17. Other**

Q3-17. Other	Number	Percent
Mail	3	18.8 %
School	2	12.5 %
This survey is the first time I've heard of BPRYCS as a single organization	1	6.3 %
School sends home information	1	6.3 %
THIS SURVEY	1	6.3 %
FAMILY	1	6.3 %
LIBRARY	1	6.3 %
Flyers from schools	1	6.3 %
NEIGHBORS	1	6.3 %
DOG PARKS	1	6.3 %
PB MEMBERS	1	6.3 %
News	1	6.3 %
Healthtrax	1	6.3 %
Total	16	100.0 %

**Q4. From the list in Question 3, which THREE methods of communication would you MOST PREFER the City use to communicate with you about BPRYCS programs, services, activities, and facilities?**

<b>Q4. Top choice</b>	<b>Number</b>	<b>Percent</b>
Department website	77	18.8 %
Program brochure	40	9.8 %
Materials at parks or facilities	11	2.7 %
Newspaper	40	9.8 %
Friends & neighbors	4	1.0 %
Promotions at special events	7	1.7 %
Temporary signs/banners at parks or around City	28	6.8 %
Phone app	7	1.7 %
Emails	91	22.2 %
E-newsletter	14	3.4 %
Facebook	45	11.0 %
Twitter	3	0.7 %
Other	6	1.5 %
None chosen	37	9.0 %
<b>Total</b>	<b>410</b>	<b>100.0 %</b>

**Q4. From the list in Question 3, which THREE methods of communication would you MOST PREFER the City use to communicate with you about BPRYCS programs, services, activities, and facilities?**

<b>Q4. 2nd choice</b>	<b>Number</b>	<b>Percent</b>
Department website	52	12.7 %
Program brochure	40	9.8 %
Materials at parks or facilities	16	3.9 %
Conversations with BPRYCS staff	4	1.0 %
Newspaper	32	7.8 %
Friends & neighbors	10	2.4 %
Promotions at special events	19	4.6 %
Temporary signs/banners at parks or around City	40	9.8 %
Phone app	11	2.7 %
Emails	40	9.8 %
E-newsletter	19	4.6 %
Facebook	55	13.4 %
Instagram	5	1.2 %
Twitter	4	1.0 %
NextDoor app	6	1.5 %
Public meetings	2	0.5 %
Other	1	0.2 %
None chosen	54	13.2 %
<b>Total</b>	<b>410</b>	<b>100.0 %</b>

**Q4. From the list in Question 3, which THREE methods of communication would you MOST PREFER the City use to communicate with you about BPRYCS programs, services, activities, and facilities?**

Q4. 3rd choice	Number	Percent
Department website	42	10.2 %
Program brochure	30	7.3 %
Materials at parks or facilities	16	3.9 %
Conversations with BPRYCS staff	2	0.5 %
Newspaper	31	7.6 %
Friends & neighbors	14	3.4 %
Promotions at special events	15	3.7 %
Temporary signs/banners at parks or around City	60	14.6 %
Phone app	13	3.2 %
Emails	28	6.8 %
E-newsletter	19	4.6 %
Facebook	44	10.7 %
Instagram	3	0.7 %
Twitter	2	0.5 %
NextDoor app	3	0.7 %
Public meetings	2	0.5 %
Other	4	1.0 %
None chosen	82	20.0 %
Total	410	100.0 %

**SUM OF THE TOP THREE CHOICES**

**Q4. From the list in Question 3, which THREE methods of communication would you MOST PREFER the City use to communicate with you about BPRYCS programs, services, activities, and facilities? (top 3)**

Q4. Top choice	Number	Percent
Department website	171	41.7 %
Program brochure	110	26.8 %
Materials at parks or facilities	43	10.5 %
Conversations with BPRYCS staff	6	1.5 %
Newspaper	103	25.1 %
Friends & neighbors	28	6.8 %
Promotions at special events	41	10.0 %
Temporary signs/banners at parks or around City	128	31.2 %
Phone app	31	7.6 %
Emails	159	38.8 %
E-newsletter	52	12.7 %
Facebook	144	35.1 %
Instagram	8	2.0 %
Twitter	9	2.2 %
NextDoor app	9	2.2 %
Public meetings	4	1.0 %
Other	11	2.7 %
None chosen	37	9.0 %
Total	109	



**Q5. Please indicate if you or any member of your household has used any of the following City of Bristol parks/facilities during the past 12 months before the COVID-19 Pandemic.**

(N=410)

	Yes	No
Q5-1. Birge Pond/Hoppers (Beech Street)	19.0%	81.0%
Q5-2. Brackett Park (School & N Main Streets)	7.3%	92.7%
Q5-3. Dennis N Malone Aquatic Center (325 Mix Street)	17.3%	82.7%
Q5-4. Federal Hill Green (Maple & Queen Streets)	22.2%	77.8%
Q5-5. Kern Park (Ivy Drive & Primrose Lane)	3.9%	96.1%
Q5-6. Memorial Boulevard (Memorial Blvd)	47.1%	52.9%
Q5-7. Mix Street Field (Mix Street)	9.0%	91.0%
Q5-8. Muzzy Field (Muzzy Street)	26.6%	73.4%
Q5-9. Nelson's Field (Burlington Ave & Maple Ave)	13.2%	86.8%
Q5-10. Page Park (King Street, Moody Street, & Page Avenue)	49.8%	50.2%
Q5-11. Peck Park (Daley Street)	5.4%	94.6%
Q5-12. Pine Lake (Pine, Birch, & Emmett Streets)	10.5%	89.5%
Q5-13. Quinlan Park (Broad Street)	0.5%	99.5%
Q5-14. Roberts Property (James P Casey Road & Perkins Street)	10.7%	89.3%
Q5-15. Rockwell Park (Jacob Street, Dutton Avenue, & Terryville Road)	57.8%	42.2%
Q5-16. Seymour Park (Shrub Road)	9.8%	90.2%
Q5-17. Stocks Playground/Casey Field (Middle Street)	10.0%	90.0%
Q5-18. Youth/Community Services (High Street)	4.9%	95.1%

**Q5. If "YES," please rate the condition of the park/facility.**

(N=350)

	Excellent	Good	Fair	Poor
Q5-1. Birge Pond/Hoppers (Beech Street)	13.3%	50.7%	30.7%	5.3%
Q5-2. Brackett Park (School & N Main Streets)	17.9%	42.9%	21.4%	17.9%
Q5-3. Dennis N Malone Aquatic Center (325 Mix Street)	45.6%	48.5%	5.9%	0.0%
Q5-4. Federal Hill Green (Maple & Queen Streets)	34.1%	47.1%	17.6%	1.2%
Q5-5. Kern Park (Ivy Drive & Primrose Lane)	14.3%	50.0%	14.3%	21.4%
Q5-6. Memorial Boulevard (Memorial Blvd)	37.7%	44.8%	15.3%	2.2%
Q5-7. Mix Street Field (Mix Street)	31.3%	50.0%	18.8%	0.0%
Q5-8. Muzzy Field (Muzzy Street)	43.0%	49.0%	7.0%	1.0%
Q5-9. Nelson's Field (Burlington Ave & Maple Ave)	23.5%	52.9%	21.6%	2.0%
Q5-10. Page Park (King Street, Moody Street, & Page Avenue)	24.6%	53.3%	21.1%	1.0%
Q5-11. Peck Park (Daley Street)	28.6%	52.4%	14.3%	4.8%
Q5-12. Pine Lake (Pine, Birch, & Emmett Streets)	14.6%	51.2%	26.8%	7.3%
Q5-13. Quinlan Park (Broad Street)	0.0%	100.0%	0.0%	0.0%
Q5-14. Roberts Property (James P Casey Road & Perkins Street)	27.0%	62.2%	8.1%	2.7%
Q5-15. Rockwell Park (Jacob Street, Dutton Avenue, & Terryville Road)	30.8%	44.9%	17.6%	6.6%
Q5-16. Seymour Park (Shrub Road)	24.3%	43.2%	27.0%	5.4%
Q5-17. Stocks Playground/Casey Field (Middle Street)	31.6%	52.6%	15.8%	0.0%
Q5-18. Youth/Community Services (High Street)	47.4%	36.8%	15.8%	0.0%

**Q6. Which THREE of the parks/facilities listed in Question 5 have you or members of your household USED MOST during the past YEAR before the COVID-19 Pandemic?**

Q6. Top choice	Number	Percent
Birge Pond/Hoppers (Beech Street)	23	5.6 %
Brackett Park (School & N Main Streets)	4	1.0 %
Dennis N Malone Aquatic Center (325 Mix Street)	28	6.8 %
Federal Hill Green (Maple & Queen Streets)	12	2.9 %
Kern Park (Ivy Drive & Primrose Lane)	1	0.2 %
Memorial Boulevard (Memorial Blvd)	43	10.5 %
Mix Street Field (Mix Street)	3	0.7 %
Muzzy Field (Muzzy Street)	9	2.2 %
Nelson's Field (Burlington Ave & Maple Ave)	7	1.7 %
Page Park (King Street, Moody Street, & Page Avenue)	76	18.5 %
Peck Park (Daley Street)	7	1.7 %
Pine Lake (Pine, Birch, & Emmett Streets)	5	1.2 %
Roberts Property (James P Casey Road & Perkins Street)	10	2.4 %
Rockwell Park (Jacob Street, Dutton Avenue, & Terryville Road)	92	22.4 %
Seymour Park (Shrub Road)	7	1.7 %
Stocks Playground/Casey Field (Middle Street)	5	1.2 %
Youth/Community Services (High Street)	1	0.2 %
None chosen	77	18.8 %
Total	410	100.0 %

**Q6. Which THREE of the parks/facilities listed in Question 5 have you or members of your household USED MOST during the past YEAR before the COVID-19 Pandemic?**

Q6. 2nd choice	Number	Percent
Birge Pond/Hoppers (Beech Street)	12	2.9 %
Brackett Park (School & N Main Streets)	4	1.0 %
Dennis N Malone Aquatic Center (325 Mix Street)	15	3.7 %
Federal Hill Green (Maple & Queen Streets)	21	5.1 %
Memorial Boulevard (Memorial Blvd)	43	10.5 %
Mix Street Field (Mix Street)	2	0.5 %
Muzzy Field (Muzzy Street)	23	5.6 %
Nelson's Field (Burlington Ave & Maple Ave)	7	1.7 %
Page Park (King Street, Moody Street, & Page Avenue)	49	12.0 %
Peck Park (Daley Street)	4	1.0 %
Pine Lake (Pine, Birch, & Emmett Streets)	4	1.0 %
Roberts Property (James P Casey Road & Perkins Street)	11	2.7 %
Rockwell Park (Jacob Street, Dutton Avenue, & Terryville Road)	61	14.9 %
Seymour Park (Shrub Road)	5	1.2 %
Stocks Playground/Casey Field (Middle Street)	5	1.2 %
Youth/Community Services (High Street)	2	0.5 %
None chosen	142	34.6 %
Total	410	100.0 %

**Q6. Which THREE of the parks/facilities listed in Question 5 have you or members of your household USED MOST during the past YEAR before the COVID-19 Pandemic?**

Q6. 3rd choice	Number	Percent
Birge Pond/Hoppers (Beech Street)	12	2.9 %
Brackett Park (School & N Main Streets)	4	1.0 %
Dennis N Malone Aquatic Center (325 Mix Street)	10	2.4 %
Federal Hill Green (Maple & Queen Streets)	16	3.9 %
Kern Park (Ivy Drive & Primrose Lane)	2	0.5 %
Memorial Boulevard (Memorial Blvd)	29	7.1 %
Mix Street Field (Mix Street)	9	2.2 %
Muzzy Field (Muzzy Street)	16	3.9 %
Nelson's Field (Burlington Ave & Maple Ave)	6	1.5 %
Page Park (King Street, Moody Street, & Page Avenue)	40	9.8 %
Peck Park (Daley Street)	1	0.2 %
Pine Lake (Pine, Birch, & Emmett Streets)	8	2.0 %
Roberts Property (James P Casey Road & Perkins Street)	7	1.7 %
Rockwell Park (Jacob Street, Dutton Avenue, & Terryville Road)	35	8.5 %
Seymour Park (Shrub Road)	9	2.2 %
Stocks Playground/Casey Field (Middle Street)	8	2.0 %
Youth/Community Services (High Street)	3	0.7 %
None chosen	195	47.6 %
Total	410	100.0 %

**SUM OF THE TOP THREE CHOICES**

**Q6. Which THREE of the parks/facilities listed in Question 5 have you or members of your household USED MOST during the past YEAR before the COVID-19 Pandemic? (top 3)**

Q6. Top choice	Number	Percent
Birge Pond/Hoppers (Beech Street)	47	11.5 %
Brackett Park (School & N Main Streets)	12	2.9 %
Dennis N Malone Aquatic Center (325 Mix Street)	53	12.9 %
Federal Hill Green (Maple & Queen Streets)	49	12.0 %
Kern Park (Ivy Drive & Primrose Lane)	3	0.7 %
Memorial Boulevard (Memorial Blvd)	115	28.0 %
Mix Street Field (Mix Street)	14	3.4 %
Muzzy Field (Muzzy Street)	48	11.7 %
Nelson's Field (Burlington Ave & Maple Ave)	20	4.9 %
Page Park (King Street, Moody Street, & Page Avenue)	165	40.2 %
Peck Park (Daley Street)	12	2.9 %
Pine Lake (Pine, Birch, & Emmett Streets)	17	4.1 %
Roberts Property (James P Casey Road & Perkins Street)	28	6.8 %
Rockwell Park (Jacob Street, Dutton Avenue, & Terryville Road)	188	45.9 %
Seymour Park (Shrub Road)	21	5.1 %
Stocks Playground/Casey Field (Middle Street)	18	4.4 %
Youth/Community Services (High Street)	6	1.5 %
None chosen	77	18.8 %
Total	893	

**Q7. Please CHECK ALL of the following reasons that prevent you or other members of your household from using City of Bristol parks, facilities, or programs MORE OFTEN before the COVID-19 Pandemic.**

Q7. All reasons that prevent your household from using City parks, facilities, or programs more often before COVID-19 pandemic

	Number	Percent
Facilities are not well maintained	60	14.6 %
Lack of adequate facilities	45	11.0 %
Program not offered	43	10.5 %
Program times are not convenient	49	12.0 %
Lack of quality programs	30	7.3 %
Lack of diverse/multi-lingual instructors	5	1.2 %
Too far from our residence	41	10.0 %
Class full	12	2.9 %
Fees are too high	24	5.9 %
Security is insufficient	42	10.2 %
Do not feel safe or socially welcomed	66	16.1 %
Current programming is not culturally relevant	10	2.4 %
Poor customer service by staff	3	0.7 %
I do not know locations of facilities	51	12.4 %
We are too busy	106	25.9 %
We are not interested	51	12.4 %
I do not know what is being offered	146	35.6 %
Facility operating hours not convenient	19	4.6 %
Registration for programs is difficult	2	0.5 %
Lack of parking	20	4.9 %
Lack of ADA accessibility	5	1.2 %
Lack of restrooms	75	18.3 %
No safe route to walk/bike to facility	23	5.6 %
Use other park/program service providers	15	3.7 %
Other	39	9.5 %
Total	982	

**Q7-25. Other**

1. Amount of trash in play area and smoking by park goers.
2. Disrespectful teens.
3. Do an adult ed yoga program
4. Do not know much about what is offered other than certain classes held at schools for adults.
5. Do not know what facilities/features/programs are at locations.
6. Don't use programs, just walk the dog.
7. Drug addicts and no safety against people staying in woods
8. Find out about the event after the fact.
9. Have had surgery not using parks
10. I don't leave home.
11. I really have no good reason
12. I work ft & k no or sending my daughter to summer camp this year, so parks are a rarity.
13. Just moved here
14. Lack of information
15. Lack of lighting (peck park tennis courts)
16. Lack of walk/bike paths in city. We use farmington valley trails in plainville. We should connect to that.
17. Massive drug paraphernalia dumping grounds all over bristol
18. Mow more weeds, they are way to high for dogs.
19. Need more cracking down on the drugs.
20. Newly returned to live in bristol.
21. Not familiar with facilities. Also covid 19.
22. Not much advance notice of programs
23. Not needed at this time
24. Not safe too many drugs.
25. Nothing for adults ages 30 plus.
26. Older, don't use as much.
27. Park facilities are well maintained, thanks for keeping them clean.
28. Prefer to stay home and play in yard pool, for now.
29. Security officers
30. Sometimes we are busy , and my kids are growing ( 12 & 16 years old ) so they don't find park to much fun like before , but when they was little we go almost everyday , bristol parks are very good , rockewell park was my favorite , but i have a lot of friends say the is bad now , they tell me some adults and some young adult walk to kids and they offer drugs , and that not happening alone time ago , so they is very sad .
31. Stock pine lake and maybe i will go there
32. There all great
33. Too many kids that cause trouble. Don't feel safe
34. Too much trash laying around.
35. Use walking trails/tracks out of town
36. Very bad sidewalks i have seen people trip and fall
37. Waterbury, lakewood handball court. Need to increase cultural unity through social equality/justice. We have been taken for granted for too long.
38. We are staying in due to the covid 19 risks. If we knew of activities that would be safe to attend we would probably take advantage of the facilities.
39. Working

**Q8. From the following list, please CHECK ALL of the organizations that you or members of your household have used for indoor and outdoor recreation activities during the last 12 months before the COVID-19 Pandemic.**

Q8. All the organizations that your household has used for indoor & outdoor recreation activities during last 12 months before COVID-19 pandemic

	Number	Percent
Private schools	40	9.8 %
Places of worship (synagogues, churches)	106	25.9 %
Private & non-profit youth sports	48	11.7 %
Public schools	113	27.6 %
Private summer camps	33	8.0 %
Private workout facilities	99	24.1 %
Neighboring cities	107	26.1 %
Private clubs (tennis, health, swim, fitness)	63	15.4 %
YMCA/YWCA	27	6.6 %
Boys & Girls Club	37	9.0 %
BPRYCS	64	15.6 %
Other	19	4.6 %
Total	756	

**Q8-12. Other**

Q8-12. Other	Number	Percent
Private residences, private recreation centers	1	5.3 %
Home gym	1	5.3 %
OUR OWN PROGRAM, BIKE, WALK, SKATE, SWIM, FARMINGTON RIVER	1	5.3 %
State parks and conservation land e.g., Sessions Woods	1	5.3 %
FAMILY, CHILDREN, GRANDCHILDREN ALL GROWN AND MOVED AWAY	1	5.3 %
CHIPPENS HILL DOG PARK	1	5.3 %
SUMMER CARE	1	5.3 %
Public Golf Farmington CT	1	5.3 %
Indian Rock for summer camp	1	5.3 %
Friend's yard	1	5.3 %
Cultural events	1	5.3 %
Library programs	1	5.3 %
Kurn Park	1	5.3 %
Golf course	1	5.3 %
Men's baseball	1	5.3 %
Bristol Youth summer camp	1	5.3 %
Private sports facilities for kids Farmington Gymnastics and indoor soccer	1	5.3 %
Walking around neighborhood	1	5.3 %
State parks	1	5.3 %
Total	19	100.0 %

**Q9. Please indicate if you or any member of your household has a need for each of the parks and recreation facilities/amenities in the City of Bristol listed below.**

(N=410)

	Yes	No
Q9-1. Accessible playground equipment	21.7%	78.3%
Q9-2. Adventure facility (rock wall, ropes course)	27.6%	72.4%
Q9-3. Bike park (pump/skills track)	19.5%	80.5%
Q9-4. Biking trails	44.1%	55.9%
Q9-5. Community gardens	23.7%	76.3%
Q9-6. Community parks (10+ acres)	32.9%	67.1%
Q9-7. Concessions	18.5%	81.5%
Q9-8. Dining/retail	38.3%	61.7%
Q9-9. Disc golf course	12.9%	87.1%
Q9-10. Dog parks	27.3%	72.7%
Q9-11. Game tables (e.g. chess, checkers, dominoes)	14.9%	85.1%
Q9-12. Indoor classroom/meeting room space	9.0%	91.0%
Q9-13. Multi-generational community center	14.6%	85.4%
Q9-14. Multi-purpose diamond fields (baseball/softball/cricket)	17.1%	82.9%
Q9-15. Multi-purpose rectangular fields (soccer/football/rugby)	16.1%	83.9%
Q9-16. Natural areas & greenspace	46.1%	53.9%
Q9-17. Neighborhood parks (Less than 10 acres)	37.1%	62.9%
Q9-18. Ornamental/interpretive gardens	18.0%	82.0%
Q9-19. Outdoor basketball/volleyball courts	18.3%	81.7%



**Q9. Please indicate if you or any member of your household has a need for each of the parks and recreation facilities/amenities in the City of Bristol listed below.**

(N=410)

	Yes	No
Q9-20. Outdoor classrooms	9.8%	90.2%
Q9-21. Outdoor swimming pools	26.3%	73.7%
Q9-22. Park shelters & pavilions	25.9%	74.1%
Q9-23. Pickleball courts	8.0%	92.0%
Q9-24. Playgrounds	34.6%	65.4%
Q9-25. Skateboard parks	12.0%	88.0%
Q9-26. Splashpads/spraygrounds	28.5%	71.5%
Q9-27. Tennis courts	16.8%	83.2%
Q9-28. Walking trails	67.1%	32.9%
Q9-29. Other	3.9%	96.1%

**Q9. If "YES," please rate how well your need for facilities/amenities of this type are being met using a scale of 1 to 5, where 5 means they are "Fully Met" and 1 means "Fully Unmet."**

(N=360)

	Fully met	Mostly met	Somewhat met	Mostly unmet	Fully unmet
Q9-1. Accessible playground equipment	24.7%	33.8%	37.7%	2.6%	1.3%
Q9-2. Adventure facility (rock wall, ropes course)	6.3%	3.2%	14.7%	34.7%	41.1%
Q9-3. Bike park (pump/skills track)	13.8%	12.3%	35.4%	21.5%	16.9%
Q9-4. Biking trails	5.8%	14.1%	25.6%	34.6%	19.9%
Q9-5. Community gardens	3.5%	10.6%	27.1%	22.4%	36.5%
Q9-6. Community parks (10+ acres)	17.6%	36.1%	33.6%	9.2%	3.4%
Q9-7. Concessions	3.1%	7.8%	23.4%	32.8%	32.8%
Q9-8. Dining/retail	9.2%	21.1%	35.2%	19.0%	15.5%
Q9-9. Disc golf course	30.0%	22.5%	32.5%	12.5%	2.5%
Q9-10. Dog parks	16.8%	29.9%	29.9%	17.8%	5.6%
Q9-11. Game tables (e.g. chess, checkers, dominoes)	6.5%	2.2%	19.6%	37.0%	34.8%
Q9-12. Indoor classroom/meeting room space	23.3%	6.7%	40.0%	6.7%	23.3%
Q9-13. Multi-generational community center	4.3%	10.9%	28.3%	32.6%	23.9%
Q9-14. Multi-purpose diamond fields (baseball/softball/cricket)	22.7%	40.9%	27.3%	3.0%	6.1%
Q9-15. Multi-purpose rectangular fields (soccer/football/rugby)	22.4%	37.9%	29.3%	10.3%	0.0%
Q9-16. Natural areas & greenspace	16.0%	30.2%	40.8%	10.7%	2.4%
Q9-17. Neighborhood parks (Less than 10 acres)	22.8%	32.4%	33.8%	6.6%	4.4%
Q9-18. Ornamental/interpretive gardens	6.7%	5.0%	16.7%	35.0%	36.7%
Q9-19. Outdoor basketball/volleyball courts	17.9%	35.8%	31.3%	14.9%	0.0%

**Q9. If "YES," please rate how well your need for facilities/amenities of this type are being met using a scale of 1 to 5, where 5 means they are "Fully Met" and 1 means "Fully Unmet."**

(N=360)

	Fully met	Mostly met	Somewhat met	Mostly unmet	Fully unmet
Q9-20. Outdoor classrooms	12.5%	12.5%	21.9%	18.8%	34.4%
Q9-21. Outdoor swimming pools	16.8%	24.2%	26.3%	18.9%	13.7%
Q9-22. Park shelters & pavilions	7.6%	26.1%	38.0%	20.7%	7.6%
Q9-23. Pickleball courts	6.9%	6.9%	31.0%	24.1%	31.0%
Q9-24. Playgrounds	34.9%	37.2%	24.0%	3.9%	0.0%
Q9-25. Skateboard parks	31.0%	23.8%	40.5%	4.8%	0.0%
Q9-26. Splashpads/spraygrounds	22.6%	34.0%	26.4%	11.3%	5.7%
Q9-27. Tennis courts	22.6%	25.8%	29.0%	19.4%	3.2%
Q9-28. Walking trails	11.6%	24.0%	41.2%	16.4%	6.8%
Q9-29. Other	7.1%	14.3%	14.3%	14.3%	50.0%

**Q9-29. Other**

Q9-29. Other	Number	Percent
Indoor pool	3	18.8 %
Golf	1	6.3 %
FISHING PARKS	1	6.3 %
HANDBALL COURTS	1	6.3 %
MOVIE THEATER	1	6.3 %
WALKING TRAIL	1	6.3 %
WALK/BIKE TRAILS	1	6.3 %
PLOW THE STREETS IN THE WINTER	1	6.3 %
CORN HOLE	1	6.3 %
CONCERTS	1	6.3 %
ADA compliant facilities	1	6.3 %
Workout facility for disabled person	1	6.3 %
Bypass parks to remain as is to enjoy hawks, owls, ravens, coyote, deer, etc.	1	6.3 %
<u>No fee public camping areas would be nice</u>	<u>1</u>	<u>6.3 %</u>
Total	16	100.0 %

**Q10. Which FOUR facilities/amenities from the list in Question 9 are MOST IMPORTANT to your household?**

<u>Q10. Top choice</u>	<u>Number</u>	<u>Percent</u>
Accessible playground equipment	17	4.1 %
Adventure facility (rock wall, ropes course)	9	2.2 %
Bike park (pump/skills track)	6	1.5 %
Biking trails	36	8.8 %
Community gardens	8	2.0 %
Community parks (10+ acres)	7	1.7 %
Concessions	2	0.5 %
Dining/retail	23	5.6 %
Disc golf course	6	1.5 %
Dog parks	20	4.9 %
Game tables (e.g. chess, checkers, dominoes)	1	0.2 %
Indoor classroom/meeting room space	3	0.7 %
Multi-generational community center	7	1.7 %
Multi-purpose diamond fields (baseball/softball/cricket)	11	2.7 %
Multi-purpose rectangular fields (soccer/football/rugby)	2	0.5 %
Natural areas & greenspace	12	2.9 %
Neighborhood parks (Less than 10 acres)	9	2.2 %
Ornamental/interpretive gardens	2	0.5 %
Outdoor basketball/volleyball courts	2	0.5 %
Outdoor swimming pools	7	1.7 %
Park shelters & pavilions	5	1.2 %
Pickleball courts	2	0.5 %
Playgrounds	28	6.8 %
Splashpads/spraygrounds	7	1.7 %
Tennis courts	7	1.7 %
Walking trails	83	20.2 %
Other	8	2.0 %
None chosen	80	19.5 %
Total	410	100.0 %

**Q10. Which FOUR facilities/amenities from the list in Question 9 are MOST IMPORTANT to your household?**

<u>Q10. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Accessible playground equipment	12	2.9 %
Adventure facility (rock wall, ropes course)	8	2.0 %
Bike park (pump/skills track)	6	1.5 %
Biking trails	39	9.5 %
Community gardens	7	1.7 %
Community parks (10+ acres)	9	2.2 %
Concessions	2	0.5 %
Dining/retail	25	6.1 %
Disc golf course	2	0.5 %
Dog parks	18	4.4 %
Game tables (e.g. chess, checkers, dominoes)	3	0.7 %
Indoor classroom/meeting room space	3	0.7 %
Multi-generational community center	3	0.7 %
Multi-purpose diamond fields (baseball/softball/cricket)	7	1.7 %
Multi-purpose rectangular fields (soccer/football/rugby)	6	1.5 %
Natural areas & greenspace	23	5.6 %
Neighborhood parks (Less than 10 acres)	15	3.7 %
Ornamental/interpretive gardens	3	0.7 %
Outdoor basketball/volleyball courts	5	1.2 %
Outdoor classrooms	1	0.2 %
Outdoor swimming pools	13	3.2 %
Park shelters & pavilions	6	1.5 %
Pickleball courts	4	1.0 %
Playgrounds	17	4.1 %
Skateboard parks	1	0.2 %
Splashpads/spraygrounds	14	3.4 %
Tennis courts	5	1.2 %
Walking trails	48	11.7 %
Other	3	0.7 %
<u>None chosen</u>	<u>102</u>	<u>24.9 %</u>
Total	410	100.0 %

**Q10. Which FOUR facilities/amenities from the list in Question 9 are MOST IMPORTANT to your household?**

Q10. 3rd choice	Number	Percent
Accessible playground equipment	7	1.7 %
Adventure facility (rock wall, ropes course)	11	2.7 %
Bike park (pump/skills track)	4	1.0 %
Biking trails	21	5.1 %
Community gardens	16	3.9 %
Community parks (10+ acres)	15	3.7 %
Concessions	11	2.7 %
Dining/retail	19	4.6 %
Disc golf course	1	0.2 %
Dog parks	19	4.6 %
Game tables (e.g. chess, checkers, dominoes)	5	1.2 %
Multi-generational community center	5	1.2 %
Multi-purpose diamond fields (baseball/softball/cricket)	7	1.7 %
Multi-purpose rectangular fields (soccer/football/rugby)	4	1.0 %
Natural areas & greenspace	21	5.1 %
Neighborhood parks (Less than 10 acres)	13	3.2 %
Ornamental/interpretive gardens	10	2.4 %
Outdoor basketball/volleyball courts	6	1.5 %
Outdoor classrooms	3	0.7 %
Outdoor swimming pools	12	2.9 %
Park shelters & pavilions	6	1.5 %
Pickleball courts	1	0.2 %
Playgrounds	13	3.2 %
Splashpads/spraygrounds	11	2.7 %
Tennis courts	3	0.7 %
Walking trails	37	9.0 %
Other	1	0.2 %
None chosen	128	31.2 %
Total	410	100.0 %

**Q10. Which FOUR facilities/amenities from the list in Question 9 are MOST IMPORTANT to your household?**

Q10. 4th choice	Number	Percent
Accessible playground equipment	5	1.2 %
Adventure facility (rock wall, ropes course)	13	3.2 %
Bike park (pump/skills track)	7	1.7 %
Biking trails	14	3.4 %
Community gardens	10	2.4 %
Community parks (10+ acres)	11	2.7 %
Concessions	5	1.2 %
Dining/retail	13	3.2 %
Disc golf course	5	1.2 %
Dog parks	9	2.2 %
Game tables (e.g. chess, checkers, dominoes)	3	0.7 %
Multi-generational community center	5	1.2 %
Multi-purpose diamond fields (baseball/softball/cricket)	5	1.2 %
Multi-purpose rectangular fields (soccer/football/rugby)	1	0.2 %
Natural areas & greenspace	28	6.8 %
Neighborhood parks (Less than 10 acres)	16	3.9 %
Ornamental/interpretive gardens	6	1.5 %
Outdoor basketball/volleyball courts	5	1.2 %
Outdoor classrooms	3	0.7 %
Outdoor swimming pools	14	3.4 %
Park shelters & pavilions	10	2.4 %
Pickleball courts	2	0.5 %
Playgrounds	7	1.7 %
Skateboard parks	3	0.7 %
Splashpads/spraygrounds	8	2.0 %
Tennis courts	6	1.5 %
Walking trails	26	6.3 %
None chosen	170	41.5 %
Total	410	100.0 %

**SUM OF THE TOP FOUR CHOICES****Q10. Which FOUR facilities/amenities from the list in Question 9 are MOST IMPORTANT to your household? (top 4)**

Q10. Top choice	Number	Percent
Accessible playground equipment	41	10.0 %
Adventure facility (rock wall, ropes course)	41	10.0 %
Bike park (pump/skills track)	23	5.6 %
Biking trails	110	26.8 %
Community gardens	41	10.0 %
Community parks (10+ acres)	42	10.2 %
Concessions	20	4.9 %
Dining/retail	80	19.5 %
Disc golf course	14	3.4 %
Dog parks	66	16.1 %
Game tables (e.g. chess, checkers, dominoes)	12	2.9 %
Indoor classroom/meeting room space	6	1.5 %
Multi-generational community center	20	4.9 %
Multi-purpose diamond fields (baseball/softball/cricket)	30	7.3 %
Multi-purpose rectangular fields (soccer/football/rugby)	13	3.2 %
Natural areas & greenspace	84	20.5 %
Neighborhood parks (Less than 10 acres)	53	12.9 %
Ornamental/interpretive gardens	21	5.1 %
Outdoor basketball/volleyball courts	18	4.4 %
Outdoor classrooms	7	1.7 %
Outdoor swimming pools	46	11.2 %
Park shelters & pavilions	27	6.6 %
Pickleball courts	9	2.2 %
Playgrounds	65	15.9 %
Skateboard parks	4	1.0 %
Splashpads/spraygrounds	40	9.8 %
Tennis courts	21	5.1 %
Walking trails	194	47.3 %
Other	12	2.9 %
None chosen	80	19.5 %
Total	1240	



**Q11. Has your household participated in any recreation or youth and community services programs offered by BPRYCS during the past 12 months before the COVID-19 Pandemic?**

Q11. Has your household participated in any recreation or youth & community services programs offered by BPRYCS during past 12 months before COVID-19 pandemic

	Number	Percent
Yes	110	26.8 %
No	289	70.5 %
Not provided	11	2.7 %
Total	410	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q11. Has your household participated in any recreation or youth and community services programs offered by BPRYCS during the past 12 months before the COVID-19 Pandemic? (without "not provided")**

Q11. Has your household participated in any recreation or youth & community services programs offered by BPRYCS during past 12 months before COVID-19 pandemic

	Number	Percent
Yes	110	27.6 %
No	289	72.4 %
Total	399	100.0 %

**Q11a. How many programs offered by the BPRYCS have you or members of your household participated in during the past 12 months before the COVID-19 Pandemic?**

Q11a. How many programs offered by BPRYCS has your household participated in during past 12 months before COVID-19 pandemic

	Number	Percent
One	47	42.7 %
2-3	51	46.4 %
4-6	11	10.0 %
7+	1	0.9 %
Total	110	100.0 %

**Q11b. How would you rate the overall quality of the BPRYCS programs in which your household has participated?**

Q11b. How would you rate overall quality of BPRYCS programs in which your household has participated

	Number	Percent
Excellent	44	40.0 %
Good	59	53.6 %
Fair	6	5.5 %
Not provided	1	0.9 %
Total	110	100.0 %

**WITHOUT "NOT PROVIDED"****Q11b. How would you rate the overall quality of the BPRYCS programs in which your household has participated? (without "not provided")**

Q11b. How would you rate overall quality of BPRYCS programs in which your household has participated

	Number	Percent
Excellent	44	40.4 %
Good	59	54.1 %
Fair	6	5.5 %
Total	109	100.0 %

**Q12. Please indicate if you or any member of your household has a need for each of the recreation programs in the City of Bristol listed below.**

(N=410)

	Yes	No
Q12-1. Adult fitness & wellness programs	46.6%	53.4%
Q12-2. Adult sports programs	22.7%	77.3%
Q12-3. Archery programs	12.0%	88.0%
Q12-4. Aquatics programming (e.g. swim lessons, recreation/lap swim, competitive training)	30.2%	69.8%
Q12-5. Before & after school programs	16.6%	83.4%
Q12-6. City sponsored special events	37.8%	62.2%
Q12-7. Community education programs	21.0%	79.0%
Q12-8. Culinary arts (e.g. cooking, baking)	24.9%	75.1%
Q12-9. Cultural enrichment & arts programs	25.1%	74.9%
Q12-10. Environmental education programs	18.0%	82.0%
Q12-11. Esports programs/leagues/tournaments	7.8%	92.2%
Q12-12. Outdoor skills/adventure programs	20.2%	79.8%
Q12-13. Outreach programs	7.1%	92.9%
Q12-14. Performing arts programs	16.1%	83.9%
Q12-15. Pickleball programs	5.9%	94.1%
Q12-16. Preschool programs	9.0%	91.0%
Q12-17. Programs for individuals with disabilities	10.0%	90.0%
Q12-18. Senior adult & fitness programs (age 50+)	25.4%	74.6%
Q12-19. Senior trips/other targeted senior programs	19.8%	80.2%
Q12-20. Social service programs	12.2%	87.8%

**Q12. Please indicate if you or any member of your household has a need for each of the recreation programs in the City of Bristol listed below.**

(N=410)

	Yes	No
Q12-21. Teen programs	13.2%	86.8%
Q12-22. Tennis programs	9.3%	90.7%
Q12-23. Unstructured indoor play	6.1%	93.9%
Q12-24. Youth fitness & wellness programs	14.6%	85.4%
Q12-25. Youth sports programs	19.3%	80.7%
Q12-26. Youth summer camp programs	15.6%	84.4%
Q12-27. Mobile or pop-up recreation programs (i.e. programming brought directly to neighborhoods)	15.9%	84.1%
Q12-28. Other	1.2%	98.8%

**Q12. If "YES," please rate how well your need for programs of this type are being met using a scale of 1 to 5, where 5 means they are "Fully Met" and 1 means "Fully Unmet."**

(N=329)

	Fully met	Mostly met	Somewhat met	Mostly unmet	Fully unmet
Q12-1. Adult fitness & wellness programs	11.4%	15.8%	33.5%	27.8%	11.4%
Q12-2. Adult sports programs	5.2%	14.3%	37.7%	27.3%	15.6%
Q12-3. Archery programs	2.5%	2.5%	10.0%	27.5%	57.5%
Q12-4. Aquatics programming (e.g. swim lessons, recreation/lap swim, competitive training)	17.8%	27.7%	30.7%	14.9%	8.9%
Q12-5. Before & after school programs	14.8%	20.4%	33.3%	22.2%	9.3%
Q12-6. City sponsored special events	9.1%	27.3%	41.7%	16.7%	5.3%
Q12-7. Community education programs	12.1%	15.2%	48.5%	21.2%	3.0%
Q12-8. Culinary arts (e.g. cooking, baking)	4.8%	7.2%	14.5%	41.0%	32.5%
Q12-9. Cultural enrichment & arts programs	5.7%	9.2%	31.0%	37.9%	16.1%
Q12-10. Environmental education programs	4.9%	9.8%	24.6%	37.7%	23.0%
Q12-11. Esports programs/leagues/tournaments	4.5%	4.5%	27.3%	45.5%	18.2%
Q12-12. Outdoor skills/adventure programs	3.1%	10.9%	20.3%	39.1%	26.6%
Q12-13. Outreach programs	4.5%	4.5%	45.5%	36.4%	9.1%
Q12-14. Performing arts programs	7.8%	7.8%	29.4%	31.4%	23.5%
Q12-15. Pickleball programs	9.5%	14.3%	14.3%	33.3%	28.6%
Q12-16. Preschool programs	14.3%	10.7%	57.1%	14.3%	3.6%
Q12-17. Programs for individuals with disabilities	7.1%	3.6%	32.1%	39.3%	17.9%
Q12-18. Senior adult & fitness programs (age 50+)	4.9%	12.3%	40.7%	34.6%	7.4%
Q12-19. Senior trips/other targeted senior programs	7.8%	12.5%	40.6%	28.1%	10.9%

**Q12. If "YES," please rate how well your need for programs of this type are being met using a scale of 1 to 5, where 5 means they are "Fully Met" and 1 means "Fully Unmet."**

(N=329)

	Fully met	Mostly met	Somewhat met	Mostly unmet	Fully unmet
Q12-20. Social service programs	8.1%	16.2%	43.2%	21.6%	10.8%
Q12-21. Teen programs	10.0%	17.5%	30.0%	25.0%	17.5%
Q12-22. Tennis programs	13.8%	24.1%	24.1%	27.6%	10.3%
Q12-23. Unstructured indoor play	0.0%	4.5%	40.9%	36.4%	18.2%
Q12-24. Youth fitness & wellness programs	4.3%	23.9%	39.1%	19.6%	13.0%
Q12-25. Youth sports programs	17.5%	41.3%	30.2%	7.9%	3.2%
Q12-26. Youth summer camp programs	19.2%	32.7%	32.7%	13.5%	1.9%
Q12-27. Mobile or pop-up recreation programs (i.e. programming brought directly to neighborhoods)	3.8%	11.5%	19.2%	34.6%	30.8%
Q12-28. Other	0.0%	25.0%	0.0%	0.0%	75.0%

**Q12-28. Other**

Q12-28. Other	Number	Percent
FISHING PARK	1	20.0 %
CODING AND BROADCASTING FOR ADULTS	1	20.0 %
SWIMMING LESSONS	1	20.0 %
Seniors 50+ team sports	1	20.0 %
Barre and Yoga	1	20.0 %
Total	5	100.0 %

**Q13. Which FOUR programs from the list in Question 12 are MOST IMPORTANT to your household?**

<u>Q13. Top choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	64	15.6 %
Adult sports programs	15	3.7 %
Archery programs	2	0.5 %
Aquatics programming (e.g. swim lessons, recreation/lap swim, competitive training)	34	8.3 %
Before & after school programs	13	3.2 %
City sponsored special events	26	6.3 %
Community education programs	2	0.5 %
Culinary arts (e.g. cooking, baking)	8	2.0 %
Cultural enrichment & arts programs	10	2.4 %
Environmental education programs	9	2.2 %
Esports programs/leagues/tournaments	1	0.2 %
Outdoor skills/adventure programs	5	1.2 %
Outreach programs	1	0.2 %
Performing arts programs	5	1.2 %
Pickleball programs	3	0.7 %
Preschool programs	7	1.7 %
Programs for individuals with disabilities	9	2.2 %
Senior adult & fitness programs (age 50+)	19	4.6 %
Senior trips/other targeted senior programs	4	1.0 %
Social service programs	1	0.2 %
Teen programs	4	1.0 %
Tennis programs	3	0.7 %
Unstructured indoor play	1	0.2 %
Youth fitness & wellness programs	7	1.7 %
Youth sports programs	16	3.9 %
Youth summer camp programs	9	2.2 %
Mobile or pop-up recreation programs (i.e. programming brought directly to neighborhoods)	2	0.5 %
Other	5	1.2 %
None chosen	125	30.5 %
Total	410	100.0 %

**Q13. Which FOUR programs from the list in Question 12 are MOST IMPORTANT to your household?**

<u>Q13. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	25	6.1 %
Adult sports programs	17	4.1 %
Archery programs	5	1.2 %
Aquatics programming (e.g. swim lessons, recreation/lap swim, competitive training)	16	3.9 %
Before & after school programs	10	2.4 %
City sponsored special events	29	7.1 %
Community education programs	7	1.7 %
Culinary arts (e.g. cooking, baking)	16	3.9 %
Cultural enrichment & arts programs	15	3.7 %
Environmental education programs	5	1.2 %
Esports programs/leagues/tournaments	3	0.7 %
Outdoor skills/adventure programs	8	2.0 %
Outreach programs	2	0.5 %
Performing arts programs	5	1.2 %
Preschool programs	3	0.7 %
Programs for individuals with disabilities	2	0.5 %
Senior adult & fitness programs (age 50+)	16	3.9 %
Senior trips/other targeted senior programs	9	2.2 %
Social service programs	5	1.2 %
Teen programs	10	2.4 %
Tennis programs	3	0.7 %
Unstructured indoor play	3	0.7 %
Youth fitness & wellness programs	12	2.9 %
Youth sports programs	11	2.7 %
Youth summer camp programs	12	2.9 %
Mobile or pop-up recreation programs (i.e. programming brought directly to neighborhoods)	3	0.7 %
None chosen	158	38.5 %
Total	410	100.0 %



**Q13. Which FOUR programs from the list in Question 12 are MOST IMPORTANT to your household?**

<u>Q13. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	13	3.2 %
Adult sports programs	6	1.5 %
Archery programs	5	1.2 %
Aquatics programming (e.g. swim lessons, recreation/lap swim, competitive training)	9	2.2 %
Before & after school programs	6	1.5 %
City sponsored special events	17	4.1 %
Community education programs	5	1.2 %
Culinary arts (e.g. cooking, baking)	12	2.9 %
Cultural enrichment & arts programs	15	3.7 %
Environmental education programs	15	3.7 %
Esports programs/leagues/tournaments	2	0.5 %
Outdoor skills/adventure programs	15	3.7 %
Outreach programs	3	0.7 %
Performing arts programs	7	1.7 %
Pickleball programs	3	0.7 %
Preschool programs	8	2.0 %
Programs for individuals with disabilities	2	0.5 %
Senior adult & fitness programs (age 50+)	13	3.2 %
Senior trips/other targeted senior programs	8	2.0 %
Social service programs	8	2.0 %
Teen programs	5	1.2 %
Tennis programs	7	1.7 %
Unstructured indoor play	2	0.5 %
Youth fitness & wellness programs	9	2.2 %
Youth sports programs	8	2.0 %
Youth summer camp programs	7	1.7 %
Mobile or pop-up recreation programs (i.e. programming brought directly to neighborhoods)	9	2.2 %
<b>None chosen</b>	<b>191</b>	<b>46.6 %</b>
<b>Total</b>	<b>410</b>	<b>100.0 %</b>

**Q13. Which FOUR programs from the list in Question 12 are MOST IMPORTANT to your household?**

<u>Q13. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	10	2.4 %
Adult sports programs	2	0.5 %
Archery programs	6	1.5 %
Aquatics programming (e.g. swim lessons, recreation/lap swim, competitive training)	13	3.2 %
Before & after school programs	3	0.7 %
City sponsored special events	14	3.4 %
Community education programs	13	3.2 %
Culinary arts (e.g. cooking, baking)	8	2.0 %
Cultural enrichment & arts programs	7	1.7 %
Environmental education programs	9	2.2 %
Esports programs/leagues/tournaments	4	1.0 %
Outdoor skills/adventure programs	14	3.4 %
Outreach programs	2	0.5 %
Performing arts programs	8	2.0 %
Pickleball programs	2	0.5 %
Preschool programs	6	1.5 %
Programs for individuals with disabilities	3	0.7 %
Senior adult & fitness programs (age 50+)	11	2.7 %
Senior trips/other targeted senior programs	11	2.7 %
Social service programs	5	1.2 %
Teen programs	4	1.0 %
Tennis programs	3	0.7 %
Unstructured indoor play	3	0.7 %
Youth fitness & wellness programs	9	2.2 %
Youth sports programs	4	1.0 %
Youth summer camp programs	7	1.7 %
Mobile or pop-up recreation programs (i.e. programming brought directly to neighborhoods)	6	1.5 %
Other	3	0.7 %
None chosen	220	53.7 %
Total	410	100.0 %

**SUM OF THE TOP FOUR CHOICES****Q13. Which FOUR programs from the list in Question 12 are MOST IMPORTANT to your household? (top 4)**

<u>Q13. Top choice</u>	<u>Number</u>	<u>Percent</u>
Adult fitness & wellness programs	112	27.3 %
Adult sports programs	40	9.8 %
Archery programs	18	4.4 %
Aquatics programming (e.g. swim lessons, recreation/lap swim, competitive training)	72	17.6 %
Before & after school programs	32	7.8 %
City sponsored special events	86	21.0 %
Community education programs	27	6.6 %
Culinary arts (e.g. cooking, baking)	44	10.7 %
Cultural enrichment & arts programs	47	11.5 %
Environmental education programs	38	9.3 %
Esports programs/leagues/tournaments	10	2.4 %
Outdoor skills/adventure programs	42	10.2 %
Outreach programs	8	2.0 %
Performing arts programs	25	6.1 %
Pickleball programs	8	2.0 %
Preschool programs	24	5.9 %
Programs for individuals with disabilities	16	3.9 %
Senior adult & fitness programs (age 50+)	59	14.4 %
Senior trips/other targeted senior programs	32	7.8 %
Social service programs	19	4.6 %
Teen programs	23	5.6 %
Tennis programs	16	3.9 %
Unstructured indoor play	9	2.2 %
Youth fitness & wellness programs	37	9.0 %
Youth sports programs	39	9.5 %
Youth summer camp programs	35	8.5 %
Mobile or pop-up recreation programs (i.e. programming brought directly to neighborhoods)	20	4.9 %
Other	8	2.0 %
None chosen	125	30.5 %
Total	1071	

**Q14. Please CHECK ALL of the items below that makes a public park WELCOMING to you and the members of your household.**

Q14. All items that make a public park welcoming to your household

	Number	Percent
Familiar staff presence	117	28.5 %
Lighting	252	61.5 %
Organized recreation activities	119	29.0 %
Close to home	230	56.1 %
Facility or park cleanliness	333	81.2 %
Park/facility signage	131	32.0 %
Presence of police/security staff	194	47.3 %
Mowed grass	261	63.7 %
Shade from trees	268	65.4 %
Controlled park access before & after hours	118	28.8 %
Other people actively recreating at the park	133	32.4 %
Sightlines (i.e. a wide range of view in a park)	120	29.3 %
Walking routes to access parks	186	45.4 %
Other	18	4.4 %
Total	2480	

**Q14-14. Other**

Q14-14. Other	Number	Percent
Thank you for the survey. I am the deaf senior citizen	1	5.6 %
Bathroom	1	5.6 %
Lack of addicts lingering and using	1	5.6 %
CONVENIENT/SAFE PARKING	1	5.6 %
HANDBALL COURT EQUALITY	1	5.6 %
ALLOWING DOGS AND TRASH CANS AVAILABLE	1	5.6 %
Equipment maintained and functional	1	5.6 %
RESTROOMS	1	5.6 %
PLOW THE STREETS IN THE WINTER	1	5.6 %
DOGS ON LEASHES	1	5.6 %
DOGS WALK	1	5.6 %
Safety	1	5.6 %
Park programs	1	5.6 %
Accessible and clean restrooms	1	5.6 %
I AM VERY PROUD OF THE PARKS	1	5.6 %
Currently I refrain from participation lack of access for people in wheelchairs	1	5.6 %
Smooth surfaces/wide doorways/automatic door openers for people in wheelchairs	1	5.6 %
Parks are never clean, used needles everywhere	1	5.6 %
Total	18	100.0 %

**Q15. Please CHECK ALL of the items below that makes a public program WELCOMING to you and the members of your household.**

Q15. All items that make a public program welcoming to your household

	Number	Percent
Familiar staff presence	176	42.9 %
ADA accommodations/inclusion	56	13.7 %
Multi-lingual staff	31	7.6 %
Multi-lingual signs/program materials	22	5.4 %
Close to home	225	54.9 %
Quality of instruction	202	49.3 %
Friends participate in the program	139	33.9 %
Availability of scholarships	50	12.2 %
Not overcrowded	235	57.3 %
Other	11	2.7 %
Total	1147	

**Q15-10. Other**

Q15-10. Other	Number	Percent
No comments	1	9.1 %
SECURITY	1	9.1 %
HANDBALL COURT EQUALITY	1	9.1 %
BROCHURE OR ONLINE INFO	1	9.1 %
CHEAP OR FREE	1	9.1 %
FRIENDLY STAFF	1	9.1 %
APPLICABLE PROGRAM	1	9.1 %
Affordable prices	1	9.1 %
Safe clean venue	1	9.1 %
Quality of the program	1	9.1 %
Low pricing	1	9.1 %
Total	11	100.0 %

**Q16. Please indicate how much you agree that you and members of your household feel welcomed, respected, and safe in City of Bristol Parks, Recreation, Youth, and Community Services Department parks and programs using a scale of 1 to 5, where 1 means "Strongly Agree" and 5 means "Strongly Disagree."**

Q16. How much you agree that you feel welcomed, respected, & safe in City BPRYCS parks & programs	Number	Percent
Strongly agree	105	25.6 %
Somewhat agree	129	31.5 %
Neither agree nor disagree	87	21.2 %
Somewhat disagree	36	8.8 %
Strongly disagree	8	2.0 %
Not provided	45	11.0 %
Total	410	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q16. Please indicate how much you agree that you and members of your household feel welcomed, respected, and safe in City of Bristol Parks, Recreation, Youth, and Community Services Department parks and programs using a scale of 1 to 5, where 1 means "Strongly Agree" and 5 means "Strongly Disagree." (without "not provided")**

Q16. How much you agree that you feel welcomed, respected, & safe in City BPRYCS parks & programs	Number	Percent
Strongly agree	105	28.8 %
Somewhat agree	129	35.3 %
Neither agree nor disagree	87	23.8 %
Somewhat disagree	36	9.9 %
Strongly disagree	8	2.2 %
Total	365	100.0 %

**Q17. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation services provided by BPRYCS.**

(N=410)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know
Q17-1. Availability of information about programs & facilities	12.7%	28.5%	22.9%	8.5%	5.1%	22.2%
Q17-2. Customer assistance by staff	15.4%	14.9%	27.3%	3.9%	1.0%	37.6%
Q17-3. Ease of registering for programs	17.1%	20.5%	22.2%	3.7%	0.5%	36.1%
Q17-4. Fees charged for recreation programs	13.9%	19.5%	22.2%	7.6%	1.2%	35.6%
Q17-5. Maintenance of parks/ facilities	13.9%	32.9%	18.3%	11.2%	3.4%	20.2%
Q17-6. Park & facility accessibility (ADA compliant access)	10.5%	18.8%	23.7%	3.9%	0.7%	42.4%
Q17-7. Park & facility rule awareness & enforcement	7.6%	18.5%	23.4%	14.1%	4.4%	32.0%
Q17-8. Quality & number of indoor amenities	5.9%	14.1%	26.6%	11.7%	2.9%	38.8%
Q17-9. Quality & number of outdoor amenities	9.0%	26.6%	22.0%	8.0%	1.5%	32.9%
Q17-10. Shelter, gym, or meeting room rental availability	4.6%	9.3%	27.1%	6.3%	1.5%	51.2%
Q17-11. Ease of renting shelters, gyms, or meeting rooms	4.4%	7.1%	25.4%	4.6%	1.5%	57.1%
Q17-12. User friendliness of website	12.2%	22.9%	23.7%	4.1%	1.5%	35.6%
Q17-13. Amount of open greenspace	12.9%	33.4%	20.0%	5.4%	1.5%	26.8%

**Q17. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation services provided by BPRYCS.**

(N=410)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know
Q17-14. Ease of contacting City staff	11.0%	17.3%	20.5%	6.1%	0.5%	44.6%
Q17-15. Amount of developed parkland	10.0%	25.6%	21.7%	9.0%	0.7%	32.9%
Q17-16. Amount of available indoor recreation space	4.1%	11.5%	23.9%	12.0%	1.2%	47.3%
Q17-17. Connectivity of trails & pathways	7.3%	16.3%	21.0%	13.9%	7.8%	33.7%



**WITHOUT "DON'T KNOW"**

**Q17. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation services provided by BPRYCS. (without "don't know")**

(N=410)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied
Q17-1. Availability of information about programs & facilities	16.3%	36.7%	29.5%	11.0%	6.6%
Q17-2. Customer assistance by staff	24.6%	23.8%	43.8%	6.3%	1.6%
Q17-3. Ease of registering for programs	26.7%	32.1%	34.7%	5.7%	0.8%
Q17-4. Fees charged for recreation programs	21.6%	30.3%	34.5%	11.7%	1.9%
Q17-5. Maintenance of parks/facilities	17.4%	41.3%	22.9%	14.1%	4.3%
Q17-6. Park & facility accessibility (ADA compliant access)	18.2%	32.6%	41.1%	6.8%	1.3%
Q17-7. Park & facility rule awareness & enforcement	11.1%	27.2%	34.4%	20.8%	6.5%
Q17-8. Quality & number of indoor amenities	9.6%	23.1%	43.4%	19.1%	4.8%
Q17-9. Quality & number of outdoor amenities	13.5%	39.6%	32.7%	12.0%	2.2%
Q17-10. Shelter, gym, or meeting room rental availability	9.5%	19.0%	55.5%	13.0%	3.0%
Q17-11. Ease of renting shelters, gyms, or meeting rooms	10.2%	16.5%	59.1%	10.8%	3.4%
Q17-12. User friendliness of website	18.9%	35.6%	36.7%	6.4%	2.3%
Q17-13. Amount of open greenspace	17.7%	45.7%	27.3%	7.3%	2.0%

**WITHOUT "DON'T KNOW"**

**Q17. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," with the following Parks and Recreation services provided by BPRYCS. (without "don't know")**

(N=410)

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied
Q17-14. Ease of contacting City staff	19.8%	31.3%	37.0%	11.0%	0.9%
Q17-15. Amount of developed parkland	14.9%	38.2%	32.4%	13.5%	1.1%
Q17-16. Amount of available indoor recreation space	7.9%	21.8%	45.4%	22.7%	2.3%
Q17-17. Connectivity of trails & pathways	11.0%	24.6%	31.6%	21.0%	11.8%

**Q18. Which THREE Parks and Recreation services listed in Question 17 do you think should receive the MOST ATTENTION from BPRYCS over the next TWO years?**

<u>Q18. Top choice</u>	<u>Number</u>	<u>Percent</u>
Availability of information about programs & facilities	69	16.8 %
Customer assistance by staff	5	1.2 %
Ease of registering for programs	5	1.2 %
Fees charged for recreation programs	21	5.1 %
Maintenance of parks/facilities	84	20.5 %
Park & facility accessibility (ADA compliant access)	5	1.2 %
Park & facility rule awareness & enforcement	16	3.9 %
Quality & number of indoor amenities	8	2.0 %
Quality & number of outdoor amenities	10	2.4 %
Shelter, gym, or meeting room rental availability	3	0.7 %
Ease of renting shelters, gyms, or meeting rooms	3	0.7 %
User friendliness of website	5	1.2 %
Amount of open greenspace	7	1.7 %
Ease of contacting City staff	2	0.5 %
Amount of developed parkland	7	1.7 %
Amount of available indoor recreation space	5	1.2 %
Connectivity of trails & pathways	46	11.2 %
None chosen	109	26.6 %
Total	410	100.0 %

**Q18. Which THREE Parks and Recreation services listed in Question 17 do you think should receive the MOST ATTENTION from BPRYCS over the next TWO years?**

<u>Q18. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Availability of information about programs & facilities	29	7.1 %
Customer assistance by staff	11	2.7 %
Ease of registering for programs	17	4.1 %
Fees charged for recreation programs	11	2.7 %
Maintenance of parks/facilities	48	11.7 %
Park & facility accessibility (ADA compliant access)	11	2.7 %
Park & facility rule awareness & enforcement	38	9.3 %
Quality & number of indoor amenities	13	3.2 %
Quality & number of outdoor amenities	20	4.9 %
Shelter, gym, or meeting room rental availability	4	1.0 %
Ease of renting shelters, gyms, or meeting rooms	4	1.0 %
User friendliness of website	7	1.7 %
Amount of open greenspace	14	3.4 %
Ease of contacting City staff	4	1.0 %
Amount of developed parkland	7	1.7 %
Amount of available indoor recreation space	11	2.7 %
Connectivity of trails & pathways	25	6.1 %
None chosen	136	33.2 %
Total	410	100.0 %

**Q18. Which THREE Parks and Recreation services listed in Question 17 do you think should receive the MOST ATTENTION from BPRYCS over the next TWO years?**

Q18. 3rd choice	Number	Percent
Availability of information about programs & facilities	24	5.9 %
Customer assistance by staff	6	1.5 %
Ease of registering for programs	15	3.7 %
Fees charged for recreation programs	14	3.4 %
Maintenance of parks/facilities	27	6.6 %
Park & facility accessibility (ADA compliant access)	4	1.0 %
Park & facility rule awareness & enforcement	24	5.9 %
Quality & number of indoor amenities	10	2.4 %
Quality & number of outdoor amenities	21	5.1 %
Shelter, gym, or meeting room rental availability	3	0.7 %
Ease of renting shelters, gyms, or meeting rooms	4	1.0 %
User friendliness of website	13	3.2 %
Amount of open greenspace	19	4.6 %
Ease of contacting City staff	9	2.2 %
Amount of developed parkland	11	2.7 %
Amount of available indoor recreation space	6	1.5 %
Connectivity of trails & pathways	44	10.7 %
None chosen	156	38.0 %
Total	410	100.0 %

**SUM OF THE TOP THREE CHOICES**

**Q18. Which THREE Parks and Recreation services listed in Question 17 do you think should receive the MOST ATTENTION from BPRYCS over the next TWO years? (top 3)**

Q18. Top choice	Number	Percent
Availability of information about programs & facilities	122	29.8 %
Customer assistance by staff	22	5.4 %
Ease of registering for programs	37	9.0 %
Fees charged for recreation programs	46	11.2 %
Maintenance of parks/facilities	159	38.8 %
Park & facility accessibility (ADA compliant access)	20	4.9 %
Park & facility rule awareness & enforcement	78	19.0 %
Quality & number of indoor amenities	31	7.6 %
Quality & number of outdoor amenities	51	12.4 %
Shelter, gym, or meeting room rental availability	10	2.4 %
Ease of renting shelters, gyms, or meeting rooms	11	2.7 %
User friendliness of website	25	6.1 %
Amount of open greenspace	40	9.8 %
Ease of contacting City staff	15	3.7 %
Amount of developed parkland	25	6.1 %
Amount of available indoor recreation space	22	5.4 %
Connectivity of trails & pathways	115	28.0 %
None chosen	109	26.6 %
Total	938	

**Q19. For each item listed below, please indicate what you believe is the appropriate mix of support from taxes versus user fees for each program/service provided by BPRYCS.**

(N=410)

	100% taxes	75% taxes & 25% user fees	50% taxes & 50% user fees	25% taxes & 75% user fees	100% user fees	Not provided
Q19-1. Adult programs	6.3%	12.7%	26.8%	13.9%	18.0%	22.2%
Q19-2. Adventure course	5.4%	10.0%	22.2%	13.9%	22.7%	25.9%
Q19-3. Camps	3.9%	11.5%	25.6%	14.6%	20.0%	24.4%
Q19-4. Community education programs	14.6%	13.9%	24.6%	13.4%	9.5%	23.9%
Q19-5. Community special events/festivals	14.1%	17.3%	23.4%	9.3%	11.2%	24.6%
Q19-6. Facility rentals	2.4%	3.9%	13.9%	8.8%	46.8%	24.1%
Q19-7. Picnic shelter rentals	3.2%	5.4%	14.1%	9.5%	43.7%	24.1%
Q19-8. Preschool programs	15.9%	14.6%	21.7%	8.5%	12.4%	26.8%
Q19-9. Senior programs	22.4%	18.0%	21.5%	7.1%	8.3%	22.7%
Q19-10. Social service programs	19.5%	17.8%	18.5%	8.8%	9.3%	26.1%
Q19-11. Swimming lessons	5.9%	9.0%	25.1%	12.7%	22.4%	24.9%
Q19-12. Teen programs	11.2%	15.4%	24.9%	12.2%	11.7%	24.6%
Q19-13. Youth programs	12.9%	15.6%	22.9%	13.2%	10.7%	24.6%

**WITHOUT "NOT PROVIDED"**

**Q19. For each item listed below, please indicate what you believe is the appropriate mix of support from taxes versus user fees for each program/service provided by BPRYCS. (without "not provided")**

(N=410)

	100% taxes	75% taxes & 25% user fees	50% taxes & 50% user fees	25% taxes & 75% user fees	100% user fees
Q19-1. Adult programs	8.2%	16.3%	34.5%	17.9%	23.2%
Q19-2. Adventure course	7.2%	13.5%	29.9%	18.8%	30.6%
Q19-3. Camps	5.2%	15.2%	33.9%	19.4%	26.5%
Q19-4. Community education programs	19.2%	18.3%	32.4%	17.6%	12.5%
Q19-5. Community special events/festivals	18.8%	23.0%	31.1%	12.3%	14.9%
Q19-6. Facility rentals	3.2%	5.1%	18.3%	11.6%	61.7%
Q19-7. Picnic shelter rentals	4.2%	7.1%	18.6%	12.5%	57.6%
Q19-8. Preschool programs	21.7%	20.0%	29.7%	11.7%	17.0%
Q19-9. Senior programs	29.0%	23.3%	27.8%	9.1%	10.7%
Q19-10. Social service programs	26.4%	24.1%	25.1%	11.9%	12.5%
Q19-11. Swimming lessons	7.8%	12.0%	33.4%	16.9%	29.9%
Q19-12. Teen programs	14.9%	20.4%	33.0%	16.2%	15.5%
Q19-13. Youth programs	17.2%	20.7%	30.4%	17.5%	14.2%

**Q20. Please indicate how supportive you are of each of the following potential options for Page Park, by rating each option on a scale of 1 to 4, where 4 means "Very Supportive" and 1 means "Not Supportive."**

(N=410)

	Very supportive	Somewhat supportive	Not sure	Not supportive
Q20-1. Enhance parking availability on site	41.2%	27.3%	26.6%	4.9%
Q20-2. Enhance walkability within the park	55.1%	19.0%	24.4%	1.5%
Q20-3. Activate the park via additional programming	34.6%	28.0%	36.1%	1.2%
Q20-4. Activate the park via additional amenities & facilities	39.3%	27.6%	31.2%	2.0%
Q20-5. Activate the park via special events & facility rentals	34.6%	25.9%	36.3%	3.2%
Q20-6. Renovate/update the existing amenities & facilities	51.2%	24.9%	22.4%	1.5%
Q20-7. Other	96.2%	3.8%	0.0%	0.0%

**Q20-7. Other**

1. Add "bubble" to pool for year round use
2. Bathrooms
3. Clean and fix playground
4. Concessions
5. Handball court facilities
6. Keep restrooms open. Clean area near concrete stage, shaded seating and update the splash pad.
7. Love page park
8. Maintenance of the park cleaning trash
9. Make it safer to be there. More police presence.
10. Manage bear population
11. More security/police attention.....bristol eastern kids come everyday in groups to drink, smoke weed, deface rides and property and cause issues in front of little kids
12. Mow down grass/weeds in walking paths.
13. New kid park toys
14. Open vehicle traffic in orchard at the top of ski area
15. Pickleball
16. Please send out a booklet of all the recreation activities just like burlington in unionville do
17. Plow the streets in the winter!
18. Pool
19. Provide opportunities for quiet areas away from activity.
20. Rule enforcement
21. Security
22. Security is needed
23. Sidewalks
24. Tend to playground needs.
25. The parking lot in page park need a emergency to be fix , is very awful a lot of holes and get my poor car and tires in pain , you guys need to close is and to all the parking lot new again , please don't just cover the holes , do the complete parking lot like is suppose to be
26. Walk/bike path of whole park



**Q21. Please indicate how supportive you are of each of the following potential options for the Roberts Property (Chippers Hill Dog Park), by rating each option on a scale of 1 to 4, where 4 means "Very Supportive" and 1 means "Not Supportive."**

(N=410)

	Very supportive	Somewhat supportive	Not sure	Not supportive
Q21-1. Maintain property as an active park with programming, new amenities, & new facilities (such as multi-sport fields/complex)	18.0%	19.0%	47.6%	15.4%
Q21-2. Maintain property as a passive park with enhanced open space, pathways, & trails	38.8%	19.0%	37.6%	4.6%
Q21-3. Maintain property as it currently exists	21.5%	18.0%	48.8%	11.7%
Q21-4. Other	88.9%	0.0%	11.1%	0.0%

**Q21-4. Other**

1. Bird/wildlife sanctuary
2. Dogs on leash required
3. Golf course or something that brings people in from other cities to promote growth in spending.  
We need better restaurants in bristol like olive garden on the new 72 . Promote new growth to stores and restaurants....bring in business and promote growth to lower our taxes like southington and plainville. We are over taxes period.
4. Handball court facility/wall
5. Have never been to the park
6. Improve the dog park
7. Mow
8. Plow the streets in the winter
9. Trails marked properly

**Q22. If you had an additional \$100, how would you allocate the funds among the BPRYCS categories listed below for the entire system?**

	Mean
Improve/maintain existing parks & recreation facilities	42.35
Acquire new parkland & open space	24.42
Construct new sports fields & courts (e.g. softball, soccer, baseball, cricket, tennis, pickleball)	20.89
Acquire & develop pathways & greenways (walking & biking trails)	35.62
Develop new facilities (e.g. pools, indoor recreation space, playgrounds)	26.70

**Q23. Please rate your level of satisfaction with the overall value that your household receives from the BPRYCS Department.**

Q23. Your level of satisfaction with overall value your household receives from BPRYCS Department	Number	Percent
Very satisfied	44	10.7 %
Satisfied	119	29.0 %
Neutral	126	30.7 %
Dissatisfied	25	6.1 %
Very dissatisfied	6	1.5 %
Don't know	90	22.0 %
Total	410	100.0 %

**WITHOUT "DON'T KNOW"**

**Q23. Please rate your level of satisfaction with the overall value that your household receives from the BPRYCS Department. (without "don't know")**

Q23. Your level of satisfaction with overall value your household receives from BPRYCS Department	Number	Percent
Very satisfied	44	13.8 %
Satisfied	119	37.2 %
Neutral	126	39.4 %
Dissatisfied	25	7.8 %
Very dissatisfied	6	1.9 %
Total	320	100.0 %

**Q24. Including yourself, how many people in your household are...**

	Mean	Sum
number	2.7	1102
Under age 5	0.2	73
Ages 5-9	0.2	90
Ages 10-14	0.2	77
Ages 15-19	0.1	52
Ages 20-24	0.1	57
Ages 25-34	0.3	123
Ages 35-44	0.4	174
Ages 45-54	0.3	135
Ages 55-64	0.4	177
Ages 65-74	0.2	94
Ages 75-84	0.1	33
Ages 85+	0.0	17

**Q25. What is your age?**

<u>Q25. Your age</u>	<u>Number</u>	<u>Percent</u>
18-34	80	19.5 %
35-44	84	20.5 %
45-54	78	19.0 %
55-64	88	21.5 %
65+	71	17.3 %
Not provided	9	2.2 %
Total	410	100.0 %

**WITHOUT "NOT PROVIDED"****Q25. What is your age? (without "not provided")**

<u>Q25. Your age</u>	<u>Number</u>	<u>Percent</u>
18-34	80	20.0 %
35-44	84	20.9 %
45-54	78	19.5 %
55-64	88	21.9 %
65+	71	17.7 %
Total	401	100.0 %

**Q26. How many years have you lived in Bristol?**

<u>Q26. How many years have you lived in Bristol</u>	<u>Number</u>	<u>Percent</u>
0-5	52	12.7 %
6-10	40	9.8 %
11-15	38	9.3 %
16-20	41	10.0 %
21-30	58	14.1 %
31+	167	40.7 %
Not provided	14	3.4 %
Total	410	100.0 %

**WITHOUT "NOT PROVIDED"****Q26. How many years have you lived in Bristol? (without "not provided")**

<u>Q26. How many years have you lived in Bristol</u>	<u>Number</u>	<u>Percent</u>
0-5	52	13.1 %
6-10	40	10.1 %
11-15	38	9.6 %
16-20	41	10.4 %
21-30	58	14.6 %
31+	167	42.2 %
Total	396	100.0 %

**Q27. To the extent you feel comfortable, please indicate whether you identify yourself as a person with a disability or are differently-abled.**

Q27. Do you identify yourself as a person with a disability or are you differently-abled	Number	Percent
Yes	50	12.2 %
No	326	79.5 %
Not provided	34	8.3 %
Total	410	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q27. To the extent you feel comfortable, please indicate whether you identify yourself as a person with a disability or are differently-abled. (without "not provided")**

Q27. Do you identify yourself as a person with a disability or are you differently-abled	Number	Percent
Yes	50	13.3 %
No	326	86.7 %
Total	376	100.0 %

**Q28. Which of the following best describes your race?**

<u>Q28. Your race</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian American	7	1.7 %
Black or African American	20	4.9 %
Hispanic, Latino, Latina, or Latinx	64	15.6 %
Native American, American Indian, Alaska Native, or Pacific Islander	4	1.0 %
White	331	80.7 %
Other	3	0.7 %
Prefer not to answer	33	8.0 %
Total	462	

**WITHOUT "PREFER NOT TO ANSWER"****Q28. Which of the following best describes your race? (without "prefer not to answer")**

<u>Q28. Your race</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian American	7	1.9 %
Black or African American	20	5.3 %
Hispanic, Latino, Latina, or Latinx	64	17.0 %
Native American, American Indian, Alaska Native, or Pacific Islander	4	1.1 %
White	331	87.8 %
Other	3	0.8 %
Total	429	

**Q28-6. Other**

<u>Q28-6. Other</u>	<u>Number</u>	<u>Percent</u>
Mixed	3	100.0 %
Total	3	100.0 %



**Q29. Which of the following best describes the primary language spoken at home?**

<u>Q29. What best describes the primary language spoken at home</u>	<u>Number</u>	<u>Percent</u>
English	366	89.3 %
Spanish	24	5.9 %
Polish	2	0.5 %
Mandarin	1	0.2 %
Other	6	1.5 %
Not provided	11	2.7 %
Total	410	100.0 %

**WITHOUT "NOT PROVIDED"****Q29. Which of the following best describes the primary language spoken at home? (without "not provided")**

<u>Q29. What best describes the primary language spoken at home</u>	<u>Number</u>	<u>Percent</u>
English	366	91.7 %
Spanish	24	6.0 %
Polish	2	0.5 %
Mandarin	1	0.3 %
Other	6	1.5 %
Total	399	100.0 %

**Q29-12. Other**

<u>Q29-12. Other</u>	<u>Number</u>	<u>Percent</u>
American sign language	2	33.3 %
French	1	16.7 %
Lithuanian	1	16.7 %
Ukrainian	1	16.7 %
Filipino	1	16.7 %
Total	6	100.0 %

**Q30. What is your gender identity?**

<u>Q30. Your gender identity</u>	<u>Number</u>	<u>Percent</u>
Male/man	197	48.0 %
Female/woman	206	50.2 %
Transmale/transman	1	0.2 %
Decline to answer	6	1.5 %
Total	410	100.0 %

**WITHOUT "DECLINE TO ANSWER"****Q30. What is your gender identity? (without "decline to answer")**

<u>Q30. Your gender identity</u>	<u>Number</u>	<u>Percent</u>
Male/man	197	48.8 %
Female/woman	206	51.0 %
Transmale/transman	1	0.2 %
Total	404	100.0 %

**Q31. Please share any additional comments that can assist the City of Bristol Parks, Recreation, Youth and Community Services Department in improving services to your household.**

1. 33 years and i believe we have better park land then neighboring higher income cities but i do not believe that the parks department has instilled pride in workmanship nor has the bad elements that are in the parks been able to be curtailed. I will say the new management that is actually educated in parks and recreations is a blessing to the city versus the previous way of doing things. I am a shrub road resident that has a nature center, horse farm and a park but all three are difficult to access because of no sidewalks, heavier than necessary traffic and the park facilities are in poor shape with years of band aids applied. I am also a big support of cameras in the parks as a means to monitor and reduce the amount of trouble that can occur.
2. A community garden would bring a lot of pride and greater sense of community to bristol. One of the huge open fields on mix street or burlington ave would be a great spot. It would bring more income to the city for those renting the allotments. Also i think we could all benefit from an ornamental garden or two. There are plenty in other "more desirable" towns and i think that adds to the upscale feel that would make bristol a more desirable residence.
3. Anytime i talk about bristol, i always start that we have the best park system of any city remotely our size.
4. As a new resident of bristol i just don't know enough about parks and rec's the survey helped me understand how many other venues are available and the fact that i should go on the website and do some research
5. Beautiful town. Terrible cell service. Lovely parks and city attributes, but so many dead zones.
6. Better clean up, watch the trash, support disc golf and green space please!
7. Better maintenance of the dog park located at rockwell park. In previous years my puppy visited the dog park and contracted parvo. We almost lost her with a very high vet bill due to she had to be quarantined for multiple days. I called to make park aware and spoke to 2 different staff members who never called me back or acknowledged the serious nature of the issue. This has put a bad taste in my mouth re: visiting parks in bristol.
8. Both my husband and i are educators. We hope as the virus gets better perhaps we can become involved in town concerts, activities, and holiday events.
9. Brackett park needs an entire overhaul of the park. It should be re-designed so the public can feel safe and welcomed to use it.
10. Bristol is centrally located in between large cities such as waterbury, hartford, and new britain. It would be nice to see more retail, restaurants, and other attractions so that bristol can improve on being competitive.
11. Bristol is full of litter, add trash/recycle cans around the city.
12. Clean up the used heroin needles all over the city
13. Cleaner parks with bathroom facilities. Update parks and playgrounds. Clean gimmat locker room better.
14. Community gardens and making the programs more accessible financially to everyone are most important to my household
15. Continue to support the bristol senior ctr
16. Distribute available programs thru parent emails and schools...
17. Doing a good job. We are happy with the way things are now.
18. Doing anything for our kids and senior citizens is so very important.
19. Enjoyed all of the above when younger when friends and family members were available to attend with, especially outdoor concerts years ago.

20. Equality in recreation, been asking mayors since mayor frank nicaastro for a hand ball court for our youth to no avail. Maybe this time with this wonderful mayor things will be better.
21. For a small city with limited funds, i am pleased with the work the city does. Although we don't take part in all that's offered, i think the options for all residents are important.
22. Great programs available! Keep up the amazing work you all do!
23. Great survey!
24. I am handicapped and cannot participate in any of these activities. But i think the dog park is good for people who can use it.
25. I appreciate the efforts of bristol to offer a variety of ways for citizens to be engaged and active. I would also like to get involved, if possible. I have been working in both wellness and diversity & inclusion for the last 11 years and have a passion for the overall wellbeing of people. My email is: addasantis@yahoo.com
26. I believe there should be less programs for addicts and the homeless in town, and more free available programs for our "at risk youth". Many of our youth are raised in single family homes lacking food and supervision. We need more programs for them.
27. I do not use facilities very often. My wife uses the pool in the winter time, the one on mix street.
28. I have young grandchildren who do not reside with us but we visit bristol parks often with them we need to continue to maintain our parks.
29. I strongly disagree with how the summer camp at stanford school was run. My daughter having to switch tables weekly caused a lot of stress on her. I also didn't like that i had to pay for all of the weeks i needed upfront. Who can afford that? I had to borrow money to be able to ensure she could go the weeks she did. I think there should be a deposit required for the weeks that are selected. But not 100% upfront. Most of us need to make weekly or bi-weekly payments since that is how we are usually paid by our jobs.
30. I use rockwell park, nice but needs to be maintained and cleaned better. I use it for walking.
31. I used to play in the summer baseball programs offered by bristol parks and rec and would like to see those programs receive continued support.
32. I was glad to know they offer sport and social services for free. (counseling) but we could not get a spot in there. We did get a referral that was helpful.
33. I wish to thank the main street foundation for awarding my daughter a \$900.00 scholarship to st. Paul catholic high school. We are truly grateful-thank you!
34. I would like to get more info-flyers in mail to know what is going on in my community and things to do. Thank you
35. I would like to see a movie theater located on main street in the big empty lot. This would bring much needed jobs to the city for youths and seniors alike.
36. I would love to see more programs that are available and inclusive to the deaf people.
37. I'd enjoy more gatherings for adults (married or not). My 13 year old daughter enjoys meeting kids from all over bristol and wants more opportunities to volunteer with her peers.
38. Increase functionality of website, and the e-newsletter easier to read. Increase frequency of mailers. Increase security and maintenance of rockwell park.
39. Indoor pool space is incredibly limited to one pool for the entire city. Having a child on a competitive swim team, it is a challenge to get enough pool time thru the year.
40. Is there any way to help women feel safe walking in less open areas/trails like at rockwell park alone? Along the river and far side of pond? I got my young kids involved in the 90's in programs and activities like gymnastics and swim lessons. Great programs at great prices that have helped shape them well. Thank you!

41. It would be wonderful and also bring more people to bristol if we had a long bike/walking trail that was dog friendly. So many people i know in bristol go to farmington/avon/simsbury for their trails. It would also encourage residents to be active and healthier. Trails aren't a difficult thing to maintain, either, so it wouldn't be very costly in the grand scheme of things.
42. I've had my kids involved with the bristol parks & rec program since the were 3, with skyhawks. They are still involved with different activities (indoor flag football, basketball, sandlot baseball). Overall, our experience has been great. The staff and coaches are always welcoming and knowledgeable. Its been a great experience and a great program to offer our youth of bristol. Thank you.
43. Keep up the good work!
44. Keep up the good work. My favorite parks are page and rockwell.
45. Kids and youth programs should be free of charge. More youth activities could be added and request for more parents to get involved with their childrens lives.
46. Knock down the empty building in town and plant trees. Clean up all the goose poop on memorial blvd. Build benches for people to sit on at page park playground area. I would like to see bristol get a playground like bartlem park in cheshire or jonathon's dream in w.h.
47. Kudos in trying to make bristol a more feasible place to live by finding out what residence think is important.
48. Later in the day programming for children and/or more weekend programming to accommodate working parents.
49. Love kurn park as a bypass park to enjoy the natural wildlife. My only suggestion is to cut down the trees blocking the trails from the last storm.
50. Lower city taxes. When i retire moving out of ct for lower taxes!
51. Maintain the trails at rockwell park.
52. More information about what's available or how to get the information.
53. More play equipment for stocks park. More swings and items for children under 5. Better picnic tables and clean the ground first thing in the morning!!
54. More policing, cameras and lights for safe walking and to curb vandalism. It is a shame to always repair.
55. My daughter did a semester with ally at bristol youth group.....20 signed up....15 dropped out because it was boring and non inclusive.....the only 5 that were left at the sudo graduation were 4 very rich white girls and my daughter who was also white....they rich group didn't talk to my daughter and ran the other girls out by not including them and ostracizing them.....i think what bristol needs is to break/ get away from the money divide in the city...in all of its programs at all levels there is a money divide....let's take baseball in the city, the richer parents either donate time by coaching or money and their kids get special treatment..(1st picked, use of facilities that's others don't, more options to train than a poor kid who has signed up...)Aquatic center....my daughter has friends in high school that can't afford to go each year, but she also has friends that have never paid a dime because of who there parents are/ know.....my daughter went to a birthday party there last year and the mother told us she didn't pay a dime....we looked into doing it as well and it was 180 dollars.....again it's a money divide.....we need to figure out the equality for all these programs.....poor kids need to be able to come to them with open arms with scholarships or free memberships, middle class needs a affordable rate to send the kids and the upper class should still have to pay the affordable rate regardless of what/who the parents do or are.....bristol is a big city 60000 plus people.....you will see a lot of the poorer kids at rockwell or page, and both parks could be made in to much bigger and better facilities.....but you will not see those same kids/families at the aquatic center or the chippins hill dog park because of the placement and cost...
56. Need a good walk/bike trail similar to farmington valley trail. Connect to plainville section.
57. Need more advertising of programs and services offered

58. Need more attention to those in wheelchairs i.e. Height of tables, adequate turning space between tables to navigate wheelchairs, wider sidewalk width for walking for those in wheelchairs, more curb/sidewalk cut outs for easier access.
59. Need more information about parks, either by mail or drop offs at home.
60. No comments. Many thanks!
61. No smoking enforced
62. Now that i am retired, i would love to know what programs are available.
63. Offer reasonably priced barre/yoga classes not on thursdays.
64. Opening the road that is blocked so driving and parking in the orchard area is possible. That road was blocked to accommodate buzz barton, former police captain whose property borders that area of the park at page park!
65. Overall communications on youth programs throughout the year needs to improve.
66. Overall happy with the parks and rec. Would like to see attention kept on cleaning, lighting, security and police patrol.
67. Overall i am please, keep the parks clean.
68. Page park has a lot of potential to be a nice family park.
69. Page park has amazing tennis courts! Thank you for maintaining them and for the evening court lights. The page park playground does not look as well maintained as it did in previous years. It looks like it needs some repairs and cleaning up.  
We love birge pond, especially the trails, but there are often shady people hanging around there. We have smelled marijuana there several times and seen a drug needle on the picnic bench. Some people aren't careful about their fishing lines and there is often trash in the pond and on the trails. There should be more monitoring at birge pond by police or park staff. I'd love to see the pond cleaned up.  
We would love to see more tennis courts resurfaced in bristol and indoor tennis courts and/or competitive tennis for youth. We go to farmington for indoor tennis and competitive matches.  
We would like some better dining options in bristol. We mostly do take out in bristol. We tend to dine out in cheshire, farmington, and southington. There aren't a lot of good dining-in options that we are aware of that are family friendly but also higher end/fine dining. We would love a more upscale chinese/thai/asian option and a good italian option. We do go to san gennaro's and the double tree hotel. We hope main street will be better developed and more attractive to families in the future.
70. Page park is closest to me for playground or walking but i don't feel safe.
71. Parks, rec, youth, and community seems like it too many responsibilities to fit under one organization. It should be at least two organizations. Parks and rec for one group. Youth and community for the other. Maybe even split up youth and community, or make youth a subset of community.
72. Pine lake trail has been blocked by a person that made a patchwork dog pen that blocks access past that point. If that is town land it should be removed and the involved party notified not to do that again.
73. Please develop kern park into a nice playground for children. Make the younger swim classes smaller in size. We would love to take advantage of aquatics programs, but had a safety issue/concern and close call. Was not take seriously when brought to the attention of leadership. Ymca is much more expensive, but we feel safe.
74. Please don't touch nelson's field ever, the trash and broken sleds left there are enough damage to our beautiful neighborhood treasure. Nor make huge changes to the robert's property, this side of town is quiet and naturally beautiful leave it that way. Sports complex is not needed.
75. Please plow the streets in the winter! We pay a large amount of taxes, all of these activities should be covered by the taxes we pay here! You have one of the biggest employers in the world with espn and there is nothing in this town!

76. Renovation to the dennis malone aquatics center was much needed and very nice. Much more welcoming. Would love to see more indoor aquatic space.
77. Rockwell park is not well maintained for walking and hiking and there is plenty of park property available and going to waste.
78. Rockwell park used to be a pleasant place to go however much of the new britain residents and local residents thy have to regard for others along with a lack of security have made it feel unsafe and i welcomed to many of us residents. Smoking, cursing, garbage and loud music at playgrounds along with dogs off leash have forced me to abandon going there. I feel as if i pay high taxes for other people that pay little or no taxes to the city to have places to do as they please.
79. Send more brochures by mail
80. Shade equipment at rockwell park so children can play on it. It is too hot!
81. Sidewalks in the parks would be appreciated to increase safety. A big frisbee golf event (state wide) could bring great attention to bristol. Is a great course so use that as a promotion tool for the parks.
82. Sorry not to be more helpful. We both have health issues.
83. Sorry, i have never used these services.
84. Support main street and north main street business and restaurant opportunities. Also small businesses like yoga studios. Rt 6 is overloaded with franchise/chain stores and restaurants. We avoid due to traffic and these reasons.
85. Thank you for creating this survey. I enjoy bristol and its outdoor spaces and amenities. I am interested more trails for walking, biking and cross town adventures.
86. Thanks for asking my opinion
87. Thanks very much for the dennis malone ctr and the page park pool.
88. The disc golf courses at page park and rockwell have offered me and my friends countless hours of safe fun during the pandemic. However, the areas are not always safe and there is a large amount of broken glass and litter throughout. I know that many disc golfers try and help but a more concerted effort from the parks department would help illicit a stronger interest in both the parks and bristol itself. Disc golf is a fast growing sport and revenue from increased popularity would go a long way in increasing the towns public image.
89. The improvements show. Please continue doing what you are doing and continue to build on it. I think continue to refresh what we already have before spending money to acquire more. Would love to see page refreshed like rockwell was and start seeing community events there. The property has so much potential!
90. The lights at page park tennis courts are not the best. The courts are very busy. A lot of people would appreciate new lights.
91. The wife and i are golf enthusiast, therefore question #22 is to acquire land or buy a golf course
92. The youth do not appreciate what they have. Seniors need quality programs, both sports and body. The senior population is high here.
93. Update playground and walk-able trails at page park. The quality of playground equipment has greatly deteriorated over the past decade.
94. Very impressed with question #30 and the options offered. Ty.
95. Very pleased with director, staff and facilities and activities provided. Sad that forestville area lacks a park.
96. We are both retired!
97. We do not have children or pets. We make very little if any use of these parks or programs.
98. We have been gifted with beautiful, natural, open air facilities. I think that they would be better used by a more diverse group of families, if they were made safer. Please continue the excellent youth instruction programs, soccer and basketball, as well as for seniors.

99. We have enjoyed the swimming and soccer programs. We frequently use the page and rockwell playgrounds. I would enjoy an expansion of woodland and meadow access. The page park structures are in desperate need of repair/upgrade.
100. We have just been learning about what is available in bristol, then the virus has kept us at home. We do babysit our toddler, preschool, and grade school age grandchildren often so we would really appreciate facilities and programs that we could make use of with them. We also have a special-needs grown son who would benefit from programs that give him a chance to meet other people.
101. We love our local parks and have loved seeing the new programming(pre-covid)
102. We need a indoor soccer fields for winter time for ours kids because no all parents have money for pay for private places.
103. We need more police.
104. We often go to plainville's norton park bc it's been redone and is so much nicer the equipment is so fun for the kids. I refuse to take my kids to rockwell bc i often see drugs and smell pot. Same with page park no obeys the rules and are constantly smoking and cursing in front of little kids so we end up leaving it's disgusting and frustrating.
105. We used the youth programs when i was growing up and my children were growing up. I believe they are important to the community. We still enjoy the concerts in the parks and walking through the parks.
106. What happened to the step saver? That paper provided a lot of information that i otherwise never was aware of.
107. Would be nice to see fitness/wellness programs for disabled people in the 40-60 age range. There is no inclusion in younger or senior activities. Thank you for keeping federal hill park maintained. More direct mailings(monthly newsletter) would be great. Too many times i find out about local activities after the fact.
108. Would love to see a well maintained dog park. I have no place available to let my dog run. Came back to bristol from living in another area out of state that had a wonderful dog park with 3 areas established in it. One for small dogs ( under 35 lbs.), and big dog area and an area for dogs that did not like other dogs!. Miss this terribly since my move back here!
109. You did a great job upgrading rockwell park. It is now being used by so many people of all ages and it's not being kept up. The paths are overgrown when trying to walk around pond. There are sections on the path that are badly eroded and washed away making walking difficult and dangerous. It is not well lit at dawn and sunset making walking difficult.
110. You should've made memorial blvd school into another public school to keep class sizes as small as possible due to covid-19. Also try looking into antimicrobial bathroom fixtures. Bathrooms, now more than ever, must be maintained the best. Bristol has made great improvements here and there over the last couple years. I look forward to all the continuing progress.



## Section 5

# Survey Instrument

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111 North Main Street Bristol, CT 06010 | 860-584-6160 | [Parksandrecreation@bristolct.gov](mailto:Parksandrecreation@bristolct.gov)



July 2020

Dear Valued City of Bristol Resident,

The City of Bristol Department of Parks, Recreation, Youth and Community Services is undergoing a comprehensive city wide master planning process to help us determine priorities for parks, programs and services over the next 5-10 years.

**We appreciate your time**

Your household was one of a limited number selected at random to receive this survey, therefore, it is very important that you participate. We realize that this survey will take approximately 15 minutes to complete, but each question is important. The time you invest in completing this survey will help us take a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of all its residents.

**Please complete and return your survey within the next two weeks**

We have selected ETC Institute, a national research firm based in Olathe, Kansas, as our partner to administer this survey. They will compile the data received and present the results later this year. ***Your responses will remain confidential.*** We encourage you to complete the survey and return it in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061. If you prefer to take the survey online, the address is [www.bristolsurvey.org](http://www.bristolsurvey.org).

Thank you in advance for your participation in this important survey. If you have any questions, please feel free to contact me at (860) 584-6160 or by e-mail at [joshmedeiros@bristolct.gov](mailto:joshmedeiros@bristolct.gov).

Sincerely,



Dr. Joshua T. Medeiros, Ed.D., CPRP  
Superintendent  
Parks, Recreation, Youth and Community Services  
City of Bristol  
111 North Main Street  
Bristol, CT 06010

To learn more about what your backyard Parks & Recreation Department has to offer; visit us at [www.bristolrec.com](http://www.bristolrec.com) | Join the conversation @BristolCTParksandRecreation on Facebook & Instagram

# Parks, Recreation, Youth and Community Services Needs Assessment

Let your voice be heard today!

Bristol Parks, Recreation, Youth and Community Services (BPRYCS) would like your input to help determine recreation program, service, and facility priorities for our community. This survey will take 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope or fill it out on-line. We greatly appreciate your time!

**1. How familiar would you say you are with what the Bristol Parks, Recreation, Youth, and Community Services Department (BPRYCS) provides to the community?**

\_\_\_\_(1) Extremely Familiar      \_\_\_\_ (3) Somewhat Familiar      \_\_\_\_ (5) Not at All Familiar  
\_\_\_\_(2) Moderately Familiar      \_\_\_\_ (4) Slightly Familiar

**2. Please indicate how valuable of a contributor you believe BPRYCS is in addressing each of the following community issues using a scale of 1 to 5, where 5 means "Very Valuable Contributor" and 1 means "Not a Valuable Contributor at All".**

Issue	Very Valuable Contributor	Somewhat Valuable Contributor	Neutral	A Less Valuable Contributor	Not a Valuable Contributor at All	Don't Know
01. Attracting and retaining businesses	5	4	3	2	1	9
02. Enhancing healthy aging	5	4	3	2	1	9
03. Enhancing community connection to each other	5	4	3	2	1	9
04. Enhancing community health by combating stress, diabetes, heart disease, and obesity through fitness and wellness	5	4	3	2	1	9
05. Helping individuals stay positive, cope with the stresses of life, and work productively	5	4	3	2	1	9
06. Enhancing real estate values	5	4	3	2	1	9
07. Increasing cultural unity through social equity/justice	5	4	3	2	1	9
08. Making living in Bristol fun	5	4	3	2	1	9
09. Preserving and protecting the natural environment	5	4	3	2	1	9
10. Preventing youth crime and promoting youth resiliency	5	4	3	2	1	9
11. Preventing or reducing substance use	5	4	3	2	1	9
12. Providing alternate (non-vehicle) ways to move throughout the City (trails, paths)	5	4	3	2	1	9
13. Shaping public perceptions of Bristol and its overall quality of life which helps build a sense of place/home	5	4	3	2	1	9

**3. From the following list, please CHECK ALL of the ways you learn about BPRYCS programs, activities, and facilities.**

\_\_\_\_(01) Department website      \_\_\_\_ (08) Temporary signs/banners      \_\_\_\_ (14) Twitter  
\_\_\_\_(02) Program brochure      at parks or around the City      \_\_\_\_ (15) NextDoor App  
\_\_\_\_(03) Materials at parks or facilities      \_\_\_\_ (09) Phone app      \_\_\_\_ (16) Public meetings  
\_\_\_\_(04) Conversations with BPRYCS staff      \_\_\_\_ (10) Emails      \_\_\_\_ (17) Other: \_\_\_\_\_  
\_\_\_\_(05) Newspaper      \_\_\_\_ (11) E-newsletter  
\_\_\_\_(06) Friends and neighbors      \_\_\_\_ (12) Facebook  
\_\_\_\_(07) Promotions at special events      \_\_\_\_ (13) Instagram

**4. From the list in Question 3, which THREE methods of communication would you MOST PREFER the City use to communicate with you about BPRYCS programs, services, activities, and facilities? [Write in your answers below using the numbers from the list in Question 3, or circle "NONE."]**

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ NONE

5. Please indicate if you or any member of your household has used any of the following City of Bristol parks/facilities during the past 12 months (before the COVID-19 Pandemic) by circling either "Yes" or "No." If "Yes," please rate the condition of the park/facility by circling the corresponding number to the right.

Name of Park/Facility	Do you use this park/facility?		If "Yes", please rate the condition of the park/facility			
			Excellent	Good	Fair	Poor
01. Birge Pond/Hoppers (Beech Street)	Yes	No	4	3	2	1
02. Brackett Park (School and N Main Streets)	Yes	No	4	3	2	1
03. Dennis N Malone Aquatic Center (325 Mix Street)	Yes	No	4	3	2	1
04. Federal Hill Green (Maple and Queen Streets)	Yes	No	4	3	2	1
05. Kern Park (Ivy Drive and Primrose Lane)	Yes	No	4	3	2	1
06. Memorial Boulevard (Memorial Blvd)	Yes	No	4	3	2	1
07. Mix Street Field (Mix Street)	Yes	No	4	3	2	1
08. Muzzy Field (Muzzy Street)	Yes	No	4	3	2	1
09. Nelson's Field (Burlington Ave and Maple Ave)	Yes	No	4	3	2	1
10. Page Park (King Street, Moody Street, and Page Avenue)	Yes	No	4	3	2	1
11. Peck Park (Daley Street)	Yes	No	4	3	2	1
12. Pine Lake (Pine, Birch, and Emmett Streets)	Yes	No	4	3	2	1
13. Quinlan Park (Broad Street)	Yes	No	4	3	2	1
14. Roberts Property (James P Casey Road and Perkins Street)	Yes	No	4	3	2	1
15. Rockwell Park (Jacob Street, Dutton Avenue, and Terryville Road)	Yes	No	4	3	2	1
16. Seymour Park (Shrub Road)	Yes	No	4	3	2	1
17. Stocks Playground/Casey Field (Middle Street)	Yes	No	4	3	2	1
18. Youth/Community Services (High Street)	Yes	No	4	3	2	1

6. Which **THREE** of the parks/facilities listed in Question 5 have you or members of your household **USED MOST** during the past **YEAR** (before the COVID-19 Pandemic)? *[Write in your answers below using the numbers from the list in Question 5, or circle "NONE."]*

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_ NONE

7. Please **CHECK ALL** of the following reasons that prevent you or other members of your household from using City of Bristol parks, facilities, or programs **MORE OFTEN** (before the COVID-19 Pandemic).

- |   |   |
|---|---|
| ____(01) Facilities are not well maintained             | ____(14) I do not know locations of facilities      |
| ____(02) Lack of adequate facilities                    | ____(15) We are too busy                            |
| ____(03) Program not offered                            | ____(16) We are not interested                      |
| ____(04) Program times are not convenient               | ____(17) I do not know what is being offered        |
| ____(05) Lack of quality programs                       | ____(18) Facility operating hours not convenient    |
| ____(06) Lack of diverse/multi-lingual instructors      | ____(19) Registration for programs is difficult     |
| ____(07) Too far from our residence                     | ____(20) Lack of parking                            |
| ____(08) Class full                                     | ____(21) Lack of ADA accessibility                  |
| ____(09) Fees are too high                              | ____(22) Lack of restrooms                          |
| ____(10) Security is insufficient                       | ____(23) No safe route to walk/bike to the facility |
| ____(11) Do not feel safe or socially welcomed          | ____(24) Use other park/program service providers   |
| ____(12) Current programming is not culturally relevant | ____(25) Other: _____                               |
| ____(13) Poor customer service by staff                 |   |

**8. From the following list, please CHECK ALL of the organizations that you or members of your household have used for indoor and outdoor recreation activities during the last 12 months before the COVID-19 Pandemic.**

- |  |   |
|--|---|
| <input type="checkbox"/> (01) Private schools                          | <input type="checkbox"/> (07) Neighboring cities                            |
| <input type="checkbox"/> (02) Places of worship (synagogues, churches) | <input type="checkbox"/> (08) Private clubs (tennis, health, swim, fitness) |
| <input type="checkbox"/> (03) Private and non-profit youth sports      | <input type="checkbox"/> (09) YMCA/YWCA                                     |
| <input type="checkbox"/> (04) Public schools                           | <input type="checkbox"/> (10) Boys and Girls Club                           |
| <input type="checkbox"/> (05) Private summer camps                     | <input type="checkbox"/> (11) BPRYCS  |
| <input type="checkbox"/> (06) Private workout facilities               | <input type="checkbox"/> (12) Other: _____                                  |

**9. Please indicate if you or any member of your household has a need for each of the parks and recreation facilities/amenities in the City of Bristol listed below by circling either "Yes" or "No." If "Yes," please rate how well your need for facilities/amenities of this type are being met using a scale of 1 to 5, where 5 means they are "Fully Met" and 1 means "Fully Unmet."**

Type of Facility/Amenity	Do you have a need for this facility/amenity?		If "Yes," how well are your needs being met?				
			Fully Met	Mostly Met	Somewhat Met	Mostly Unmet	Fully Unmet
01. Accessible playground equipment	Yes	No	5	4	3	2	1
02. Adventure facility (rock wall, ropes course)	Yes	No	5	4	3	2	1
03. Bike park (pump/skills track)	Yes	No	5	4	3	2	1
04. Biking trails	Yes	No	5	4	3	2	1
05. Community gardens	Yes	No	5	4	3	2	1
06. Community parks (10+ acres)	Yes	No	5	4	3	2	1
07. Concessions	Yes	No	5	4	3	2	1
08. Dining/retail	Yes	No	5	4	3	2	1
09. Disc golf course	Yes	No	5	4	3	2	1
10. Dog parks	Yes	No	5	4	3	2	1
11. Game tables (e.g. chess, checkers, dominoes)	Yes	No	5	4	3	2	1
12. Indoor classroom/meeting room space	Yes	No	5	4	3	2	1
13. Multi-generational community center	Yes	No	5	4	3	2	1
14. Multi-purpose diamond fields (Baseball/Softball/Cricket)	Yes	No	5	4	3	2	1
15. Multi-purpose rectangular fields (Soccer/Football/Rugby)	Yes	No	5	4	3	2	1
16. Natural areas and greenspace	Yes	No	5	4	3	2	1
17. Neighborhood parks (<10 acres)	Yes	No	5	4	3	2	1
18. Ornamental/interpretive gardens	Yes	No	5	4	3	2	1
19. Outdoor basketball/volleyball courts	Yes	No	5	4	3	2	1
20. Outdoor classrooms	Yes	No	5	4	3	2	1
21. Outdoor swimming pools	Yes	No	5	4	3	2	1
22. Park shelters and pavilions	Yes	No	5	4	3	2	1
23. Pickleball courts	Yes	No	5	4	3	2	1
24. Playgrounds	Yes	No	5	4	3	2	1
25. Skateboard parks	Yes	No	5	4	3	2	1
26. Splashpads/spraygrounds	Yes	No	5	4	3	2	1
27. Tennis courts	Yes	No	5	4	3	2	1
28. Walking trails	Yes	No	5	4	3	2	1
29. Other: _____	Yes	No	5	4	3	2	1

**10. Which FOUR facilities/amenities from the list in Question 9 are MOST IMPORTANT to your household? [Write in your answers below using the numbers from the list in Question 9, or circle "NONE."]**

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_ 4th: \_\_\_\_\_ NONE

**11. Has your household participated in any recreation or youth and community services programs offered by BPRYCS during the past 12 months (before the COVID-19 Pandemic)?**

\_\_\_\_(1) Yes [Answer Q11a-b.]      \_\_\_\_ (2) No [Skip to Q12.]

**11a. How many programs offered by the BPRYCS have you or members of your household participated in during the past 12 months (before the COVID-19 Pandemic)?**

\_\_\_\_(1) One      \_\_\_\_ (2) 2-3      \_\_\_\_ (3) 4-6      \_\_\_\_ (4) 7 or more

**11b. How would you rate the overall quality of the BPRYCS programs in which your household has participated?**

\_\_\_\_(1) Excellent      \_\_\_\_ (2) Good      \_\_\_\_ (3) Fair      \_\_\_\_ (4) Poor

**12. Please indicate if you or any member of your household has a need for each of the recreation programs in the City of Bristol listed below by circling either "Yes" or "No." If "Yes," please rate how well your need for programs of this type are being met using a scale of 1 to 5, where 5 means they are "Fully Met" and 1 means "Fully Unmet."**

Type of Program	Do you have a need for this Program?		If "Yes," how well are your needs being met?				
	Yes	No	Fully Met	Mostly Met	Somewhat Met	Mostly Unmet	Fully Unmet
01. Adult fitness and wellness programs	Yes	No	5	4	3	2	1
02. Adult sports programs	Yes	No	5	4	3	2	1
03. Archery programs	Yes	No	5	4	3	2	1
04. Aquatics programming (e.g. swim lessons, recreation/lap swim, competitive training)	Yes	No	5	4	3	2	1
05. Before and after school programs	Yes	No	5	4	3	2	1
06. City sponsored special events	Yes	No	5	4	3	2	1
07. Community education programs	Yes	No	5	4	3	2	1
08. Culinary arts (e.g. cooking, baking)	Yes	No	5	4	3	2	1
09. Cultural enrichment and arts programs	Yes	No	5	4	3	2	1
10. Environmental education programs	Yes	No	5	4	3	2	1
11. Esports programs/leagues/tournaments	Yes	No	5	4	3	2	1
12. Outdoor skills/adventure programs	Yes	No	5	4	3	2	1
13. Outreach programs	Yes	No	5	4	3	2	1
14. Performing arts programs	Yes	No	5	4	3	2	1
15. Pickleball programs	Yes	No	5	4	3	2	1
16. Preschool programs	Yes	No	5	4	3	2	1
17. Programs for individuals with disabilities	Yes	No	5	4	3	2	1
18. Senior adult and fitness programs (age 50+)	Yes	No	5	4	3	2	1
19. Senior trips/other targeted senior programs	Yes	No	5	4	3	2	1
20. Social service programs	Yes	No	5	4	3	2	1
21. Teen programs	Yes	No	5	4	3	2	1
22. Tennis programs	Yes	No	5	4	3	2	1
23. Unstructured indoor play	Yes	No	5	4	3	2	1
24. Youth fitness and wellness programs	Yes	No	5	4	3	2	1
25. Youth sports programs	Yes	No	5	4	3	2	1
26. Youth summer camp programs	Yes	No	5	4	3	2	1
27. Mobile or "pop-up" recreation programs (i.e. programming brought directly to neighborhoods)	Yes	No	5	4	3	2	1
28. Other: _____	Yes	No	5	4	3	2	1

**13. Which FOUR programs from the list in Question 12 are MOST IMPORTANT to your household?**  
[Write in your answers below using the numbers from the list in Question 12, or circle "NONE."]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_ NONE

**14. Please CHECK ALL of the items below that makes a public park WELCOMING to you and the members of your household? [Check all that apply.]**

- |   |  |
|---|--|
| <input type="checkbox"/> (01) Familiar staff presence           | <input type="checkbox"/> (08) Mowed grass                                      |
| <input type="checkbox"/> (02) Lighting                          | <input type="checkbox"/> (09) Shade from trees                                 |
| <input type="checkbox"/> (03) Organized recreation activities   | <input type="checkbox"/> (10) Controlled park access before and after hours    |
| <input type="checkbox"/> (04) Close to home                     | <input type="checkbox"/> (11) Other people actively recreating at the park     |
| <input type="checkbox"/> (05) Facility or park cleanliness      | <input type="checkbox"/> (12) Sightlines (i.e. a wide range of view in a park) |
| <input type="checkbox"/> (06) Park/facility signage             | <input type="checkbox"/> (13) Walking routes to access the parks               |
| <input type="checkbox"/> (07) Presence of police/security staff | <input type="checkbox"/> (14) Other: _____                                     |

**15. Please CHECK ALL of the items below that makes a public program WELCOMING to you and the members of your household? [Check all that apply.]**

- |   |  |
|---|--|
| <input type="checkbox"/> (01) Familiar staff presence               | <input type="checkbox"/> (06) Quality of instruction             |
| <input type="checkbox"/> (02) ADA accommodations/inclusion          | <input type="checkbox"/> (07) Friends participate in the program |
| <input type="checkbox"/> (03) Multi-lingual staff                   | <input type="checkbox"/> (08) Availability of scholarships       |
| <input type="checkbox"/> (04) Multi-lingual signs/program materials | <input type="checkbox"/> (09) Not overcrowded                    |
| <input type="checkbox"/> (05) Close to home                         | <input type="checkbox"/> (10) Other: _____                       |

**16. Please indicate how much you agree that you and members of your household feel welcomed, respected, and safe in City of Bristol Parks, Recreation, Youth, and Community Services Department parks and programs using a scale of 1 to 5, where 1 means "Strongly Agree" and 5 means "Strongly Disagree".**

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> (1) Strongly Agree | <input type="checkbox"/> (3) Neither Agree nor Disagree | <input type="checkbox"/> (5) Strongly Disagree |
| <input type="checkbox"/> (2) Somewhat Agree | <input type="checkbox"/> (4) Somewhat Disagree          |  |

**17. Please rate your satisfaction on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", with the following Parks and Recreation services provided by BPRYCS.**

Services	Very Satisfied	Somewhat Satisfied	Neutral	Somewhat Dissatisfied	Very Dissatisfied	Don't Know
01. Availability of information about programs and facilities	5	4	3	2	1	9
02. Customer assistance by staff	5	4	3	2	1	9
03. Ease of registering for programs	5	4	3	2	1	9
04. Fees charged for recreation programs	5	4	3	2	1	9
05. Maintenance of parks/facilities	5	4	3	2	1	9
06. Park and facility accessibility (ADA compliant access)	5	4	3	2	1	9
07. Park/facility rule awareness and enforcement	5	4	3	2	1	9
08. Quality/number of indoor amenities	5	4	3	2	1	9
09. Quality/number of outdoor amenities	5	4	3	2	1	9
10. Shelter, gym, or meeting room rental availability	5	4	3	2	1	9
11. Ease of renting shelters, gyms, or meeting rooms	5	4	3	2	1	9
12. User friendliness of website	5	4	3	2	1	9
13. Amount of open greenspace	5	4	3	2	1	9
14. Ease of contacting City staff	5	4	3	2	1	9
15. Amount of developed parkland	5	4	3	2	1	9
16. Amount of available indoor recreation space	5	4	3	2	1	9
17. Connectivity of trails and pathways	5	4	3	2	1	9

**18. Which THREE Parks and Recreation services listed in Question 17 do you think should receive the MOST ATTENTION from BPRYCS over the next TWO years? [Write-in your answers below using the numbers from the list in Question 17, or circle "NONE".]**

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_ NONE

- 19. For each item listed below, please indicate what you believe is the appropriate mix of support from taxes versus user fees for each program/service provided by BPRYCS.**

Name of Program/Service		How should these programs and services be funded?				
		100% Taxes	75% Taxes/25% User Fees	50% Taxes/50% User Fees	25% Taxes/75% User Fees	100% User Fees
01. Adult programs		5	4	3	2	1
02. Adventure course		5	4	3	2	1
03. Camps		5	4	3	2	1
04. Community education programs		5	4	3	2	1
05. Community special events/festivals		5	4	3	2	1
06. Facility rentals		5	4	3	2	1
07. Picnic shelter rentals		5	4	3	2	1
08. Preschool programs		5	4	3	2	1
09. Senior programs		5	4	3	2	1
10. Social service programs		5	4	3	2	1
11. Swimming lessons		5	4	3	2	1
12. Teen programs		5	4	3	2	1
13. Youth programs		5	4	3	2	1

- 20. Please indicate how supportive you are of each of the following potential options for Page Park, by rating each option on a scale of 1 to 4, where 4 means "Very Supportive" and 1 means "Not Supportive."**

How supportive are you of having BPRYCS...		Very Supportive	Somewhat Supportive	Not Sure	Not Supportive
1. Enhance parking availability on site		4	3	2	1
2. Enhance walkability within the park		4	3	2	1
3. Activate the park via additional programming		4	3	2	1
4. Activate the park via additional amenities and facilities		4	3	2	1
5. Activate the park via special events and facility rentals		4	3	2	1
6. Renovate/Update the existing amenities and facilities		4	3	2	1
7. Other: _____		4	3	2	1

- 21. Please indicate how supportive you are of each of the following potential options for the Roberts Property (Chippers Hill Dog Park), by rating each option on a scale of 1 to 4, where 4 means "Very Supportive" and 1 means "Not Supportive."**

How supportive are you of having BPRYCS...		Very Supportive	Somewhat Supportive	Not Sure	Not Supportive
1. Maintain the property as an active park with programming, new amenities, and new facilities (such as multi-sport fields/complex)		4	3	2	1
2. Maintain the property as a passive park with enhanced open space, pathways, and trails		4	3	2	1
3. Maintain the property as it currently exists		4	3	2	1
4. Other: _____		4	3	2	1

- 22. If you had an additional \$100, how would you allocate the funds among the BPRYCS categories listed below for the entire system? [Please be sure your total adds up to \$100.]**

\$ \_\_\_\_\_ Improve/maintain existing parks and recreation facilities  
 \$ \_\_\_\_\_ Acquire new parkland and open space  
 \$ \_\_\_\_\_ Construct new sports fields and courts (e.g. softball, soccer, baseball, cricket, tennis, Pickleball)  
 \$ \_\_\_\_\_ Acquire and develop pathways and greenways (walking and biking trails)  
 \$ \_\_\_\_\_ Develop new facilities (e.g. pools, indoor recreation space, playgrounds)



**23. Please rate your level of satisfaction with the overall value that your household receives from the BPRYCS Department.**

☐ (1) Very Satisfied      ☐ (3) Neutral      ☐ (5) Very dissatisfied  
☐ (2) Satisfied      ☐ (4) Dissatisfied      ☐ (9) Don't know

**Demographics****24. Including yourself, how many people in your household are...**

Under age 5: ☐      Ages 15-19: ☐      Ages 35-44: ☐      Ages 65-74: ☐  
 Ages 5-9: ☐      Ages 20-24: ☐      Ages 45-54: ☐      Ages 75-84: ☐  
 Ages 10-14: ☐      Ages 25-34: ☐      Ages 55-64: ☐      Ages 85+: ☐

**25. Your age:**  years**26. How many years have you lived in Bristol?**  years**27. To the extent you feel comfortable, please indicate whether you identify as a person with a disability or are differently-abled.**

☐ (1) Yes      ☐ (2) No

**28. Which of the following best describes your race? [Check all that apply.]**

☐ (1) Asian or Asian American      ☐ (5) White  
☐ (2) Black or African American      ☐ (6) Other:   
☐ (3) Hispanic, Latino, Latina, or Latinx      ☐ (7) Prefer not to answer  
☐ (4) Native American, American Indian, Alaska Native, or Pacific Islander

**29. Which of the following best describes the primary language spoken at home?**

☐ (01) English      ☐ (05) Urdu      ☐ (09) Mandarin  
☐ (02) Spanish      ☐ (06) Polish      ☐ (10) Tamil  
☐ (03) Arabic      ☐ (07) Portuguese      ☐ (11) Vietnamese  
☐ (04) Bengali      ☐ (08) Albanian      ☐ (12) Other:

**30. What is your gender identity?**

☐ (1) Male/Man      ☐ (4) TransFemale/TransWoman      ☐ (7) Decline to answer  
☐ (2) Female/Woman      ☐ (5) Genderqueer/Gender nonconforming  
☐ (3) TransMale/TransMan      ☐ (6) Other identity:

**31. Please share any additional comments that can assist the City of Bristol Parks, Recreation, Youth and Community Services Department in improving services to your household.**


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**This concludes the survey. Thank you for your time!**

Please return your completed survey in the enclosed return-reply envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your response will remain completely confidential. The address information printed to the right will ONLY be used to help identify areas with special interests. Thank you.